



Age UK Lambeth Handyperson Service



For Lambeth's older and disabled residents

How to contact us

For further information or to arrange an appointment please contact:

Age UK Lambeth
Third Floor
336 Brixton Road
London
SW9 7AA

Tel: 020 7346 6806
Fax: 020 7346 6814
Email: handyperson@ageuklambeth.org.uk
www.ageuklambeth.org.uk

If you need the handyperson leaflet translated, in large print, on tape or in braille, please contact us.

Registered charity number 1063497
Company number 3252067

Donations – As a local charity we are always in need of donations and local support. If you would like to make a donation to this service please send your cheque (made payable to Age UK Lambeth) to our address or donations can be given to the Handyperson.

Customer service


We regularly ask for your feedback to ensure you are happy with the service.

“I cannot tell you what a joy it is to be able to use this service - it is simple to use, incredibly good value and, most of all, is carried out by friendly, trustworthy and caring people.”

“Reassuring that you are doing this sort of work, too many of us pensioners are getting ripped off because we are old.”

Home & care





Our Handyperson Service carries out minor repairs, improvements or adaptations to enable older people to maintain their independence and live in a warm, weather tight, safe and secure home.

Need some help doing jobs around your home? Contact the Age UK Lambeth Handyperson Service.

Who is eligible?

All residents aged 55 years plus or disabled whether you rent your property from the council, housing association, private landlord or own your own home.

Opening hours

Monday – Friday 9am – 5pm

How much will it cost?

£5 per hour if you receive an income related benefit or £40 per hour.

Charge per Handyperson. No call-out charge.

All materials are charged at cost price except for donated materials which are supplied free of charge (subject to availability).

You can have as many tasks done as our handyperson can manage within the hourly rate.

There is no extra charge if you live in the congestion zone or for parking.

The Handyperson will collect cash or cheque in payment and will give you a receipt.

What types of work can be done?

- Small building repairs (adjustments to doors and windows)
- Minor adaptations (installation of grab rails or temporary ramps)
- Odd jobs (putting up curtain rails and shelves, moving furniture, building flat-pack furniture)
- Fitting and testing smoke alarms and door bells
- Security checks with remedial action (checking and fitting locks, spyholes, door chains)
- Home safety checks (securing loose carpets)
- Home energy efficiency checks (installing low energy light bulbs, draught proofing)
- Minor plumbing jobs (bleeding radiators, repairing taps, re-sealing baths and sinks)
- Minor electrical jobs (changing fuses and plugs)
- Changing light bulbs is a free service to prevent falls.

This is not an emergency service but we try to give priority to urgent cases. Works that are the responsibility of the landlord cannot be carried out by this service.

What can I expect from the Handyperson Service?

- We will respond to your enquiry within 2 working days.
- We aim to give you an appointment for a visit within 7 working days of your call.
- We offer morning or afternoon appointments.
- We will always contact you if we need to change an existing appointment.
- Our handy people are directly employed by Age UK Lambeth, wear a uniform and carry identification.
- Every Handyperson is security checked for your peace of mind.
- Our handy people are professional, friendly and polite.

The Handyperson Service is here to help people who can't get jobs done by anyone else.

If you are not sure if we can help, give us a call. We are happy to offer advice.

We can also help you to gain access to other services.

Every Handyperson is trustworthy, reliable and carries Age UK ID. They will also provide all the necessary tools to complete the job.
