

Care & Repair

Fees and Charges for 2012-13

All information and advice we offer to you is given free of charge.

If you ask us to obtain quotes for repairs or adaptations, there is a small charge for our time. This is slightly different depending on how the work is being funded:

Council-funded assistance

If the work is being funded by Council assistance, for example Safe & Warm Assistance or a Disabled Facilities Grant, the fee for our service will normally be paid as part of your grant or loan. The fee is 10% of the value of the contractor's work. (The minimum fee is £100.) So, if the contractor quotes £2,500, we will charge £250.

Funding the work yourself

If you are paying for the work yourself, perhaps from your savings or help from a family member, we will reduce the fee we charge to 7.5% of the value of the contractor's work. (The minimum fee is £75). This is because there is normally much less work involved as we are not having to prepare application forms and other documents, but also so we don't deter you from having the work done - most important to us is that you get the work carried out to a high standard by someone reputable, and you aren't left on your own to find a contractor.

We will ask you to pay a £75 deposit for us to write a specification of the works, or prepare drawings, and obtain quotes from the contractors. If you decide to go ahead with the work, we will deduct the £75 from the fee. If you don't go ahead with the work, the fee is not refundable.



Care & Repair

Fees and Charges for 2012-13

Charity-funded work

If a charity is paying for the repair or adaptation, we won't charge a fee.

Home Safety Service

It is a low cost service, costing £12 per visit (extra charges may apply for gardening tasks; we will provide you with a quote). The maximum amount of time we normally allocate to a job is 2 hours, so that we can help as many people as possible. The handyperson will try to carry out as many jobs as he can in that time, but we may need to make a referral for another visit.

You also pay for any materials that are used - you can either provide them yourself, or we can provide our materials. We don't make a profit on materials - you pay exactly what we pay.

If it's a very small job such as changing light bulbs, then we won't charge you for the visit.

