#### BOGUS PROPERTY REPAIRERS

Most people who call at your door will be genuine. However some people may try to sell you home improvements or property repairs that are unnecessary and/or grossly overpriced. Others may try to trick you into paying for work that will never be done. These people, who usually call without an appointment, are known as bogus property repairers.

It may be tempting to employ someone who calls at your door, particularly if they are offering to do a job you've been worrying about, but remember they may not be genuine.

If you are looking for a reputable tradesman for home improvements or property repairs then Homewise may be able to help you.

# THE HOMEWISE LIST OF TRADESMEN

The List is managed by Homewise with support from Lancashire Trading Standards Service.

It is available to any resident of Hyndburn.

Tradesmen on the list have been assessed against the following criteria.

- Previous trading history as recorded by Lancashire Trading Standards Service
- References of previous clients
  Homewise regularly monitors
  the performance of all it's
  tradesmen.

For details of tradesmen on the list contact Homewise on 01254 232249

#### TRADESMEN

If you are thinking of using a Homewise tradesman you will probably still need to get detailed written estimates from at least 2 tradesmen, to ensure that you are getting a competitive price.

Lancashire Trading
Standards Service and
Hyndburn Homewise
Society Ltd. make every effort
to ensure that members of
the Homewise List of
Tradesmen comply with the
law.

By using a member firm you can minimise the risk of complaint and be assured that if you do have problems we will help and assist in resolving them.

### A JOB DONE

- Ask friends, relatives or neighbours to recommend someone or contact Homewise for details of their List of Tradesmen.
- Get detailed written estimates from at least 2 tradesmen.
- If you agree to work, do not pay the full amount up front.
  Only pay in full when the job is completed to your satisfaction.
- Never pay tradesmen large amounts in cash, as this may indicate that you keep large amounts of cash in the house.
- Remember never agree to have work done by someone who is just passing.
- If you have problems contact
  Trading Standards as soon as
  possible for advice.

## CONTACT DETAILS

For details of the Homewise List of Tradesmen please contact:Homewise

2/4 Whalley Road Accrington BB5 1AA

Telephone: 01254 232249

Homewise can also offer free advice on all aspects of home improvements, repairs, adaptations and maintenance work.

For consumer advice contact:Trading Standards Service
58-60 Guildhall Street

Preston

PR1 3NU

Telephone: 01772 533573

Fax: 01772 533591

Email: tsd@ts.lancscc.gov.uk



HOME IMPROVEMENT AGENCY

Do you need a reputable tradesman for home improvements or property repairs?

