



We are a specialist healthcare agency and we are growing nationwide.

The People We Provide For

We concentrate our efforts on the following...

- Older People
- Physical Disabilities
- Hearing and eyesight difficulties
- Mental Health
- Learning Difficulties
- Dementia
- Terminal Illness
- End Of Life
- Sensory Impairment
- Eating Disorders
- Misuse of Drugs and Alcohol
- Other chronic illnesses

The Services We Offer

We provide the following services...

- Personal Care: Washing, dressing, toileting, feeding
- Social Care: Taking clients out to social activities and providing companionship
- Domestic: Cleaning, laundry including taking out the rubbish
- Meal Preparation: Breakfast, lunch, dinner and snacks
- Shopping: Clothing, groceries
- Medications: Prompting and administering
- Pension and Benefits Collection
- Night Sleeps: Support given over the night
- Sitting Service
- Live-In Service: 24 hour support provided from Monday to Sunday
- Hospital To Home Discharge Service: Facilitating a safe discharge from hospital to home, ensuring the client returns to a clean, comfortable home with a stocked kitchen and a hot meal
- Respite Service: Short periods of support provided to relieve the client's regular carer.
- Reablement Service: Helping the client maintain their independence at home.

The Staff We Supply

We provide the following staff...

- Carers & Senior Carers
- Support Workers
- House Keepers
- Kitchen Assistants
- Nurses (for establishments)

The Areas We Cover

We cover the following sectors...

- Care at Home
- Social Services
- Private and Voluntary Healthcare
- Care Homes
- Supported Living Environments

Our Philosophy

Our promise is to provide a service that is based around the following principles...

- To be uncompromising on our high standards
- To ensure the most appropriate and safest working practices
- To provide a tailored service that is specific to the Client's needs
- To maintain an affordable and competitive pricing structure
- To maintain and promote our clients independence
- To treat our Clients with respect and courtesy at all times

Our Accreditations

The quality of our service is extremely important to us

- Registered Body of the Criminal Records Bureau
- Registered with the Care Quality Commissioner
- Approved by the Information Commissioners Office under the Data Protection act 1998

Company Number : 08473992

Vat Registration number: 160 4173 38

We provide a service 24 Hours a day, 365 days a year...

The office hours are...

Monday - Friday

0845 - 17:30



The office address is...

Avall

Boundary House

Cricket Field Road

Uxbridge

UB8 1QG



Outside of these hours an on-call service is provided. The landlines are diverted to a mobile phone and there will always be someone to answer your call.

Our on call service is operated by our office staff who work full time during the week at the office. Our Clients are assured that the on-call service is fully aware of all bookings and situations that have occurred during the office hours.

In the unlikely event the phone lines fail in the office, then the calls will be diverted to our on-call number, which is also the backup number for you to call us on, which you can see below...



Tel: 01895 812 440

Fax: 01895 812 480

On-Call (Mobile): 07442 490 061

E-mail: hillingdon@availl.co.uk

Web: www.availl.co.uk

A Little More About Shavina
I Do Cupcakes, I Do Travel,
I Do Nature, I Do Care.



I am the Registered Manager and responsible for the day-to-day running of Availl. I have gained years of experience working within the NHS. My knowledge working within the care industry has given me valuable skills to provide a high quality of care to all our clients.

I am passionate about the care that people receive and enjoy my role as I have an opportunity to make a difference.

The Responsible Individual & Registered Manager...

Mrs Shavina Patel
Availl
Boundary House
Cricket Field Road
Uxbridge
UB8 1QG

Tel. 01895 812 440

Fax. 01895 812 480

Email. shavinapatel@availl.co.uk

You can also find me on www.availl.co.uk.

Please do call me for more information...