



# Do you have a **complaint** about your **NHS treatment or care?**

**Independent**

**Free**

**Confidential**

## **We can:**

- Explain the NHS Complaints process.
- Help you write letters to the right people.
- Prepare you for meetings and come to them with you.
- Put you in touch with other organisations who can help you.

## *Supporting your voice in the NHS*



**0300 330 5454**

**Textphone: 0786 002 2939**



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**[www.nhscomplaintsadvocacy.org](http://www.nhscomplaintsadvocacy.org)**



**VoiceAbility**

Advocacy  
**Q P M**  
Quality Services

The Helplines  
Association