

Carers 4 U Ltd

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Member of



Carers 4 U Ltd

Carers 4 U Ltd can provide caring support in your own home.

Do you need help to care for yourself or your loved ones?

Do you need a break from providing care to a loved one?

Carers 4 U can provide support while you take a break.

Whatever support you need at home it is reassuring to know that we, Carers 4 U can provide you with the care you need.

We can give you peace of mind knowing that you can still live independently in your own home.

Our Care Workers are there to help you with your domestic duties.

Our Care Workers are there to help you with your personal duties.

Our Care Workers are there to take you out.

Our Care Workers are there for companionship.

Most importantly, Our Care Workers are there for **YOU**.

Carers 4 U Ltd is a professionally run organisation, dedicated to providing the highest quality of care and support. Thorough checks are conducted on all of our staff. All of our staff receives ongoing training and professional development. Carers 4 U Ltd services are available when you need them. Assistance is available 365 days per year from 30 minutes to 24-hour live-in care.

Aims

To offer people a chance to live independently in their own homes.

To offer high quality of care.

To offer disabled and elderly people control over their lives independently with dignity at all times.

To work with quality standards, good and safe working conditions for the office and service users.

To improve training and raise the profile of work.

Objectives

Every service user will have a Care Worker who has been trained and with experience who will be under our supervision.

We will visit and assess every new service user to be able to provide the right Care Worker for their needs.

We will recruit Care Workers who have experience and are willing to update with more training.

We will draw up a care plan, which will involve the service user, their families and professionals.

We will respect the service user's wishes and preferences.

We will assess the service user's home for safety and risks before taking them on our books.

We will discuss with the service user or their representatives the costs involved.

Your Charter Of Rights

We respect the right of each service user to lead as independent and fulfilling life as possible. We have set out a service user's Charter of Rights, which we believe should be the minimum entitlement for each client. Our Care Staff are sensitive to and will observe the following standards which we have identified:

It is the right of each service user to make informed choices and to take risks; there is a certain amount of risk associated with each aspect of our lives.

Each service user is an individual with individual needs, wants and desires. This individuality will be recognised and respected to ensure promotion and maintenance of the service user's dignity and self-worth.

Each service user, as an individual, has the right to fulfill his/her potential for personal choice of lifestyle and opportunities.

Each service user has the right to a Care Service that does not discriminate on the basis of race or ethnic origin, creed, colour, religion, political affiliation, disability or impairments, marital status, parenthood, sexual gender or sexual orientation.

Services Provided By Carers 4 U Ltd

We will provide Care Workers to carry out domestic and personal duties to people who prefer living in their own homes.

Personal Care Duties

Assist our service users Personal Care duties:-

- Feeding
- Getting in and out of bed
- Dressing
- Bathing / Showering and Washing
- Going to toilet
- Turning in bed at night to help pressure relief
- Checking for pressure sores
- Personal hygiene - cutting nails, brushing teeth, grooming
- Medication

Domestic Duties

Assist our service users with Domestic duties:-

- Washing and Ironing
- Vacuuming and Dusting
- Making and changing beds
- General tidying up
- Food preparation
- Washing up and clearing away after meals

Social Duties

Assist our service users with Social duties:-

- Encourage independence
- Companionship
- Collecting prescriptions from Chemist / Doctors
- Assist with managing of appointments
- Assist with managing of affairs including correspondence
- Assist with transport to shops and social outings

Who Needs Our Service?

- People with physical disabilities
- People with spinal injuries
- Elderly people
- Frail people
- People with learning difficulties
- People who have just left hospital
- Parkinson's Disease
- Alzheimer's
- Dementia
- Multiple Sclerosis
- Cerebral Palsy

The Areas That We Cover

- Kent
- Essex
- London
- Surrey
- West Sussex
- East Sussex
- Buckinghamshire
- Berkshire
- Home Counties
- All enquiries in the UK areas will be considered

Our Care Workers

When recruiting staff, we will make sure they have adequate experience and understanding to be a Care Worker and to meet the service user's needs with this Agency. We will also make sure they have up to date training to meet the requirements of the Care Standards Act 2008.

- All Care Workers will complete an application form.
- Interviews will be arranged.
- References will be checked and written references will be requested and kept on file.
- An up to date CRB is a requirement
- All relevant certificates will be checked, photocopied and kept on file.
- An induction will take place before any assignment commences.

We will be following up on each care worker while they are caring for a service user to check if they are competent and we will have written records that can be viewed at any time.

We will make sure that the Care Worker has the ability to meet the service user's needs, and if need be

i. Find out what training is necessary

ii. To introduce new Care Workers to the requirements of the Agency including Policies and Procedures and to make sure they have regular supervision and appraisals.

iii. Make sure a new applicant has the abilities to do the Care Workers tasks. Should an applicant not have the full experience but shows the right attitudes and attributes, then a demonstration of tasks and further training should be considered.

iv. Arrange lifting and handling courses for Care Workers.

v. If a service user requires assistance with medication, we will make sure the Care Worker has the relevant training.

We keep a record of all training courses taken, and certificates obtained on each Care Workers' personal file.

Live-in care can be quite expensive, but at Carers 4 U Ltd, we think you will find our costs very competitive for the quality of service we provide.

How to Contact Us

By Phone: 01322 439777 (24 hr)

By Fax: 01322 439222

E-mail: info@carers4you.co.uk

Website: www.carers4you.co.uk

By Post:

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