

Looking for quality
home care for you
or a loved one?

Find out how we can provide
a helping hand...



Get in touch with us to discuss your individual requirements,
we can provide care staff to support you or your loved one.

CALL US ON: **0116 3192242** or **07721 991331**

EMAIL US: **info@247helpinghands.co.uk**

OR VISIT: **www.247helpinghands.co.uk**



OUR CARE SERVICES INCLUDE:

Personal Support Meal Preparation Light Housekeeping Medication Reminders
Shopping / Errands Continuing Care Dementia / Alzheimer / MCA

New to care, or looking to change your provider?

We specialise in domiciliary care.

24/7 Helping Hands provide care in your home and supported living (private & local authority clients).

What we do

We are excellent at what we do and our services are second-to-none. Our domiciliary care service offers a wide range of services ranging from light housework to shopping. We are excellent at providing staff at short notice.

The motto for our domiciliary care service is simply "Quality care to maintain a healthy lifestyle" & our confidence is that this is all delivered / facilitated in your own home. Options of flexible contracts as well as one off care services are available.

Our Philosophy

We promote the recognition that everyone is acknowledged and respected as an individual with their own beliefs, values, experiences and needs.

Within legislative constraints, we endeavour to empower everyone to exercise personal choice and responsibility for themselves and acknowledge any consequences their actions may have on others.

We endeavour to minimise risk in order to provide a safe and supportive environment for all.

We provide thorough and comprehensive risk assessments and management care plans in collaboration with the client, care support workers and any other professionals involved in the client's care.

OUR VISION

Our vision is to be a 'Domiciliary Homecare Provider' that provides exceptional quality care of the highest order, whilst offering a high degree of choice to all our clients.

OUR MISSION

Our mission is to promote high quality, sustainable care services so that people can continue to live at home and in their local community.

OUR PRINCIPAL OBJECTIVE

The principal objective of our homecare service is the provision of client centred support to enable our clients to be cared for in their own home for as long as possible, whilst enhancing their quality of life.

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Shopping / Errands

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Personal Support



Meal Preparation



Medication Reminders



OUR COMMITMENT TO YOU

Diversity

We will recognise diversity in beliefs, cultures and relationships of our clients, including their loved ones as well as our staff. With this in mind, we will therefore aim to provide an appropriate, personalised & sensitive service that advocates for and achieves positive outcomes for all clients. To create a respectful & supportive working environment, we will take the time to communicate clearly, ensuring that everyone understands one another and feels included.

Empowerment

We will involve clients in their care plan and any interventions recommended. Client choice will be respected at all times.

Respect

Our belief is that the dignity and value of every client must be recognised and respected. We will encourage every client to exercise his / her full potential for making personal choices related to opportunities and lifestyles. We will always ensure that all our clients are consulted directly in decisions over the provision, extent and timing of any care planned.

Approachable

We will be considerate, responsive, patient and respectful in our dealings with our clients and will listen actively.

Staff

All our staff are experienced with the appropriate skills and are all DBS (CRB) checked at an enhanced level. We will give our staff the support they need to develop.

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Continuing Care



Dementia / Alzheimer / MCA



Light Housekeeping

