

Care & Repair

A service for vulnerable older people and adults or children with disabilities who live in the private sector



Help & Advice

We work with older people and disabled people of all ages in the Barnet area helping them to live independently and safely in their own homes.

We can help you by:

- checking your benefit entitlement and help you to apply for any types of benefits for which you might be entitled to
- advising you what repairs and improvements are necessary to your home to make it safe
- preparing a specification relating to the work you want undertaken
- obtaining quotations from builders and oversee the works until they are completed
- providing details of contractors that we have used in the past and are happy with their performance
- helping you get in touch with other local services such as the handyman service and occupational therapy team
- helping you to apply for grants and other financial assistance (various charities) that may be available
- referring you on to energy efficiency schemes and security schemes to make your home safer, warmer and more energy efficient.

What financial assistance is available (subject to funding being available)

- disabled facilities grants are provided to disabled persons to adapt their homes to make it more suitable for their needs. They are only available on the recommendation of an occupational therapist and subject to a means test
- decent homes grants are provided to vulnerable owner occupiers who are unable to pay for repairs and improvements to their homes themselves. The grant is subject to a means test and the property being deemed 'non decent'
- minor works grants are provided for minor repairs and security measures. The grant is subject to a means test.



Home fire safety

Care and Repair work closely with the London Fire and Emergency Planning Authority (LFEPA). The LFEPA will visit you at home to offer advice on how to make your home safe and, where appropriate, fit a smoke alarm for free.

The LFEPA target people and places where we know there is a higher risk of fire. This includes high-risk individuals such as older people, especially those living alone, those with mobility, vision and hearing impairment, mental health services users and those liable to intoxication through alcohol/drug use. A combination of these factors will significantly increase the risk from fire.

Paying for our services

Many of our services are provided free of charge. However, we are unable to provide all of our services this way and for some works a fee based on the cost of works will be charged. The

amount to be charged will be fully discussed with you before you are committed in any way and in many cases the cost of the fees can be covered by the grant being applied for.

We can also help if you are not eligible for a grant if you have the means to fund the works and would like to access our service to project manage on your behalf.

Equal access

Barnet Council believes that every service user has the right to receive appropriate, accessible services and should not feel excluded because of their age, disability, ethnicity, faith, gender, health, social or economic background or sexual orientation.

**If you require this information in large print, Braille or recorded on audiotape, please contact:
020 8359 7462**



Useful contact details

Care & Repair Agency
020 8359 7462

Decent Homes Grants
020 8359 7487

Handy Person Scheme
020 8150 0963

Disabled Facilities Grants
020 8359 7420

Occupational Therapist Duty
(Adults)
020 8359 4539

Occupational Therapist
(Children)
020 8359 2085



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or visit www.barnet.gov.uk