

Supporting your independent life at home



EDEN INDEPENDENT LIVING provides support and care services under one umbrella. It is a local partnership that builds upon existing support services from Eden Housing Association and care services from Eden Country Care.

We have a shared passion:

“People really matter to us!”



EDEN
COUNTRY
CARE LTD.



Keep your independent lifestyle ... stay at home in Eden

We can offer you the following:

- Peace of mind for you and your family
- Independent living reviews - are you receiving all the financial and practical support you need or want?
- A Care Alarm - assistance on hand at the press of a button. Take the worry out of living alone.
- Flexible support - single visits or short and long term support.
- Emergency Response Service - when you don't want to rely on family or neighbours.
- Tailored service - pick what you need and adapt as your circumstances change.
- Maintaining your home - a range of maintenance services you can rely on.
- Home care services



Call us on **0800 038 3161**
(free from landline)

or **01768 861468**

enquiry@edenindependentliving.org.uk
www.edenindependentliving.org.uk



Supporting your independence at home



Whatever your age or disability, our range of support services give you help and reassurance to continue enjoying your independent life in Eden

A one-stop-shop for your support services

www.edenindependentliving.org.uk

Eden Country Care Ltd is registered in England No. 5750956. Eden Housing Association Ltd is registered as an Industrial & Provident Society No. 28435R.

A little help makes a big difference!

Being able to stay in your own home is very important. We can help you choose the services that are right for you, adapting as your needs change.

Bronze Alarm

- A 24hr Care Alarm Service
- An independent living review
- Two support visits per year

Silver Response

- Includes all the benefits of the Bronze Alarm service PLUS a 24hr Emergency Response Service

Gold Support

- Includes all benefits of Silver Response
- PLUS more frequent support visits
- And/or telephone support

You can add tailor made services to any of the above.

Peace of mind for you and your family



What is an Independent Living Review?

An Independent Living Review is carried out in your home by an experienced Independent Living Advisor, to provide the following:

- Information and advice
- Support for independence
- Help to maximise your income

What is a Care Alarm?

It is an alarm unit fitted in your home with a bracelet or pendant you wear. It means you are only the press of a button away from help. When triggered it calls experienced operators who will then call you or your emergency key holder if you need assistance. This monitoring service is provided by locally based Riverside Careline.

What is Emergency Response?

When you call for assistance, the operator will ask the Emergency Response team to visit, rather than calling a nominated family member or emergency key holder. This response service is provided by 360° Health Care.

Tailor made services

Includes the following options:

Practical support

Making your daily life more manageable.

- Shopping
- Housework
- Meal preparation
- Helping with bills and letters
- Simple aid equipment to make life easier



Social and leisure support

You may simply need help for a one off visit or regular appointments.

- Accompanying you on appointments like GP/hospital
- Accompanying you to social events and activities like cinema/meeting friends
- Companionship at home

Telecare

- Medication prompts by phone
- Telecare sensor equipment & monitoring like fall monitors and fire/gas detectors.

Home care

This can be anything from helping you get up in the morning, to going to bed at night - just the right level of care for you.

- Help with bathing and washing
- Personal care
- Support with meals and medication

Handy person services

Help from another pair of hands to do small jobs around the house or garden. You'll be assured of complete peace of mind - you'll get a good job done at a fair price by a trustworthy contractor.