



Home repairs

Making the home safe

Making the home secure

Home adaptations

a community service from





## What is the Staying Put Service?

Staying Put, a Home Improvement Agency run by Swale Borough Council offers advice, support and help to the elderly, the disabled and other vulnerable groups who are owner occupiers or private tenants and need practical assistance to repair, adapt or improve their homes.

If you are elderly, teenage parents, a single parent on benefits, a young carer or you have any type of disability, for a small fee our Staying Put Service may be able to help you.

Please contact the team for more information on 01795 417 131 or email stayingput@swale.gov.uk

Please note this is not an emergency service.

# Do you want Staying Put to manage the whole process?

We can help to remove any anxiety or worries and help to carry out work with the minimum amount of fuss.

We have our own Handyperson for small jobs. If you need plumbing, electrical or larger work completed we have reliable, trusted contractors that are approved and work to quality standards and who offer value for money.













## We can provide you with the following:

A visit to your home to discuss any repairs or adaptations you need to make you secure and feel safe within the home:

- Help in applying for grants or loans that might be available to fund the work
- Staying Put may be able to refer you on to other organisations who can help
- Liaise with the relevant local authority departments or social services where necessary
- Help in finding suitable contractors and supervising the works
- Support and practical help before, during and after the work is carried out
- Advice on energy efficiency and home security
- Our Handyperson may be able to help you with those small jobs that you need doing around the home and we work hard to keep our charges for this service as low as possible.









You may have jobs that need to be done around the home. If you find it difficult to tackle them yourself the Staying Put service maybe able to help you.

Any problems that affect your home, your comfort, your security or your independence can be included.









#### **Further information**

For more information, to get free advice or obtain a quote please contact us on 01795 417 131 or email the team at stayingput@swale.gov.uk

www.swale.gov.uk

#### **Contacting Swale Borough Council**

Copies of this booklet are available on the council website www.swale.gov.uk.

If you would like further hard copies or alternative versions (i.e. large print, audio, different language) we will do our best to accommodate your request. Please contact the council at:

Swale Borough Council Swale House, East Street Sittingbourne Kent, ME10 3HT

Customer Service Centre 2 01795 417850