TECHNOLOGY AND Hearing INFORMATION FOR Connect PEOPLE WITH A HEARING LOSS



Enabling your lifestyle to be as independent and fulfilled as possible

Benefit from our impartial advice and expertise

If you have a hearing loss and/or Tinnitus, you may have trouble listening to the television, hearing the doorbell ring or chatting on the telephone. If this is so, you will benefit from a visit to our Technology & Information Centre.

You can expect:

- on appointment, a trained consultant will spend up to an hour talking to you about difficulties you are experiencing and offer professional guidance to help you cope with your hearing loss
- in a quiet, relaxed atmosphere, you can try out a range of specialist equipment to suit your needs.

The equipment will enable you to:

- communicate better with your family and friends by telephone, using one of our range of amplified telephones with volume adjustment or text telephones
- be alerted to the telephone, doorbell, wake-up alarm, baby crying or smoke detector with our range of flashing/alerting devices
- hear more clearly, including television, radio or conversation, with or without a hearing aid.

If you decide to purchase some equipment, we will be happy to guide you through the ordering process or we can place the order on your behalf. Where appropriate, we can also refer you to your local Social Services for a home equipment assessment. They may, in some circumstances, be able to provide certain essential items. We can also tell you about other helpful contacts and services that may be appropriate to your individual needs.

The service offered by our Technology and Information Centre is free of charge. However, any donation you make would be greatly appreciated and enable us to continue providing a service that is of help to so many. Thank you.

Attending our Technology & Information Centre also gives you access to:

- Unbiased information on audiology in the NHS and private sector, by appointment with our independent hearing aid specialist. A consultation offers you technical advice and guidance on the most appropriate hearing aids to suit your needs.
- Tinnitus management
- Hearing aid maintenance drop-in service on Mondays: new batteries, cleaning, re-tubing and minor adjustments
- Book club
- Current affairs discussion group
- Lipreading classes to improve communication, knowledge and confidence.

Hearing Connect

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