



# Kirklees Mobile Response Service

supporting people with a Carephone in need of urgent help in their home



## Who do we help?

If you have a Carephone, and need urgent help during the night, the Mobile Response Service can help you. The service operates from 10pm until 8am, 7 nights a week.



The Mobile Response Service provides a fast and effective response to support you at home in situations where you may need urgent assistance. For example:

- falls and accidents
- personal care needs
- re-assurance
- problems with assistive technology
- low level health tasks

Where medical support is needed, a call will be fast-tracked to the ambulance or other medical services.



## About the Mobile Response Team

We are here to support you at home and to help avoid admissions to hospital. We are part of Care Closer to Home, working with Carephones and health care professionals to respond to urgent requests for assistance.

### Further information

If you would like further information about Carephones or the Mobile Response Service please contact:

#### Gateway to care

Tel: **01484 414933**,  
email: **gatewaytocare@kirklees.gov.uk**  
or visit: **www.kirklees.gov.uk**

**Kirklees Council, Gateway to care  
30 Market Street  
Huddersfield HD1 2HG**

## Information in other formats

Kirklees Council is committed to ensuring that its communication is clear, plain and available to everyone. This information can be made available in languages other than English. It can also be made available in large print, audio CD and Braille. Full details are available by telephoning 01484 225274.

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