



# Team24 care Company Profile

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Team24 Care Ltd is a nationwide healthcare agency that provides personalised home care and disability care services to individuals in need of support in their homes or supported living settings.

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# Hi There!

Team24 Care provides 24/7 personalised domiciliary care services to individuals who require care and support. We work closely with the clients, their families, friends, appointees and healthcare professionals to deliver innovative and high-quality services that cater to the client's needs.

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# About Company

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Team24 Care provides 24/7 personalised domiciliary care services to individuals who require care and support. We work closely with the clients, their families, friends, appointees and healthcare professionals to deliver innovative and high-quality services that cater to the client's needs.



We Provide Quality Home Care & Disability Care Service

Delivering top-notch home care services with a focus on quality and compassion.

## Our Values

### Excellence:

Our focus is to achieve the highest standards in the delivery of care.

### Innovation:

We endeavour to find solutions that deliver better outcomes

### Compassion:

We listen actively & respond with kindness and empathy

### Inclusiveness:

We ensure our clients and employees feel valued, respected and supported





## Who We Are

With over two decades of collective experience, we offer outstanding domiciliary and disability care services, delivering expert and compassionate support tailored to meet your specific needs. You can rely on our extensive expertise to provide dependable, personalised care.

## Our Vision

Our vision is to become a leading provider of home care and supported living services, distinguished for our unwavering commitment to excellence, innovation, and compassionate care. Our goal is to foster a supportive and inclusive community where individuals can thrive and realise their highest potential.

## Our Mission

At Team24Care, our mission is to enrich the lives of individuals by delivering compassionate, personalised home care and disability services. We are committed to enabling our clients to live independently and with dignity, providing customised assistance to fulfil their specific needs and preferences.

## Join Our Team of Dedicated Professionals

Are you an employer searching for permanent or flexible staff? We offer more than just connecting you with candidates.

We understand the immense pressure that healthcare providers face in finding highly skilled personnel.

Therefore, we take the time to comprehend your organisation, which helps us to identify ideal candidates. By matching the expertise of our professionals with your specific requirements, we employ a rigorous process to locate the most suitable candidates. Our successful placements and satisfied clients attest to our ability to deliver quality results.

Our success is largely due to our strict selection process for hiring both permanent and temporary nurses and caregivers. We prioritise a thorough vetting and screening process for all candidates to meet the standards set by NHS Employers and relevant Framework requirements.

Are you seeking assistance in recruiting permanent or flexible staff?

Contact us to connect you with suitable candidates.



# Home Care



## Palliative Care

We collaborate with the local community nursing teams and the NHS to offer end-of-life care to numerous individuals in our community.

We guarantee that our staff are fully trained to cater to the physical and emotional needs that families and individuals may face during palliative care.



## Convalescent Care

We take pleasure in assisting individuals to recover from periods of sickness, injury, or hospitalisation.

Our approach involves creating personalised support packages and offering frequent evaluations and adaptations to aid you in regaining your autonomy throughout the rehabilitation process.



## Dementia Care

We are committed to staying up-to-date with the latest training and approaches in Dementia Care. We take the time to understand the people we assist, getting to know their personalities and backgrounds. We use this information to tailor our services to support their well-being and engagement in activities, even as they live with dementia.



## Domestic Care

Team24 Care is dedicated to providing a range of services aimed at keeping individuals safe and independent in their homes. No task is too small or too big.



## Meal Preparation

Your care package includes meal preparation if it's something you require. Our well-trained Carers consider your tastes and support the maintenance of a healthy and routine diet.



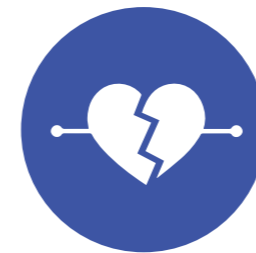
## Companionship

We enjoy spending time with the people we support. Throughout the years, we have provided various kinds of calls, including sit-calls and activity-based calls. We have taken people to county fairs, bird watching trips, shopping trips, and even to local cafes for a cup of tea.



## Emergency Care

Team24 Care provides emergency care services that are tailored to your individual needs. Whether you require hourly or live-in care, our experienced carers can deliver the care you need.



## Vulnerable Persons

Our vulnerable person's service is crucial since it addresses serious issues that may have been caused by external factors over time or by internal factors that have always existed in the individual's life.

This support service is designed to meet the unique needs and requirements of each individual.

# Home Care



## Live in Care

Team24 Care offers a live in service. This service allows your designated carer to move into your home for a specific period and work a day or night shift. This arrangement provides constant security and reassurance.



## Personal Care

Team24 Care is fully registered with the Care Quality Commission to provide comprehensive personal care services. Our qualified team members assist with activities such as washing, showering, bathing, dressing, toileting, and managing incontinence.



## Night Care

It is important to recognize that every senior citizen has unique requirements for comfortable living. Some may be dealing with illnesses or injuries, while others may have recently undergone surgery. Some seniors may simply need a helping hand to ensure their daily life runs as smoothly as possible.



## Escort Care Services

Team24Care delivers compassionate Escort Care services, ensuring your loved ones receive personalised support and companionship.



## Providing Person Centered Support

At Team24 Care, we strongly believe that everyone deserves the freedom to live the life of their choice. Our specialised support services are designed to help people live joyous and fulfilling lives in the comfort of their own homes, with their own tenancies.



## Physical Injury Care

Physical injuries can happen to anyone, no matter how careful they are. Some injuries are temporary and require short-term care, while others result in long-term disabilities. In both cases, the affected individual needs patience, support, and attention to recover as quickly as possible or live comfortably with their disability.



## Help With Medical Appointments

We provide a broad range of personal care services that are tailored to meet your unique needs.

These services include bathing and toileting, grooming and dressing, administering medication, light household chores, and transportation to medical appointments.

# Disability Care



## Learning Disability

We offer a diverse range of services, which includes intensive support for people with challenging behaviours, autism-specific services, services for individuals with dual diagnosis, and services for people with additional physical and sensory needs.



## Autistic Spectrum Disorder

Our services for people with autism are tailored to meet their individual needs and personality.

Hence, no two services will look the same for different people, as they are customised based on their unique requirements. We take pride in personalising support packages and the living environment around the specific needs of our citizens and their families. When supporting individuals with autism,



## Complex Care

Our dedicated teams are specially trained to provide compassionate support to both children and adults with a wide range of complex healthcare needs. Complex care, also known as long-term care or continuing complex care, requires caregivers who are not only well-trained but also deeply empathetic and skilled in a variety of specialised caring methods.



## Supported Living

At Team24 Care, we strongly believe that everyone deserves the freedom to live the life of their choice. Our specialised supported living services are designed to help people live joyous and fulfilling lives in the comfort of their own homes, or we can provide suitable accommodation to meet their needs.

# Disability Care



## Respite Care

Our adaptable and responsive organisation is well-equipped to provide speedy solutions for emergency care, be it after an accident or illness.

We offer a free assessment after visiting you, following which we build a personalised support plan tailored to your needs.



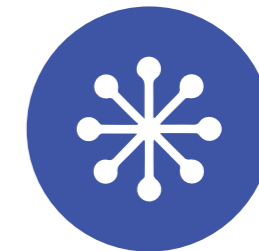
## Physical Disabilities

Living with physical disabilities and epilepsy can pose lifelong challenges, yet many individuals continue to lead active and fulfilling lives. We recognise that these conditions can present a broad spectrum of physical and emotional hurdles, impacting an individual's ability to perform everyday tasks, foster connections, and participate within their community.



## Transforming Care

We firmly believe in upholding the rights of individuals of all ages who have learning disabilities, mental health needs, and other complex requirements, including those who may exhibit challenging behaviours. It is our deeply held belief that these individuals deserve to be treated with utmost dignity and respect and should be afforded the opportunity to live valued and fulfilling lives.



## Outreach Support

I understand how important it is to have reliable support and take breaks when caring for a child or loved one with a learning disability.

Over the months, we have been privileged to support many families in similar situations. Our goal is to support individuals living at home, fostering greater independence and reducing the family's caregiving burden. We believe this can strengthen family bonds as we step in to assist, allowing the individual to build their skills and connections outside the family unit.



## Clients Feedback & Appreciations

*Team24 Care's 100% guaranteed satisfaction is no exaggeration. The care they provided was beyond our expectations. The friendly service and dedication to our loved one's needs made a significant difference in their quality of life.*

**Rebecca Turner**  
Family Member



*Choosing Team24 Care was the best decision for our loved one. The affordable prices made quality care accessible. The very friendly service exceeded our expectations, creating a positive and nurturing experience.*

**Michael Johnson**  
Grateful Son



# Thank you!

