



Reasons to consider home care:

We really do believe that most people want to stay in their own homes and that most care is best provided at home. Home care can enable you to stay at home when you may otherwise be considering moving into a care facility by providing support with things like:

- * Diet monitoring, planning and preparing meals.
- * Light housekeeping.
- * Assistance with shopping, errands and appointments.
- * Assistance with personal care, bathing and dressing.
- * Reminders to take medications, drink and eat regularly.
- * Companionship, taking time to listen and chat.
- * Help staying active in the community and attending social activities.

Care in the home allows you to stay in a familiar environment and stay connected to your friends and relatives. By receiving care at home, you will stay in the house that you love and continue enjoying the community that you are a part of.

We understand though that it is a big step to invite someone into your home and that's why we focus our efforts on finding you the perfect carer. We complete comprehensive screening and reference checks of new carers together with profiling the character of the carers so that we know what makes them tick.



Finding your perfect carer...

Relationships take time, friendships don't happen quickly, and home care certainly shouldn't be rushed or irregular. We offer you a choice of highly professional caregivers, matching you with carers who suit what you need. We reward the loyalty and dedication of our caregivers by paying them well and treating them fairly. This helps to ensure that you and the carer can form a lasting relationship which is more enjoyable and fulfilling for everyone.

...starts with finding out about you

Your circumstances are unique to you and the support that you need will be tailored to your situation. We listen, consider and react quickly, designing a care package to suit you. You can focus on enjoying your life and your family can be assured that the care is everything that they would expect.

We'd love to explain more about our care over the phone or by coming round for a chat. Please get in touch and one of our qualified care managers will make an appointment to find out more about you and your needs.

Take the first step towards high quality tailored home care:

Call: 0203 143 8878

Visit: www.visiting-angels.co.uk/westlondon

Email: westlondon@visiting-angels.co.uk



Quality home care centred
around your lifestyle
From a carer who really cares about you



Together at Home Ltd T/A Visiting Angels
Suite 205, Boundary House Business Centre,
Boundary House, Boston Road, London W7 2QE.



Getting to know us

Visiting Angels has been providing care across the world for 20 years. Our business has been built on recruiting, training and supporting the very best caregivers and enabling them to deliver premium quality care. We know that our caregivers are brilliant, loving, professional people doing amazing work.

Too often care workers are under appreciated but at Visiting Angels we put carers at the centre of our business to make sure they can deliver a truly person-centred service to you. We believe it is wrong that the people entrusted with looking after you and your family should be expected to do so for minimum wage. At Visiting Angels we pay carers more to reflect the outstanding job that they do supporting our clients' needs.

Our caregiver choice initiative ensures that you will be able to choose a caregiver who suits you. Once you have built a bond with the carer, our caregiver rewards programme means they should stay with you for the long term. At Visiting Angels we look after the caregivers so that they can look after you.

I really love working for Visiting Angels. Our office is owned by a local couple who are so committed to make the company the best in the business. And that doesn't just mean for the clients but also for the employees.

Koh S.



Caring for you like family would

The way a daughter cares for her mum or a wife cares for her husband, with love, is a special thing. Whilst we can never replace a family bond, we do ensure that our carers approach care as if it is personal.

Unrushed because you matter

Quality care focuses on the needs of individuals and because we are all different it cannot be standardised. We take the time to understand you, your circumstances and your care needs, then we tailor a care package to you. We have a minimum of one-hour visits because we do not believe quality care can be delivered in less time than that. Our comprehensive services cover all aspects of:

- * **Companionship & Social Care.**
- * **Personal Care.**
- * **Dementia & Alzheimer's Care.**
- * **Post-Hospital Stay Care.**
- * **End of Life Care.**
- * **Live-In Care.**

"I lived miles away from my mother. But Visiting Angels gave me peace of mind, while giving Mum dignity, respect, and much needed loving care. Their patience and professionalism is unrivalled."

Kevin A.

Quality care to suit your lifestyle

Our caregiver visits are scheduled to suit you. Weekday, weekend, holiday and overnight visits are available as needed. From hourly visits to 24 hour care, Visiting Angel carers can be there when you need them. Thousands of families have already chosen Visiting Angels and benefited from:

- * **The highest standards of care and support giving independence.**
- * **Reliable regular visits from the same carer(s) that they chose.**
- * **Friendly support from a family of genuinely caring people.**
- * **Carers backed by a business that really cares about them.**
- * **A service which is quick to react and is adaptable to change.**

"The Caregivers from Visiting Angels provided needed relief for family caregivers. Their careful screening insured excellent matches with my parents. They provided reliable, creative, friendly, observant, and nurturing care."

Pat S.

