



Greenwood
homecare

OUR SERVICES



Providing quality, bespoke care to those who need it

We provide high-quality, professional and flexible homecare in Peterborough, Bourne and the surrounding areas. Our service enables people to stay at home for as long as possible, giving them greater independence and choice, improving their wellbeing, and allowing them to achieve the highest possible quality of life.



To find out how we can help you, contact us today on
01733 808531 (Peterborough), 01476 849522 (Grantham),
or email us at hello@greenwoodhomecare.co.uk



A personalised, dedicated homecare provider



QUALITY CARE, FROM THE COMFORT OF YOUR OWN HOME

Greenwood Homecare was created to provide support to vulnerable people who are unable to care for themselves. Our service allows you to save money and avoid the unnecessary emotional upheaval of moving a loved one from their home. However and whenever they need it, our bespoke care packages safeguard and promote the health, independence, welfare and quality of life for people, all from the comfort, security and familiarity of their own home.

Together with our dedicated team of carers, our aim is to deliver care that is specially crafted to each of our clients, maximising their happiness, wellbeing and peace of mind.



A TAILORED, PERSONAL SERVICE

We don't believe in a one-size-fits-all approach, and make every effort to make our care as personalised as possible. All our services are designed to be flexible and tailored to every individual's needs, wishes and abilities.

Whether you or your loved ones require support with learning disabilities, physical disabilities, sensory loss, mental illness, palliative or specialist care, we can create a care plan that is specially crafted to you.

OUR SERVICES

We understand that every individual's needs and wishes are unique, and so we design and deliver our care packages to make our clients feel as comfortable and supported as possible.

HERE ARE JUST SOME OF THE MANY EXAMPLES OF ASSISTANCE WE CAN PROVIDE:



Accompanying on visits, and helping with social interaction



Shopping and preparing meals



Completing or assisting in household chores or errands such as shopping, ironing, washing, picking up prescriptions, and helping with any other chores, tasks or errands



Assistance with paying bills, pension collection, or other paperwork



Supporting the delivery of exercise or diet programmes designed by occupational therapists or other health professionals



Assisting in personal care, for instance washing, bathing and dressing and grooming, getting in and out of bed, maintaining personal hygiene and/or managing continence



Supporting individuals with their medication requirements

Specialist Care

We also appreciate that some clients need a more unique kind of support, one requiring specialist expertise and knowledge. Whether it's psychological care, for example in individuals with Alzheimer's, dementia, or learning difficulties, or physical care, for example in individuals recently discharged from hospital, experiencing an increase in medication or undergoing therapy, we have a number of fully-trained carers on hand to offer specialist support.

Our approach to complex care is robust and and focussed on your needs. After a careful assessment of our client's health and social requirements, we develop a comprehensive, bespoke care plan. Our services are then tailored to what the client needs, from practical day-to-day tasks such as cooking, ironing and shopping, to complex physical or medical support, home adaptations, maintaining personal and social wellbeing, as well as providing an all-important source of stability and continuity. Their care plan is reviewed regularly, and continually adapted to any changes to the client's needs and wishes.

We also recognise that friends and families can also struggle when a loved one has complex care needs. As well as providing essential day-to-day support to the client, our carers offer emotional support to both clients and their families as they acclimatise to the changes brought on by complex conditions.



THE GREENWOOD DIFFERENCE

A dedicated support network

At Greenwood Homecare, we provide personalised, coordinated care, where people are in control of their own decisions and plans. Our carers provide dedicated, round-the-clock assistance for clients during this difficult and challenging time.

Using skills gained from many years of experience, they can tailor their support to the individual's needs, providing assistance

with medication regulation, personal care and hygiene, physical support, companionship, or help with domestic tasks such as laundry and meal preparation.

By sharing the responsibility of care, this also provides a key support for the client's family and carers, who can enjoy well-earned respite and peace of mind, knowing that their loved ones are in capable hands.



Why choose us?

A ROUND-THE-CLOCK SERVICE

We know that it's important for your loved one to get the best care possible, and want you both to have complete peace of mind. We are on call for you and your loved ones at all times, 365 days a year. No matter the circumstances, we will never let you down, so you can rest assured that your loved one is in capable and caring hands.

INDIVIDUALIZED CARE AND SUPPORT

Our aim is to focus on you, with the objective of delivering care that makes people feel valued and in control. We ensure all services are personalised to meet individual wishes and needs, and provide a personalised care plan to suit your schedule.

ATTENTION TO DETAIL

We also know it's the small things that count, and will go the extra mile wherever we can, whether it's arranging a hairdresser's appointment, or surprising someone with a birthday card on their special day. We foster the close relationships between our clients and their loved ones and family members.

TOP QUALITY CARERS

Our staff are specially matched to individuals, based on their skills and

shared interests and according to any wishes of the individual. We give each client their own personal carer, to act as their first point of contact.

A FOCUS ON YOU

We recognise that every person is different, and will have individual needs and wants. We will put you and your loved one first every single time, always maintaining and promoting your dignity, independence, courtesy, choice, rights and respect.

COMMITTED TO QUALITY STANDARDS

Our robust and comprehensive training procedures ensure that excellent standards of care are provided right from the outset. We also provide regular supervision and monitoring, additional training and frequent appraisal, to ensure all staff are always supported and up to date in their skills.

We are also committed to continually improving and developing all aspects of our service, in order to deliver a consistently high standard of care. We will take responsibility for continually updating the skills of our carers, and operate a transparent, open feedback system that allows us to incorporate comments and suggestions to ensure a service of incomparable quality.



Contact Us

If you are looking for high quality homecare, then get in touch today.
You can contact one of our friendly team members at



hello@greenwoodhomecare.co.uk



or call us
Peterborough: 01733 808531
Grantham: 01476 849522



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www.Greenwoodhomecare.co.uk

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