



BERNICIA

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County Durham Handyperson Service

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Bernicia now runs a Handyperson service that undertakes **small scale jobs** for residents of County Durham who are 60 or over, disabled, a victim of crime, at high risk of falling or who are vulnerable in other ways.

What type of jobs can the Handyperson do?

The service can undertake small jobs in and around your home, taking up to a maximum of 2 hours, which affect your safety, security and comfort. The Handyperson can do a home safety check to identify work that needs to be done to help you feel safe and prevent you from tripping or falling.

The service is available to both owner occupiers and tenants, but tenants will need to check first whether some jobs are the responsibility of their landlords.

Examples of Handyperson jobs:



Replace light bulbs



Move pieces of furniture



Change tap washers



Fit new or replacement locks



Hang pictures and mirrors



Put up curtain rails



Put up shelves



Fit or replace toilet seats

** The list above is not exhaustive, if you have any questions about other jobs which you may need assistance with please give us a call to discuss how we may be able to help you.*



Frequently Asked Questions

Are there any tasks that the Handyperson will not do?

Examples of jobs that the service is unable to do include electrical works (other than replacing plugs and fuses), any work connected to a gas supply, works to appliances such as cookers or boilers, routine gardening, any jobs above step ladder height or jobs that are a landlord's responsibility.

How much will the service cost?

A charge of £15 per visit (inclusive of VAT) for up to an hour is payable by the client. This can cover one or more different jobs carried out within that time. If the jobs take over one hour an additional £15 will be payable. Clients will be asked to pay for materials used (at cost price) unless you supply them yourself.

The Handyperson service can only undertake small jobs around the home up to a maximum of 2 hours.

How is the Handyperson Service funded?

The Handyperson Service is funded by:

Durham County Council

North Durham Clinical Commissioning Group

Durham Dales, Easington and Sedgfield Clinical Commissioning Group

Contact us

If you would like advice or assistance on how we may be able to help you please contact us:

Tel: **0300 456 2220**

Text: **0776 424 1076**

or via e-mail at:

handyperson@bernicia.com

If you would like to know more about our service please visit:

www.bernicia.com/tenants/services-advice



Information provided by the Bernicia Group:
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