

Home Improvement Agency

HIA runs the Affordable Warmth Referral Scheme. Any householder living in Luton can be referred to the scheme to benefit from the support provided.

The Scheme can help with access to:

✓ **Income Maximisation**

In depth benefits advice and support is available to all residents

✓ **Home Fire Safety Checks**

Provided by the Luton & Beds Fire Brigade and aim to tackle the high link between fuel poor households and home fires.

✓ **Social Services**

This will be governed by eligibility criteria, but will provide a fast route into social services to provide services such as assessments, aids and adaptations or befriending services.

✓ **Warm Front and Healthy Heating Grants**

Grants for energy efficiency and heating are governed by strict eligibility criteria but we are often able to assist households not yet in receipt of benefits to make successful claims and so become eligible. Healthy heating grant covers:

- emergency heating
- warm front top-up
- radiator loan scheme.

✓ **Handyperson**

Help with minor repairs in your home and garden, like for example:

- draught proofing
- bleeding radiators
- clearing/fixing
- putting up shelving and cupboards
- replacing tap washers or light bulbs
- self-assembly furniture
- plumbing in washing machines
- carpet cleaning
- fitting curtain rails
- garden clearance (only when safety of house holder is at issue)
- clearing lofts
- provision and maintenance of garden fences (only when security is an issue)
- putting up gates
- external decoration
- repairing existing path and garage doors
- window cleaning
- patio cleaning
- fitting water butts
- basic gardening – pruning, grass cutting.

The handyperson team will go through a checklist and then sit and talk to you about what they can do around your property.

This service is subject to eligibility.

**For more information
call 01582 54 67 89**