

## In-Home Smart Alarms and Devices

### 4G SOS Watch

**TWO WAY PHONE CALLING** – Makes a SOS voice calls to our Monitoring Response Centre in an emergency anywhere in the UK without the need of a mobile phone.



**SOS EMERGENCY ASSIST BUTTON** – In the event of an emergency, the wearer will be able to make a voice call and alert the designated SOS contact by holding the SOS button. The GPS location of the wearer will also be sent to our Monitoring Response Team. **SMART LOCATION TRACKING & GEO ZONES** – Built-in GPS

### HOME LIFELINE UNIT

Lifeline unit Up to 40hrs battery back-up in the event of a power failure. Sensitive built in microphone Automatic announcement to advise of power failure or telephone line fault. Built in alarm button.



### HOME CCTV

Our Indoor Elderly Monitoring Camera has a range of incredible new features, it will help you watch over your elderly parents and grandparents around-the-clock from anywhere.



Call us now to find the right alarm solution for your needs

**0800 799 9581**

## Speak to someone 24/7 whenever and wherever you need help

A personal alarm equipped with GPS can give you and your loved ones the confidence and flexibility to stay confident and independent away from home.

It can help you maintain daily routines and social activities.

Are you, or someone you know;

- Requiring additional support or reassurance when away from the home
- Easily confused or disorientated when out and about
- Wanting to stay confident when out shopping or socialising
- Worried about leaving the home due to a long term health condition
- Likely to go out at unusual or unsafe times, such as those living with Dementia.

Our Mobile GPS/SOS personal alarm service can work wherever you are - connecting you to a friendly voice when you need assistance the most.

### Additional features of GPS enabled alarms

#### Geofencing (safe zones)

Our GPS devices can have pre-defined safe zones set up. If the device enters or leaves one of these safe zones, it will automatically raise an alert to our team to prevent any potential danger.

#### Locating your whereabouts

We don't track GPS devices continuously, but we can check the most recent location if there is a cause for concern without any input from the user. This is useful if you are worried about someone and cannot contact them.

#### Fall detection

If you have a fall, your alarm can automatically raise an emergency call to our team or you can manually press the SOS button to raise the alarm yourself

## How does a GPS Personal Alarm Work?



### STEP 1

Whenever and wherever you need help, press the button on your alarm.



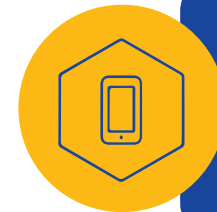
### STEP 2

Your alarm connects to our monitoring team and also sends us your location so we know where you are.



### STEP 3

You can talk to us via the two-way loudspeaker on the alarm, so our team can establish what help you need.



### STEP 4

If required, we'll call a nominated contact or arrange emergency assistance sharing your location with the relevant people.

See our website for additional details:

[www.kenttelecare.co.uk](http://www.kenttelecare.co.uk)

T: 0800 799 9581

E: [info@kenttelecare.co.uk](mailto:info@kenttelecare.co.uk)



**KENT TELECARE**  
LIFELINE SOLUTIONS LTD

Personal alarms that help you live **independently**, in your own home, for longer.

**0800 7999581**  
[info@kenttelecare.co.uk](mailto:info@kenttelecare.co.uk)



## How Kent Telecare may be able to help you

Our mission is the make sure you receive the best recommendations to provide you with the solutions you need to help you stay safe in your home and while you are out with our GPS SOS devices

Our alarms are designed to help older, disabled or vulnerable people maintain their independence, with the knowledge there is somebody to help in case of an emergency.

## Who would benefit?

Kent Telecare Careline is designed to offer a service to anyone who is looking to remain safe at home and keep their independence without intruding on their own privacy. This could be someone living on their own, older people who are more vulnerable due to their health and people with a disability or problems with their mental health. Careline also supports people who are living in fear of crime or bogus callers.

## Why choose a personal alarm from Kent Telecare?

- Kent Telecare offers a choice of Mobile GPS/SOS enabled alarms, alongside personal Home Based alarms for use in the home.
- Your calls are monitored 24/7, 365 by our fully trained team.
- GPS enabled alarms automatically share your location when you need help the most
- Download our Free-App: **Kent Telecare Protect**.
- 99.5% of our customers are satisfied with our service.
- All of our friendly Telecare team receive continuous training to deliver our high standard

## The right alarm for you

	Traditional Personal alarm	GPS enabled alarm
24/7 monitoring, 365 days a year	✓	✓
Integrated loud-speaker for voice to voice contact	✓	✓
Can be setup to detect falls and trips	✓	✓
Can work with additional sensors for added support around the home	✓	N/A
Ability to find your location in an emergency	N/A	✓
Automatic alerts when you leave or enter predefined zones	✓	✓
	From <b>£14.00</b> a month	From <b>£21.00</b> a month

Our prices include the rental and monitoring of your alarm device plus all servicing. A one off admin and set up fee will be added to your initial rental.

# OUR RANGE OF PERSONAL ALARMS AND MONITORING SYSTEMS

## WRIST WORN OR NECK WORN PENDANT



To raise an alarm or call for help in the home or garden, simply press the SOS button on the pendant within a 50m range of the Lifeline home unit the unit will then dial our Careline Response Team who will speak to you via the Home Unit to arrange any help you need.

The pendant is Showerproof

## WRIST WORN FALL DEVICE



Worn on the wrist, the fall detector automatically detects a change in acceleration that is related to trips and stumbles, it then monitors for the subsequent impact associated with a fall.

If a fall is automatically detected, the unit will flash **RED** and vibrate this is to let the wearer know that an alarm has been activated and within 30 seconds they will be talking to one of our Emergency Response Team via the **HOME UNIT**

An alarm call will be transmitted after a 10-second delay unless cancelled by the user.

## KEYSAFE



4 Wheel Combination Key Safe is perfect to keep your house keys in one safe place. Its features are durable construction, four-wheel recordable combination lock, weather-resistant cover, 10 year gurantee

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## GPS SOS PENDANT



Two way Voice communication with loud, high-quality sound – talk with loved ones just like a phone. Easy and straight forward to use. Fast UK support via our 24 Hour Emergency Response Team if you Press the SOS emergency button (alerts all authorised app users immediately via email and telephones our Emergency Response

Team who will speak to you via the device and arrange any emergency assistance you need and also alert your Family and emergency contacts in turn until answered). Fall detection alerts you if the wearer falls over. Geo-fencing alerts if the wearer roams outside a chosen area. Pre-installed SIM, pre-registered for real time monitoring

## HOME SMOKE ALARM



On the detection of smoke, the wireless optical smoke detector will raise two alarms. Firstly a local audible alarm and secondly a vital signal will be automatically sent to the Lifeline home unit. This in turn will immediately raise a call to the 24 hour monitoring centre and an experienced operator will alert the emergency services. 10 years battery life 10 years detector life