

This information is available in large print,  
on audio CD and in other languages on  
request. If you require any of these services  
please contact us on: 03000 120 120



#### Cantonese

此信息來自您的土地所有人——東薩默塞特住房局 (Alliance Homes), 關於您的意見, 稱讚或投訴。  
如果需要翻譯, 請告知您當地的住房辦公室。

#### Vietnamese

Đây là thông tin từ bên cho thuê nhà, Alliance Homes, về nhận xét, góp ý hoặc phàn nàn của bạn.  
Nếu cần bản dịch, vui lòng liên hệ văn phòng nhà trong khu vực của bạn.

#### Turkish

Bu ev sahibiniz Alliance Homes Konutlarının yorumlarınız, övgüleriniz veya şikayetlerinizle ilgili bilgilendirme  
dokümanıdır. Tercüme edilmesini isterseniz lütfen bölgenizdeki ofise danışın.

#### Russian

Это информация от Вашего арендодателя, Alliance Homes, о том, как Вы можете высказать  
Ваши замечания, благодарности или жалобы. Если Вам нужен перевод, пожалуйста, обращайтесь в  
жилищный офис Вашего района.

#### Bosnian

Ovo su informacije koje obezbeđuje vaš stanodavac, kompanija, Alliance Homes\* o vašim komentarima, pohvalama i  
pritužbama. Ako želite prijevod, obratite se svojoj lokalnoj kancelariji za iznajmljivanje stanova.

#### Portugese

Esta é uma informação do seu senhorio, Alliance Homes, acerca dos seus comentários, saudações ou reclamações.  
Se necessitar de tradução, solicite-a junto do gabinete de habitação da sua área.

#### Polish

To jest informacja ze strony wynajmującego Państwa domu czy mieszkania, Alliance Homes na temat  
Państwa uwag, pozytywnych spostrzeżeń oraz skarg. Jeżeli Państwo życzą sobie  
tłumaczenia, proszę zwrócić się do najbliższego biura terenowego.

NSAH (Alliance Homes) Ltd. Trading as Alliance Homes. Alliance Homes has charitable status.  
Industrial and Provident Society registration number 29804 R.  
Homes and Communities Agency registration number L4459.  
Registered office: NSAH (Alliance Homes) Ltd, 40 Martingale Way, Portishead BS20 7AW



*Stronger communities,  
Better homes, Smarter business*

## Alliance Homes Support Plus

Helping you live your life well



- Do you wish you could receive visitors but your home needs attention?
- Are you fed up of relying on family or friends to do the 'odd jobs'?
- Do you feel that with just a bit of help you could stay living in your home?

We can help manage life's little challenges.

## What can we help with?

- Shopping.
- Cleaning.
- Cooking.
- Laundry or changing of bed linen.
- Light gardening.
- Getting to appointments.
- Using the computer.

- Caring for a pet.
- Rubbish removal.
- Collecting pensions.
- Providing companionship.

Plus much more...

Whatever your requirements, our service can respond flexibly by coming when you want us to.

You can ask for regular help, or just call us when you need us. You aren't tied into a contract so we can respond accordingly to a change in circumstances, an impromptu family visit or a stay away from home.



## Do I have to pay?

Yes. Our charges are very competitive and you can purchase as little as one hour of support at a time.

Give us a ring if you want to find out more.

## About us

We are part of the Alliance Homes family. Alliance Homes is a community-based social enterprise and we have charitable status.

We have a well established reputation for delivering high quality support services within the West of England. If you think you might need our help simply call us to find out more.

We are trustworthy and friendly, and all our staff are fully security checked.

**Tel 03000 120 120**