



Housing Choices



Contact Housing Choices

If you or your client would like more information about Housing Choices, or to arrange a visit please get in touch with us

In Bassetlaw:

Housing Choices Caseworker at Retford Action Centre

Telephone: 01777 709650

Email: housing@retfordactioncentre.org.uk

Retford Action Centre, Canal Street, Retford, Nottinghamshire, DN22 6EZ

In Rushcliffe:

Housing Choices Advisor at Rushcliffe Community & Voluntary Service

Telephone: 0115 9148315

Email: housing@rushcliffecvs.org.uk

Rushcliffe Community and Voluntary Service, Park Lodge, Bridgford Rd, West Bridgford, Nottingham, NG2 6AT



A service to help older people make the right housing choices in Bassetlaw and Rushcliffe

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About Housing Choices

This is a new service to provide information, advice and support to older people on housing related issues

Who is it for?

The service is aimed at older people, their families and carers, who recognise that they are starting to find things difficult in their own homes and want to consider their options to meet their changing needs. These might include moving to more suitable accommodation or making changes to their existing property.

The service is also aimed at advice, health and social care workers who support older people.

What support is available?

Your Housing Choices Advisor or Caseworker can:

- Provide information, advice or support on a one to one basis
- Provide support to explore different housing options and help put these changes in place, where appropriate
- Give support in the moving process, if necessary
- Refer on to other local services
- Raise awareness of the wider advice and support available through EAC FirstStop

What is EAC FirstStop?

EAC FirstStop Advice is an independent, free service providing advice and information for older people, their families and carers about housing and care options in later life. The service is provided by Elderly Accommodation Counsel (EAC) in partnership with other national and local organisations. It brings together a wealth of expertise through one telephone number and one website to help older people and their carers explore the choices open to them and access the housing, support and care services they need.

How do people access this service?

Anyone can access the FirstStop website and telephone advice line for information and advice on a wide range of issues including finance, benefits and care options.

Website: www.firststopcareadvice.org.uk

Advice Line: **0800 377 70 70**

If you would like to speak to your Housing Choices Advisor/ Caseworker for one to one information and support, **please see overleaf for contact details**. The service is free and confidential. An appointment can be made for an initial home visit to discuss what support is needed.

