



Care &
repair
West Norfolk



Caring for you and your home in
Breckland, Fenland and West Norfolk

What is Care and Repair?

We are an independent "not for profit" home improvement agency supported by the Government, Breckland District Council, Fenland District Council, the Borough Council of King's Lynn and West Norfolk, and a range of other organisations.

Which areas do we cover?

The agency serves the whole of the area covered by the above Councils.

Can we help you?

Care and Repair helps the following homeowners and private tenants:

- ◆ older people - aged 60 years or over,
- ◆ disabled people, and
- ◆ people on means-tested benefits.



How can we help you?

We provide the following services:

- ◆ advising on repairing, improving and adapting homes,
- ◆ helping to raise money for the work required,
- ◆ helping with the completion of grant or loan applications,
- ◆ obtaining quotes for the work from reliable contractors,
- ◆ supervising building contracts,
- ◆ checking you are getting all your state benefits,
- ◆ giving general home energy efficiency advice, and
- ◆ referring you to other organisations who may be able to help you.

Is there a charge for our services?

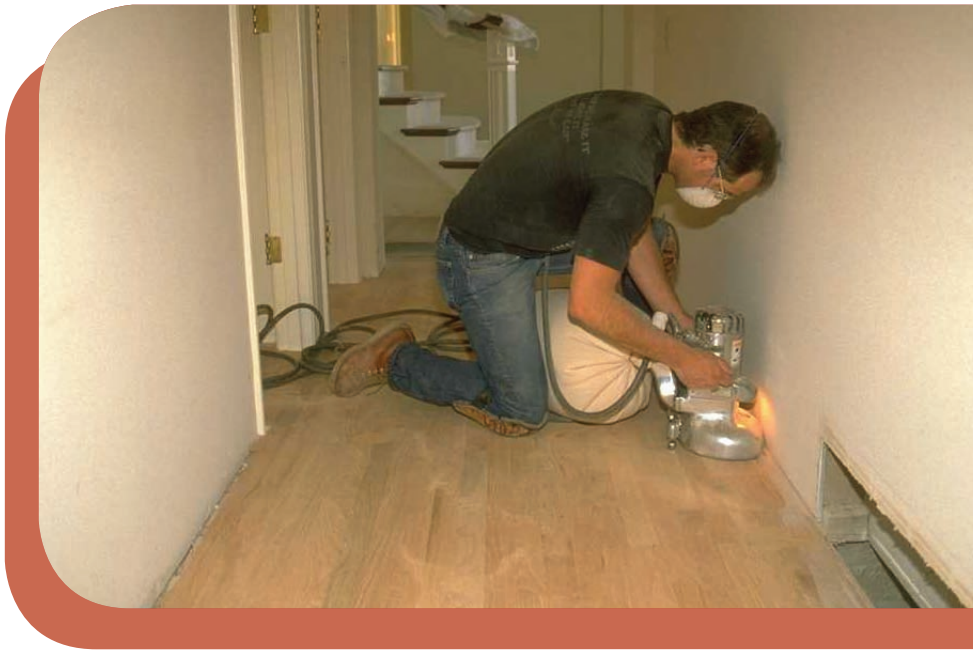
- ◆ We offer free advice and referrals to other schemes.
- ◆ If, you would like us to provide our other services then a charge is made, but where local authority grants or loans are involved these usually cover our charge.



What works can be carried out?

We will be able to advise you on what could be done to your property but here are some of the works that could be carried out:

- ◆ roof repairs
- ◆ damp proofing
- ◆ electrical re-wiring
- ◆ new windows and doors
- ◆ home security works
- ◆ home energy efficiency measures
- ◆ adaptations such as:
 - ◆ stair lifts and grab rails
 - ◆ level access showers



With help from Care and Repair you could:

- ◆ enjoy living in an improved home
- ◆ have less fear of crime
- ◆ feel warmer and more comfortable
- ◆ have less falls and accidents
- ◆ get around your house more easily
- ◆ increase your benefit payments

Look what our customers say:

"The prospect of doing everything Care and Repair have done would have put me off completely" Mrs D

"What has been done has enabled us to remain in our home for which we are very grateful" Mr and Mrs M

Your staff were kind, helpful and made the whole process as painless as possible. Could not have been better" Mr. O

"An excellent service - thank you" Mr T

**Do you know someone else we could help?
Please tell them about Care and Repair.**



Care & Repair West Norfolk
"Caring for you and your home"

Contact us:

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King's Court,
Chapel Street,
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Norfolk.
PE30 1EX



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Do you need this leaflet translating or putting into a different form, such as large print? If you do please contact Care and Repair and we will see if we can help.

