



A helping hand at home: for seniors, by seniors

Seniors Helping Seniors®

Our in-home care matches seniors who want help, with seniors who want to help.

Are you looking for help for yourself or a loved one?

- Companionship
- Hospital discharge
- Housekeeping & laundry
- Meal times
- Welcome home & convalescence
- Maintenance & repairs
- Shopping
- Dementia care
- Gardening
- Transportation
- Respite care
- Pet care
- Medical appointments
- Holidays and overnights
- ...and much more*

Call us on **01227 454 900** to request help or to offer your services



SENIORS Helping SENIORS®
...like getting a little help from your friends®

www.seniorshelpingseniors.co.uk contactme@seniorshelpingseniors.co.uk @SHSKent SeniorsHelpingSeniorsKentUK

Our promise to you!

- We will be friendly
- We will be professional
- We will serve with a smile
- We will do what we promise
- We will provide prompt service
- We will provide the highest quality services
- We will customise and personalise all services
- We will maintain great attitudes toward service
- We will make providing the best service to you our top priority
- We will serve memorably because service is an opportunity and a priority
- We will provide the highest quality Providers to deliver high quality service
- We will be an expert resource for you
- We will keep you informed along the way
- We will do whatever it takes to keep you happy
- We will become “experts” in meeting your needs
- We will collaborate with you every step of the way
- We will earn your loyalty by delivering services with quality and value
- We will use creativity to help you meet your goals and overcome challenges
- We will cultivate relationships by paying attention to individual needs & interests
- We will always go the “Extra Mile”
- We will respond in a heartbeat or faster
- We will maintain our dedication to lifelong learning
- We will recover memorably when a mistake or error occurs
- We will treat all customers with dignity and respect - as V.I.P.s
- We will be your BEST friend
- We will practice what we preach
- We will think long term in all our endeavours
- We will maintain our state-of-the-art technology
- We will not just lead by example - we will set the standards for excellence

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