

Other Services Available

Sheltered Housing Older People

The city council has 13 sheltered schemes across the city providing accommodation in different forms for people aged 60 and over.

Accommodation is individual flats with dedicated support staff and the majority are flats within a scheme with communal facilities and social activities enjoyed by all.

In order to access this accommodation or to find out more, have a look at our website at www.cambridge.gov.uk/sheltered-housing or contact us to arrange a viewing / join in at a coffee morning.

We know that sometimes making a decision to move to sheltered housing can be difficult so please ask us for support and advice to help you make that decision.



This leaflet can be made available in other languages, including those listed below.

If you need an interpreter or would like this document translated, please enquire at any Council Reception.

You can now translate most of the Council's web pages into most languages for yourself at the click of a button. Just visit www.cambridge.gov.uk and use the button marked 'Google Translate'.

Jeśli potrzebują Państwo tłumacza lub chcieliby otrzymać bezpłatne tłumaczenie tego dokumentu, proszę poprosić w dowolnej recepcji do spraw mieszkaniowych.

Eğer bir tercümana ihtiyacınız varsa veya bu dökümanın ücretsiz olarak tercüme edilmesini istiyorsanız, lütfen Ev İşlerine bakan Resepsiyonlardan birine başvurunuz.

如需使用口譯服務或索取本資料的免費譯本, 請與任何一所房屋辦事處聯絡.

Si pour lire ce magazine vous avez besoin d'un interprète ou d'une traduction écrite, veuillez venir le demander à la réception du Conseil Municipal.



Visiting Support Service

65+ and need help?



Cambridge City Council

Information for City Residents



"My alarm makes me feel safe knowing that someone will respond in an emergency"

"I appreciate the support I received to successfully complete my Attendance Allowance"

"Having a second bannister fitted has made me more confident, enabling me to get up & down stairs safely"

Do I qualify for help from this service?

Every person who is referred to our service is assessed to see what help they require and an individual support plan is created to tailor meet their needs.

Please feel free to contact us for more information or to see if you or a loved one qualifies for this service.

What is the Visiting Support Scheme?

This free service is available for all residents of Cambridge aged 65 or over, irrespective of what type of property they live in.

The scheme aims to offer a holistic assessment to clients, helping older people to remain independent, help reduce loneliness and ensure older people are accessing the advice and support they need to either live in their own home or move to more suitable housing, and to access the relevant services they need.

The support we can offer includes:

- Assisting with forms including welfare benefits, blue badges and bus passes.
- Advice on housing and benefits.
- Help to arrange care packages.
- Contacting other agencies for help.
- Help to access disabled adaptations and telehealth such as falls detectors, medication reminders and bed sensors.
- Help with paperwork and bills.
- Contacting services and companies.

This service also offers people living in their own home the chance to meet with others at our monthly hub and encourages people towards social activities and befriending services which can help prevent loneliness.

The service is a great reassurance to the families of older people, particularly those living further afield.

How to find out more / make a referral

For more information visit our website at: www.cambridge.gov.uk/visiting-support-service

via email at:
independent.living@cambridge.gov.uk

by Telephone: **01223 457199**

f Cambridge Older People's Housing

on via post at:
**Ditchburn Place, Mill Road
Cambridge, CB1 2DR**

Other Services of Interest

Community Alarms

If you don't feel ready for older peoples housing, you may choose to remain in your own home with the reassurance of a community Alarm. These alarms are designed to help call for help in an emergency. There is a charge for this service.

