



**HELPING PEOPLE**

**TO REPAIR, IMPROVE AND  
ADAPT THEIR HOMES**



INVESTOR IN PEOPLE



**GUILDFORD  
BOROUGH**

# Care & Repair

**Care & Repair** is a Home Improvement Agency operating across the Guildford and Waverley districts. We aim to help older or vulnerable people and those with disabilities who are either home owners or who privately rent accommodation within Guildford and Waverley.

Whatever repairs or improvements your home needs to make it more comfortable or easier to live in, the friendly **Care and Repair** team will help you find the most suitable solution. If you would like, we can act on your behalf. We will visit your home and offer **free advice** on practical solutions to the following:

## Income maximisation:

- ❖ Income Support
- ❖ Attendance Allowance

## Security measures:

- ❖ Door Chains, Door Locks, Window Locks

## Safety measures:

- ❖ Comprehensive Home Check for accident prevention
- ❖ Smoke Detectors
- ❖ Grab Rails

## Energy efficiency:

- ❖ Energy Saving Light Bulbs
  - ❖ Insulation (cavity and loft)
  - ❖ Draught Proofing
-

## Adaptations:

- ❖ Stair Lifts, Vertical Lifts
- ❖ Bath Lifts, Level Access Showers
- ❖ Ramps, Railings, Widening Doors
- ❖ Ground Floor Facilities Extensions

## Repairs and Improvements:

- ❖ Plumbing and Electric
- ❖ Roof Repairs, Gutters and Downpipes
- ❖ Damp Treatment
- ❖ Windows and Doors
- ❖ Central Heating

## Financing and Organising Improvements:

The advice given by the **Care and Repair** team is **free** and you are under no obligation to go ahead with any work. The team will advise you on whether you are eligible for a Grant or subsidised loan to help pay for the improvements and how to apply. Alternatively we can advise you on how to fund the work yourself.

Once you have decided what needs to be done, we can help you choose reputable builders who will supply estimates for the cost of the work. If you wish the **Care and Repair** team to organise and supervise the job from start to finish, a fee is payable. However, where a grant is received this will also cover the fee.

---

# Guildford & Waverley Care and Repair our Commitment to you

1. Respect and consideration in all our dealings with you.
2. Timely and accurate information to help you make informed choices.
3. Information supplied by you will be treated sensitively and confidentially.
4. Professional organisation of works to your home.

Funded and supported by Guildford Borough Council, Waverley Borough, Surrey County Council and Central Government

If you would like this leaflet in large print, in Braille, on audiotape or in a different language please contact us at:

**CARE AND REPAIR**, Community Services,  
Housing & Health Services, Guildford Borough Council,  
Millmead House, Millmead, Guildford, Surrey. GU2 4BB

**Tel: 01483 444302**

**Email: [careandrepair@guildford.gov.uk](mailto:careandrepair@guildford.gov.uk)**

**Website: [www.guildford.gov.uk](http://www.guildford.gov.uk)**



GUILDFORD  
B O R O U G H