About Careium

Careium is a leading provider of Personal Alarm services and has a specially trained team who respond to calls from a state-of-the-art UK contact centre. If you need help but can't get to the phone, you can connect to the Careium team at the touch of a button and get help quickly.



Find out more about our personal alarm services

Call: 0330 111 8791

Email: uk.info@careium.com Visit: www.careium.co.uk

Peace of mind and reassurance for you and your loved ones

"Thank you so very much from the bottom of my heart for all your kindness last evening, for calling an ambulance so quickly for my husband and for being so kind to me, you are wonderful people." Mrs B, Norwich "A big thank you for all the team. Thank you for always being there for my mother, any time day and night. Thank you for saving my mum's life on many occasions."

Mrs S, Chichester





Personal Alarm Services

Life-saving 24/7 monitoring that provides peace of mind, independence and security



In-home personal alarm

A quick and simple way of getting help at the press of a button if you have an accident or emergency in your home or garden.



- ✓ Discreet lightweight pendant worn around neck/wrist
- ✓ For use around the home and garden only
- ✓ Unobtrusive and doesn't require charging
- ✓ Talk with us through the base unit
- ✓ Easy to self-install (installation optional extra)
- ✓ No landline required digital SIM with no call charges

| In-home (self-install) | ex VAT | inc VAT |
|------------------------|--------|---------|
| Monthly rental* | £20 | £24 |
| One-off setup cost* | £50 | £60 |
| Optional extras | | inc VAT |
| Keysafe | | £65 |
| Installation** | | £100 |

Out-and-about personal alarm

Get the help you need at the press of a button, whether you are out for a walk, visiting friends or shopping.



- ✓ GPS pendant with geo-location tracking & fall detector
- ✓ For use in the home and when out and about
- ✓ Requires charging via charge station
- ✓ Talk with us through the pendant
- ✓ Easy to self-install (installation optional extra)
- ✓ No landline required digital SIM with no call charges

| ex VAT | inc VAT |
|--------|---------|
| £25 | £30 |
| £50 | £60 |
| | inc VAT |
| | £65 |
| | £100 |
| | £25 |

^{*}Individuals who are chronically sick or disabled can receive the monthly rental and one-off setup cost at zero rate VAT. Simply complete the VAT exemption form that we supply as part of the sign up pack. **Installation available in certain areas only.

How does our personal alarm service work?

Our in-home and out-and-about personal alarm services help individuals live more independently and have an improved quality of life. A discreet pendant means you can raise the alarm at the touch of a button from anywhere 24-hours a day, 365 days a year.



Press the button

Press the button on your pendant, alarm unit or key ring when you need assistance.



Speak to our staff

Our staff will speak to you via the alarm unit or key ring. If they cannot get in touch they will summon help.



Help is on the way

Help will arrive from a key holder (relative, friend or neighbour) or the emergency services.