



Abbeyfield
Care at Home
Services

Introducing Abbeyfield Care at Home service

Because there is no place like your home

Your home is more than just the place you live – the familiar surroundings house your memories, provide a relaxed and secure environment and give you access to your friends and family.

It is for these reasons that many people choose to remain independent in the comfort of their own homes in later life. And Abbeyfield Care at Home can help to make sure you feel confident by supporting you in the choices you make when it comes to your care.

Home care, an independent alternative to care homes

Abbeyfield Care at Home service is an alternative to residential care. With over 60 years experience in providing care for older people we can help you maintain your independence in your own home.

Our team of qualified and experienced care and support staff can provide you with tailored quality home care, whether you require long-term care or simply support with everyday living – all within the familiar surroundings of your own home.

Peace of mind

As a charity Abbeyfield has been providing care for older people since 1956. With a network of over 500 houses and homes across the UK, Abbeyfield has become a respected, trusted and recommended provider of housing care and support.

Whilst our care for older people takes on many forms, including our new Care at Home service, each is driven by the same commitment – our dedication to making time for older people so that life is happy, sociable, comfortable and safe.



“My future worried me and my children. Now I don’t feel vulnerable and my family can relax”





The Abbeyfield Care at Home experience

Quality home care tailored to your needs

Whether simply providing companionship or a bit of help around the house, Abbeyfield Care at Home can help you maintain independence in your own home.

We are sensitive to your requirements and our broad range of care services can be tailored to meet your varying care and social needs. We aim for continuity of care with your preferred staff where possible and will take the time to get to know you and your family.

Our aim is to provide the utmost care in the comfort of your own home, building relationships between yourself and your carer to provide you with the care you may need and a friendly face.

Visits can range from a 30-minute call through to more lengthy appointments.

Abbeyfield Care at Home can help you maintain independence in your own home

“Abbeyfield made my mother feel comfortable with their presence. She adjusted quickly and now embraces their visits. As a family we recommend the Abbeyfield Care at Home service to others as they really have given us peace of mind.”

Making time for you

Abbeyfield Care at Home experience enables you to get out more, use your time how you wish and still live independently, providing you with support when needed.

Daily routines

Care services are not always about providing care. You may just need that ‘extra’ bit of support to help you remain living independently.

Abbeyfield Care at Home can support you with your requirements:

- Social activities such as visiting day centres, visiting friends and family
- Physical activities such as going for a walk
- Shopping
- Cooking
- Help in the garden
- General companionship throughout the day
- Accompany you to appointments

Our team are there for you.

Personal care

Abbeyfield Care at Home can support you with your day-to-day living, including:

- Help with your morning and evening routines
- Dressing
- Bathing
- Administering medication if necessary
- Meal preparation

Hospital to home care

We believe being cared for in the comfort of your own home, where you feel comfortable and most relaxed, can often be the best way to recuperate following a hospital stay. So making sure you have the right level of support in place before your discharge from hospital is important to aid the transition back to your home.

Abbeyfield Care at Home can support your return to the familiar surroundings of home after a stay in hospital, leaving you and your family to concentrate on recovery.

Our tailored service can provide regular visits to provide medication or help with everyday activities during your recuperation should you need a higher level of care during your recovery.

Respite care

If needed, Abbeyfield Care at Home can provide respite care, whether it's just for a few hours or for longer. The Care at Home service provides you and your loved ones with the peace of mind needed, knowing you are supported and cared for when they can't be around.



Abbeyfield community

Your happiness matters

Your home is where you feel most comfortable and secure, and we acknowledge that our carers are guests in your home. At Abbeyfield we are passionate about helping to ensure life is happy, sociable, comfortable and safe for older people.

Not only do our staff have the time to devote to you, above all they enjoy doing it. The term 'going that little bit further' has never been truer.

The right people to support you

Our success is measured by your peace of mind and starts with our staff. We recruit the best people, provide regular training and pay them a Living Wage that recognises their time, dedication and the importance of the excellent job they are doing.

Each member of staff receives regular training and development with access to the latest knowledge in care practice so that you get the best possible care available.

“ Nothing is ever too much trouble for Abbeyfield staff and they always go that extra mile with the care I receive. I wouldn't hesitate to recommend the Care at Home service to my friends as the team are very friendly and are able to change things to suit my needs. ”



At Abbeyfield our team of support staff and carers are DBS checked and undergo a thorough induction programme ahead of starting work to ensure they meet the standards set out to provide you with the best possible care.

The programme is structured to ensure all staff are equipped to work in the community whilst ensuring they are competent in what they are doing, keeping both themselves and those they support safe. The induction programme satisfies both the CQC and Care Certificate requirements.

Our dedicated team of carers and support staff are based within local Abbeyfield houses and homes, which means help is always nearby.

Our staff

“ As carers at Abbeyfield we work to support our customers with daily life and encourage health and wellbeing. ”

“ Many of our customers have developed great relationships with their assigned support staff ensuring their needs are met. ”

“ As a care provider we are mindful of consistency of the care we give, ensuring new or unfamiliar staff are introduced to our customers. The Care at Home service provides care to our customers enabling them to remain in their home and giving families peace of mind. ”

We would love to talk to you

We would welcome the opportunity to come and meet with you to discuss how we can support you and help develop a tailored care plan to fit your needs.

To find out more about how Abbeyfield Care at Home could help you maintain your independence in your own home in later life, why not get in touch – we would love to hear from you.

Speak to our Care at Home team to discuss your specific requirements.

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More information can
be found at www.abbeyfield.com





Abbeyfield
Making time for older people

Abbeyfield Care at Home Services

The Abbeyfield family

As your needs change over time, Abbeyfield is there for you every step of the way. We provide a range of care provision and the staff support to help you make the most of life through times of change.

Our network of houses and homes across the UK offer a range of accommodation possibilities for you to choose from. The type of housing needed will depend on your circumstances and requirements.

Independent Living

Our Independent Living with Care is made up of 1, 2 or 3 bedroom, high quality, self-contained apartments.

Supported Housing

Our Supported Houses give older people the independence of having their own room, combined with the companionship of others and a house manager on site. The house manager will be available every day and can help assist you in an emergency so you can feel safe, secure and comfortable.

Care Homes

Our Care Homes are ideal if you're looking for peace of mind, find it difficult to look after yourself and want to have the security of highly skilled staff on site 24 hours a day to help you with everyday tasks such as washing, dressing, toileting, medication or assisting you at mealtimes.

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