

Middlesbrough Staying Put Agency

'An advice, repair & adaptation service enabling older, vulnerable and disabled people to stay in their home and live safely and securely'

Are you worried about rogue traders?
Let us help you




Middlesbrough
moving forward

Middlesbrough Staying Put Agency

Are you
concerned about employing a reputable
contractor?

**Middlesbrough Council's Staying Put Agency can help
older, vulnerable and disabled people to repair and adapt
their homes, enabling them to live safely and securely.**

The agency can take away the stress and worry of organising work in your home and will ensure that any works carried out are to a high standard. We will only use contractors from our select list who have met accredited standards.



The Staying Put Agency works like this:

We will:

- ➔ arrange to visit you in your home and discuss the work that may be required. There is no obligation to proceed with this;
- ➔ obtain estimates from contractors for the work you have chosen to proceed with;
- ➔ provide help and support with any practical matters while the work is in progress;
- ➔ liaise with contractors on your behalf and;
- ➔ ensure that work has been completed to your satisfaction before you pay the contractor.

A small administration fee is payable to the Staying Put Agency which will be discussed at the initial visit.

'If in doubt, keep them out'

If you think that there are rogue traders operating in your area, call your local police or Crimestoppers on 0800 555 1111. And, if you have been a victim of a rogue trader, contact your local Trading Standards office on 01642 728447.

IF YOU WOULD LIKE TO HEAR MORE:

Please contact freephone: **0800 5875184**

Or call into

Middlesbrough House, Corporation Road, Middlesbrough, TS1 2RH

We can provide this information upon request, in an alternative format that meets your needs.

Please contact **01642 726004**

or email

stayingputagency@middlesbrough.gov.uk

يمكننا توفير هذه المعلومات بتنسيق آخر عند الطلب، حسب احتياجاتك.

01642 726004

رجاءً اتصل على الرقم
أو راسلنا على البريد الإلكتروني

stayingputagency@middlesbrough.gov.uk

我们可以根据请求以符合您的需要的格式提供本信息。

请致电**01642 726004**

或

发送电子邮件至

stayingputagency@middlesbrough.gov.uk 与我们联系。

हम यह जानकारी आपकी आवश्यकतानुसार एक वैकल्पिक प्रारूप में उपलब्ध करा सकते हैं
कृपया **01642 726004** पर संपर्क करें, या

stayingputagency@middlesbrough.gov.uk पर ई-मेल करें.

ਬੇਨਤੀ ਕਰਨ ਤੇ, ਅਸੀਂ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਇਕ ਬਦਲਵੇਂ ਫਾਰਮੈਟ, ਜੋ ਤੁਹਾਡੀਆਂ ਜ਼ਰੂਰਤਾਂ ਨੂੰ ਪੂਰਾ ਕਰੇ, ਵਿਚ ਪ੍ਰਦਾਨ ਕਰ ਸਕਦੇ
ਹਾਂ।

ਕਿਰਪਾ ਕਰਕੇ ਸੰਪਰਕ ਕਰੋ **01642 726004**

ਜਾਂ ਈਮੇਲ ਕਰੋ

stayingputagency@middlesbrough.gov.uk

درخواست کرنے پر ہم یہ معلومات ایسے متبادل فارمیٹ میں فراہم کر سکتے ہیں جس سے آپ کی ضرورت کی
تکمیل ہوتی ہے۔

01642 726004 یا ای میل کریں

براہ کرم رابطہ کریں

stayingputagency@middlesbrough.gov.uk

Middlesbrough Staying Put Agency

Regeneration

PO Box 504, Civic Centre, Middlesbrough, TS1 9FY

www.middlesbrough.gov.uk/spa

Charity registration no: 226433

 **Home
Improvement
Agency**
Making Homes Warm, Safe & Secure