

MAiTACARE

**Get in touch with us today to discuss
how we can help and support you or
your family.**

Based in Haslemere, Surrey, UK.

Website: www.maitacareservices.co.uk

Email: info@maita.uk

Telephone: 01932 481166

CQC Report: www.cqc.org.uk/location/1-12065350896



SURREY • HAMPSHIRE • WEST SUSSEX

**Providing compassionate and safe personal care,
empowering you to maintain independence within
the comfort and security of your own home.**

CARE AND COMPASSION | WORKING TOGETHER | COMMITMENT TO QUALITY | IMPROVING LIVES



Surrey Care Association
Supporting Social Care Providers in Surrey



ISO 9001:2015



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MAITACARE OUR PURPOSE...

to bring quality, person-centred care to every service user, promoting independence and well-being in their home or chosen care setting.

Maita Care Services operates in Surrey, West Sussex, and Hampshire. We strive to attract and retain highly competent, knowledgeable, and compassionate staff while establishing ourselves as the preferred care provider in the region.

ABOUT US

Maita Care Services is a person-centred, compassionate care provider offering professional and cost-effective services for private users and social service referrals.

- Maita Care Services takes pride in supporting and welcoming service users from various backgrounds, ensuring we meet their care and cultural needs. Our care team is compassionate, highly skilled, and dedicated.

OUR SERVICES

- Our services will encompass everything from short visits to comprehensive, personalised dynamic care packages, tailored to meet individual support needs. We offer domiciliary care, live-in care, waking night services, sleeping night services, companionship, and shopping assistance.

OUR AIM

- To provide compassionate, person-centred care that enhances the quality of life, dignity, and independence for every individual we support. To be seen as professional, responsive and compassionate care providers.

OUR VALUES

- 1 Care and compassion:** We prioritise kindness and empathy for both our clients and staff, fostering a safe and supportive environment. Our staff understand the importance of dignity and respect in every aspect of their service delivery.
- 2 Working together:** We involve service users, their families, external agencies, and colleagues to ensure a holistic approach to the service users' care.
- 3 Commitment to quality:** Our staff engages in regular mandatory and specialised training, and we actively promote ongoing professional development. We regularly conduct service users' feedback surveys for continual service improvement.
- 4 Improving lives:** We focus on how things could be done better and on sharing knowledge and ideas.

MAITACARE offers personal care to adults aged 18 and above, those living with dementia, physical disabilities and learning disabilities. We are based in Haslemere and cover Surrey, West Sussex and Hampshire.

Our services range from short visits to comprehensive personal care and support packages tailored to meet your individual needs. We are here for you every step of the way, no matter where you are in your care journey. Our services include...

- Assistance getting in/out of bed
- Toileting / Continence care
- Assistance with meals and feeding
- Oral care
- Shaving
- Assistance with taking medications
- Night sitting / Sleeping
- Live-in care
- Long visits
- Assisting with hospital appointments
- Providing companionship
- Laundry services – washing, ironing and folding
- Assistance with shopping
- General domestic cleaning
- Taking clients for community social events



ENSURING YOU AND YOUR LOVED ONES ARE SUPPORTED