

# Personal housing options report

## Contents

1. Introduction
2. To move or not to move
3. Helping you to stay put
4. Moving on
5. Sheltered and retirement housing
6. Housing with care (extra-care housing)
7. Renting
8. Buying
9. Meeting the costs
- 10. Your personal Housing Options Report**



## 1. Introduction

We hope these introductory pages will be helpful whether or not you have already made a decision to move to sheltered or retirement housing. They:

- briefly review some of the alternatives to a move;
- outline what to expect from sheltered housing;
- advise on how to set about choosing a scheme;
- set out some of the factors you will want to consider before either renting or buying;
- explain what is contained in the list of housing schemes that follows.

EAC FirstStop is an advice service about care and housing options provided by EAC in partnership with other national and local advice services. Please feel welcome to contact us for any further information or clarification you require, or to discuss any aspect of choosing, affording or moving to sheltered or retirement housing.

## 2. To move or not to move

It is often a crisis that sparks off thinking about whether moving home might be a good idea. It may feel as if decisions have to be made in a hurry, and there can often be strong, and sometimes conflicting, advice offered by family and friends, or by professional advisors like GPs or Social Workers. It can be difficult for the older person involved, and for those who care

about her or him, to arrive at the best decisions in these circumstances.

Whatever the reasons for thinking about moving home, remember there might be alternatives to consider, and in any event there are choices to make – choices that may make all the difference to how happy you will feel once settled in a new environment.

## 3. Helping you to stay put

If you are finding it difficult to manage in your present home, but would really prefer not to move there may be ways in which you can make life easier or safer. If you have recently been unwell, or are coming out of hospital you may be concerned about how you will cope in the future. There is a range of options that might be available, and a variety of organisations that may be able to advise or help, depending on your needs and circumstances.

### General

If you are finding it difficult to cope with daily tasks or think you need home care, special equipment or meals, contact your local authority's social services department, or the hospital social worker if you are in hospital and ask for an assessment of need.

### Condition or layout of your home

- **Home Improvement Agencies (HIAs):**  
These are not-for-profit organisations set up to help older or disabled home owners and private tenants arrange and pay for repairs, improvements and adaptations to their homes. EAC FirstStop can give you contact details if

there is an HIA in your area. If there is no HIA in your area you could contact your local council's housing or environmental health department. HIAs or other local agencies sometimes also run small repairs or handyperson schemes. These vary in the range and size of jobs they can do.

- **Repairs:** If your property is in poor repair and you are a home owner, or a private tenant who is responsible for certain repairs, you may be able to get help from your local HIA. If you are arranging repairs yourself, you may want to use TrustMark (01344 630 804, [www.trustmark.org.uk](http://www.trustmark.org.uk)) to find a reputable builder. TrustMark is a scheme supported by the government, the building industry and consumer groups to help you find reliable trustworthy tradesmen. If you are a tenant without responsibility for repairs, you should report the problem to your landlord. If you have difficulty getting your landlord to carry out necessary repairs you should contact the Environmental Health Department of your local council.
- **Adaptations and equipment:** Equipment or adaptations to your home can sometimes make a real difference to your ability to live independently. If you are having difficulty using the bathroom or getting to the toilet social services may be able to provide grab rails, bath seats or portable equipment. If these do not solve the difficulty, changes to the bathroom, a downstairs WC or a stair lift may be possibilities. A Disabled Facilities Grant (DFG) may be available if you are assessed as needing major adaptations like these. Contact your social services department for an assessment or your local Home Improvement Agency for advice and possible assistance.
- **Heating:** If you are a home owner or private tenant, are 60 or over and get a means-tested or disability benefit you may be eligible for the Warm Front Scheme (0800 316 2805). This can provide advice and a range of energy efficiency, insulation and heating measures, including assistance to install central heating or replace a boiler. A grant may be available, worth up to £3500 (£6000 if the central heating is oil-fired).

### Safety and security

- **Alarm system:** An emergency alarm could be installed which would allow you to call for help 24 hours a day if you have an accident or are unwell. Your local authority will have a service, and alarm systems are also available through charities and commercial providers.
- **Telecare:** Other telecare equipment (assistive technology) is being developed that can help people remain independent or live more safely e.g. sensors to detect intruders, gas, carbon monoxide, smoke /fire, flooding or drops in temperature, and monitors for movement (or lack of it) falls, opening doors or the fridge, taking medication etc.
- **Home safety check:** The Home Improvement Agency (HIA) or other local agencies may also be able to carry out a home safety check to help you identify changes you could make to reduce the risk of accidents or falls.
- **Security:** The Crime Prevention Officer (CPO) at your local police station can give advice on security if you feel unsafe in your home. There are schemes all over

the UK providing and fitting home security equipment, such as locks, chains and spy holes, and the CPO should have information on what is available in your local area.

### Social needs

- **Social activities:** Your local Age UK or Age Concern can give you information about social activities, visiting schemes or information services.
- **Homeshare:** In a few areas there are homeshare schemes. These aim to match people who need accommodation and are willing to give some help, with older or disabled people who are willing to share their home and are looking for some support or companionship. The support cannot cover personal care, such as help with dressing.
- **Community Transport:** If you are finding it difficult to get around or get to the shops or local amenities, there may be community transport or a Dial-a-Ride service in your area. Community transport services are provided by local councils. Services vary in each area and there are often fewer services in rural areas. In some areas local bus services may now be wheelchair accessible.
- **Shopmobility:** Shopmobility schemes hire out or lend manual wheelchairs, powered wheelchairs and powered scooters to anyone who needs help with mobility to get around. Shopmobility centres are usually located in town or shopping centres, enabling people to go shopping and to visit leisure and commercial facilities. Each scheme varies, so it is important to contact the scheme you wish to use before you go. For example, in some centres you need to book in advance. There is sometimes a

charge for using the service, though some centres provide it for free.

### Health

- **Health:** Your GP can give advice on managing health conditions, or arrange for you to see a community nurse, health visitor or chiropodist. In some areas there are Falls Prevention initiatives. Your health centre should have details.

### Finance

- **Benefits:** If you are finding it difficult to manage financially, the Pension Service or local CAB could check that you are claiming all the benefits to which you are entitled
- **Equity Release:** If you own your own home, you may wish to consider releasing some of the equity to adapt your home or carry out necessary repairs. The Home Improvement Trust (0800 783 7569), a not-for-profit organisation, offers equity release for repairs, improvements or adaptations. You are strongly advised to take independent financial and legal advice before purchasing any equity release product.

## 4. Moving on

You may decide that you no longer wish to remain in your present home and that you want to move on. Or it may not be possible to adapt it to meet your needs, or you may need more care and support than can be provided in your present home.

The options might be:

- moving to a home that suits your needs better e.g. with no stairs or

near shops, public transport or supportive relatives;

- living with family;
- moving to sheltered or retirement housing, or housing with care (extra care or assisted living).

When deciding on a move, there are important issues to consider to ensure it is right for you, for example:

- Think about your personality and the things that are important to you. Will you still be able to do the things you enjoy now?
- Are there good public transport links (even if you drive now, you may not be able to in the future)?
- Is there access to local amenities?
- If you decide to move to a different area, would you miss your friends and neighbours?
- If you move in with family, what would happen if the family circumstances were to change?
- If you move to sheltered or retirement housing, would you be able to take your pet with you and/or would you be happy in accommodation occupied exclusively by older people?

### **Moving if you are a tenant**

If you are a local authority or housing association tenant you can approach your landlord and ask for a transfer to a more suitable property or ask for details of mutual exchange schemes. EAC FirstStop can provide an information sheet about mutual exchange schemes.

### **Moving if you are a home-owner**

Consider all the factors that make your present accommodation unsuitable, get a valuation done on your present home and then approach estate agents in the area in which you wish to be and ask them for details of properties that match your requirements. If you are considering moving to retirement housing, then EAC FirstStop can provide details of schemes UK wide.

### **Living with the family**

You may think about moving in with family but it is worth considering the following:

- Will you still have access to friends and other relatives?
- Will you have access to local or social amenities?
- Will you be able to maintain your independence?
- What would happen if the family relationship broke down? Or the family had to move? In other words, how secure a home would it be for you?
- What are the financial arrangements? If you put some of your money into the property will you be able to get your money back if the arrangement does not work, you want to move or you need to go into a care home later?

It would be advisable to take legal and financial advice before moving in with family, and to consider having a written agreement about how to address disputes, and how to end the arrangement if necessary.

## 5. Sheltered and retirement housing

### What is it?

There are many different types of sheltered or retirement housing schemes, both to rent and to buy. They usually consist of between 15 and 40 dwellings which may be bed sitting rooms (studios), self contained flats, bungalows or luxury apartments.

Some schemes are simply housing designed to meet the needs of older people and linked to a community alarm (we tend to refer to these as 'age-exclusive' housing).

But the majority of schemes have an on-site Scheme Manager (or Warden) as well as a community alarm service. There are often communal facilities such as a lounge, laundry, guest flat and garden. Meals are not normally provided but a few schemes include a restaurant, and some arrange luncheon clubs.

There is normally a minimum age, usually 60, sometimes 55, and very occasionally 50. Sheltered or retirement housing appeals to people who like living independently but want the reassurance of knowing that assistance is on hand if there is an emergency. It can also appeal to people who want the possibility of socialising in a community of people in the same age range.

### The Scheme Manager (Warden)

The duties of the Scheme Manager can vary considerably between schemes. Over the last few years there have been many changes to way the Scheme Manager

service is delivered. Most Scheme Managers are expected to:

- manage the scheme and respond to the emergency alarm when on site
- get to know the residents and make sure they know about local services
- encourage residents to ask for additional support from statutory and voluntary organisations when appropriate.

The Scheme Manager is not expected to provide personal care for residents, or to carry out tasks like shopping or housework. Some schemes have a full time resident Manager, but increasingly many have visiting or part time Managers. Even if they live on site they are usually only on duty during normal office hours.

### Community alarms and Carelines

Offer reassurance that help is at hand if needed:

- By pressing a button on a pendant or pulling a cord, a message is relayed to the Scheme Manager (if on duty) or to a monitoring centre, staffed 24 hours a day.
- If help is needed the Scheme Manager will attend or the centre will alert relatives or friends, or contact your doctor or the emergency services.

### Other facilities

Schemes will usually offer all or some of the following

- Residents' lounge: for the use of all residents. This might also be used for activities organised by residents or the Scheme Manager. It sometimes includes a dining area, or separate

dining room, and perhaps a kitchen for the use of residents.

- Guest room(s) or flat: extra accommodation for residents' visitors. Usually available by prior booking, and at a small charge.
- Laundry room: fitted with washing machines and dryers. Usually the cost is included in the service charge.
- Restaurant: once rare, but now found occasionally, usually in larger complexes — for example the increasingly popular retirement villages — or in close care and extra care developments.

### Design features

Most retirement housing is designed with the needs of older people in mind and may have a lift for dwellings above the ground floor. However many schemes also cater for people who are less mobile. Some or all of the dwellings in more recent schemes may be designed to mobility standard (for less mobile people), wheelchair standard (for regular wheelchair users) or occasionally Lifetime Homes (capable of adaptation). Communal areas are normally designed to mobility standard.

### Is sheltered housing right for you?

There are some important issues to consider before deciding whether sheltered or retirement housing is right for you. These include:

- If you are looking for additional security or support services, is it possible to organise that extra security or support in your current home? For example you could

consider an emergency or community alarm system or support from your local social services department.

- Sheltered or retirement housing may be easier to manage but how do you feel about living in smaller accommodation and possibly having to buy smaller furniture, get rid of books, ornaments etc., and the loss of a private garden?
- How do you feel about living in accommodation occupied exclusively by older people?
- If you are considering a move to a new area, think about moving away from friends, family and surroundings you know well, especially when you are older and possibly less mobile.
- Although you will probably want to discuss your proposed move with friends and family, make sure the final decision to move is yours. Moving to please someone else is not a good idea.

### Choosing a scheme

Once you have decided to move to age-exclusive, sheltered or retirement housing, you will want to consider which features are important to you. If possible, we suggest you visit several schemes and meet the Scheme Manager and other residents.

You may want to consider:

- **Location:** Are there shops, banks, parks, doctors, pubs nearby? Are there hills to climb or busy roads to negotiate?
- **Transport:** How far is it to bus stops, stations? What is the frequency of the bus or train? Do you need parking?

- **Buggies:** Is there somewhere to charge a buggy if you have one, or think you may need one in the future?
- **What are the communal facilities?** Are social events organised?
- **Are pets allowed?**
- **Design:** Is there a lift? Are doorways and corridors wide enough for people with walking frames and wheelchairs? Doors and windows should be easy to operate. Light switches and electric sockets should be easy to reach.
- **Noise:** How good is the insulation? What about noise from the lift, communal lounge, laundry or neighbours?
- **How secure** is the main entrance (if there is one) and your own front door? Are there security locks on the windows?
- **Is there** a residents' / tenants' association?
- **Costs:** What are the rent, service and support charges?
- **Heating:** What type of heating system is there, and how is it controlled?
- **Changing needs:** What happens if you become frail or develop dementia and begin to need more care than the scheme can provide?

## 6. Housing with care

### What is it?

Housing with care includes a range of housing provision designed with the needs of frailer older people in mind and with varying levels of care and support available on site. All comprise self-contained homes with their own front door, and residents have the same rights as tenants or owners

elsewhere. Housing with care is therefore very different from a care home where residents only have a licence to occupy a room. Housing with care may be called extra care housing, very or extra sheltered housing or assisted living. Retirement villages often also include housing with care. There is also a small number of 'close care' schemes where there is retirement housing on the same site as a care home. The level of care available from the care home varies between providers.

### Who is it for?

Housing with care can help older people remain independent for as long as possible by providing care and support in addition to that normally available in sheltered housing. A very small number of providers can now offer facilities for some people with dementia. It is also occasionally used as intermediate accommodation to help older people build up their daily living skills and confidence after a stay in hospital, before returning to their own home.

### Who provides housing with care?

Housing with care can be rented, owned, part owned /part rented or multi-tenure. The majority of properties are rented and are in schemes managed by housing associations and local authorities. There is a limited amount of housing with care in most areas and providers may set criteria which prospective residents have to meet. Except in Scotland, properties purchased are normally on a lease in a scheme managed by either a commercial company or a not for profit organisation.

## What facilities does it have?

There are many types of housing with care. Some schemes are very small, for example 6 bungalows attached to a care home and known as close care housing; others may be blocks of flats consisting of up to 60 properties, or extra care villages where there may be as many as 100 or more dwellings. The services and facilities may vary considerably but typically they may include 24 hour emergency support, some personal care, domestic support, a restaurant/ dining room, lounges, laundry facilities and possibly a specialist bathroom. An increasing number of schemes provide a meeting place and services for the local community. Whether rented or purchased each scheme will typically have a Scheme Manager, or similar officer, who manages the building, co-ordinates a range of services and liaises with care and support service providers.

## Care services

If you are considering a move to housing with care you should check what care services are available, whether they will meet your needs, how they are paid for, how they are organised and whether you are eligible for financial help if you might need this.

## 7. Renting

Most retirement housing for rent is provided by local councils or non-profit making housing associations. Local councils and housing associations generally aim to offer their housing to people in the greatest housing need, at rents which are affordable - perhaps with the help of Housing Benefit.

They set criteria describing who qualifies for their housing and which applicants have the most priority. In most parts of the country, they receive applications from more people than they can assist.

Most councils have changed the way they allocate properties and now operate systems called Choice Based Lettings Schemes (CBLs). In many areas there will be a single waiting list for applicants to the council and to the local housing associations. Details of vacancies are published at the civic offices and on the internet, and sometimes in local libraries and newspapers. Applicants have to 'bid' for empty properties. You will need to ask for details about how the system works in the area in which you are applying. Some housing associations may also have a waiting list of their own, so it is a good idea to contact all the providers in the area, to see if you can apply directly to them as well.

There is a fair degree of similarity between the criteria adopted by councils and housing associations. Applicants are generally expected to show they are in housing need:

- because they are homeless or at imminent risk of becoming homeless: or
- because of the physical condition or over-crowding of their present home; or
- because of medical and/or social reasons for wanting to move, e.g. poor health, disability, loneliness, fear or isolation from friends and family; and
- that (if they are not local already) they have good reason for wanting to move to

the area they apply for e.g. wanting to be nearer family or close friends.

If you are looking for sheltered housing to rent and are already a tenant of a council or housing association you should first approach your landlord and ask about a transfer. You may also like to ask for details of any mutual exchange schemes they run. There are also internet based exchange schemes. EAC FirstStop can provide an information sheet about these. To apply for council sheltered housing contact your local housing department. Some councils will only actively consider applications from people who have been resident in their area for some time already.

To apply for housing association sheltered accommodation you need either to be referred to a particular housing association by your local council, or to approach the housing associations yourself to find out about availability. Although housing associations may overlook residency qualifications there may still be long waits.

Many landlords will now consider applications from owner occupiers, depending on their circumstances. A lower priority may be given to those who have the resources to buy sheltered housing, particularly where rented accommodation is in short supply.

The cost of renting will be made up of a rent plus a service charge to cover the services provided. Rents vary significantly between landlords and around the country. Service charges depend mainly on whether or not a Scheme Manager service is available. In schemes where care is provided, this will normally be charged for separately. For people with limited capital and low income,

some help may be available. (See 'Meeting the costs' below).

### Other options for renting

**Abbeyfield** houses are run by voluntary organisations and offer supported housing for between 5 and 12 older people. Each house has a paid House Manager and provides two meals a day and support from local volunteers. In traditional Abbeyfields residents have their own rooms, often with en-suite facilities. Newer ones may provide fully self-contained accommodation.

**Almshouses** are independent local charitable trusts that provide affordable housing. Most almshouses have rules as to who they can house. As an almshouse resident you will be the beneficiary of the trust rather than a tenant and will have less security. If you are offered an almshouse property it is advisable to check the requirements of the trust, and what would happen if your needs changed

**Private renting** is available for a limited amount of sheltered /retirement housing. Most of the properties are in leasehold schemes which accept tenants over the minimum age (55 or 60). You need to check what services are included in the rent and the terms of the tenancy.

## 8. Buying

Prices and types of property vary enormously. A small second-hand flat may be found for under £100,000 in some parts of the country. Brand new properties cost more. Luxurious homes on sites with every amenity – swimming pools, golf courses and restaurants – can cost well into six figures.

Once all the properties in a new sheltered or retirement housing scheme have been sold the ongoing management of the scheme is usually transferred to a management company, which may be either commercial or non-profit-making. The management company employs the Scheme Manager and organises the maintenance and cleaning of external and communal areas.

The Scheme Manager, if any, and other services are paid for through a service charge, ranging from a few pounds a week in a scheme with no manager to £100 or more a week if meals and extra amenities are provided. In the majority of ordinary sheltered or retirement schemes the charge is in the range of £30 to £60 a week.

In addition you will have to pay ground rent which could vary from £50 a year to £300 a year or more, council tax, water charges, contents insurance, telephone and fuel bills. Optional home care and meal services will normally be charged for separately if they are privately provided.

If you are buying a brand new property, it is advisable to buy from a builder who is registered with the National House Building Council (NHBC). The NHBC 'Buildmark Cover' provides insurance against building defects in the first 10 years. Many management organisations are members of the Association of Retirement Housing Managers (ARHM, 020 7463 0660), and are therefore bound by its Code of Practice.

In Scotland properties are sold freehold, but elsewhere you will normally be offered a long lease. Most sheltered or retirement housing is purchased at full price on the

open market. However see '*Meeting the costs*' below.

Whilst people under the minimum age set for a scheme cannot normally live in sheltered or retirement housing, there is usually no restriction on the age of the *owner*. It is therefore fairly common for sons or daughters to invest in a property for their parent or parents to live in.

## 9. Meeting the costs

Ensure you are receiving all the financial benefits to which you are entitled especially any supplements to your retirement pension including Pension Credit and Council Tax Benefit.

People who rent sheltered housing and who have a low income and limited capital should contact their local authority to check their eligibility for Housing Benefit (which could cover rent and some parts of the service charge, such as cleaning of communal areas) and help from the Supporting People Fund (which could cover support costs such as the Scheme Manager and emergency alarm).

People who rent from a private (commercial) landlord may be eligible to apply for a different benefit, Local Housing Allowance (LHA). LHA is a fixed amount set in each local council area depending on the number of bedrooms the applicant needs. People eligible for LHA can apply for this help towards a market rent but may have to make up any shortfall from their own resources. Contact the Housing Benefit Department to make an application.

Leaseholders in receipt of Pension Credit or on a low income may also be eligible for

help with the service charges. Contact the Pension Service or the Supporting People Team at your local council.

Most leasehold sheltered or retirement housing is purchased at full price on the open market. There are however a few organisations that operate special arrangements for older people with some capital but who cannot afford to buy outright, or prefer not to do so.

**Shared Ownership:** Offered by a limited number of housing associations, this enables you to purchase a stake in a property, usually between 25% and 75%, with the association continuing to own the rest. You pay rent on the part you don't own. When you sell, you receive the current market value of your proportion.

**Leasehold Schemes for the Elderly (LSE):** Run by a small number of housing associations, they involve you buying a fixed 70% of the equity, the remaining 30% owned by the housing association.

**Lifetime Lease:** An arrangement whereby you buy the right to live in a property for the rest of your life, or for both of your lives in the case of couples. The purchase price can be well below that of outright purchase, but complications can arise if ever you want to move again. May also be available for non-retirement properties.

**Part exchange:** Offered by some developers and estate agents, especially on new retirement properties. They may offer less than the full market value for your existing home, so you will need to balance the cost against the convenience of this facility. Bridging loans may also be offered

to enable you to purchase a new property before you have sold your home.

Each of these options offers opportunities and potential drawbacks especially if you may want to move again. Talk to us, and seek professional legal and financial advice before signing any contract.

## 10. Your personal 'housing options' report

The following pages contain a report we have prepared for you, based on what you have told us and our understanding of options that might be of interest to you.

The report contains one or more of the following sections:

### Retirement housing

Details of alternative accommodation specially designed for older people – sheltered, retirement, extra-care or assisted living accommodation – again based on what you have told us about your needs, aspirations and financial circumstances.

Our selection criteria are summarised at the top, followed by detailed information about each location. Generally the list will be ordered by location.

Information about the individual housing developments (schemes) includes:

- Its name and address;
- The management company or landlord you should contact if you are interested in living there;
- Details of the properties in the development, their tenure, any shared

facilities and any services that are available to residents, plus a summary of any other information we have about the development.

**Properties available now** – If we have been notified of any current vacancies in the development, these will be shown. Note however that we are not notified of current availability in all developments, and you should therefore make your own enquiries with the management company or landlord. For social rented properties, ask also about the application process.

## Care homes

If one of the options we have discussed with you is moving into a care home, then our report will also include a section containing details of homes that match the requirements you have given us.

## Services

Details of services that might help you where you live now – either until you move, or instead of moving.

Broadly, these will be services to help you make your home safer or more suitable, provide support or care to help you manage better, help you with the practicalities of moving if you want to do this, or advise you on how to afford whatever you decide to do.

In this list, some services will carry a symbol denoting that they are provided by EAC's partner organisations. Our partners fall into two groups:

**Non-profit agencies:** These include:

- Specialist organisations that have more expertise than us – to do with conditions

such as sight or hearing loss, or dementia; or which cater for specific ethnic, religious or cultural groups;

- Local information, advice or advocacy services that can work with you to help achieve what you want.

**FirstStop Moving Home Service:** This is a charged service, provided by 3 established partners that EAC knows well and trusts. They are Seamless Relocation, Yorkshire Move Manager and Wise Move Sheffield.

FirstStop Moving Home Service is tailor made to reflect your specific requirements. It is flexible - we do as much or as little as you want, and it is personal – our partners will pay attention to all the details that matter to you. These are examples of the ways in which we can help:

- In-depth discussion – where you want to move to, why and when
- Find, short-list and inspect suitable properties
- Manage agents
- Facilitate disposal, sale or recycling of unwanted items
- Arrange packing and removal company
- Read meters and notify utilities etc. of changes
- Send out change of address cards
- Manage refurbishment of new property
- Plan layout of furniture in new property
- Settle you in on the all important first day in your new home
- Unpacking and orientation services
- Post move services – for example, finding a doctor

- Ongoing secretarial and administrative service in your home

For a completely free initial consultation and quotation, contact FirstStop Moving Home Service on 0800 377 70 70.

**Other commercial partners:** These include a smaller number of organisations we know well and trust, and that provide legal and financial services that might be helpful to you. You will generally have to pay for these services if you choose to use them, and in most cases EAC receives financial contributions from them to help fund its own free advice service.

### Accuracy of our information

All the information that EAC has on services, specialist housing developments and care homes for older people is provided to us by the 3,000 plus organisations that provide them.

We work hard to ensure that our information is up to date and accurate. However we cannot guarantee, with the resources we have available, that this will always be the case. Should you discover any inaccuracies, we would be grateful if you would let us know.

EAC, June 2012

## 1. Accommodation Listing

**Housing types:** Ownership tenure, Within 8 miles of LS29 0NY

**Ordered by:** Distance (nearest first). **15** results.

### Aire Valley Court

[View on a map](#) 7.00 mile(s)

Beech Street, Bingley, West Yorkshire, BD16 1HR.

**Manager:** Peverel Retirement, 12 Centre Court, Vine Lane, Halesowen, West Midlands B63 3EB.

**Contact:** Diane Storton, Estate Manager.

**Tel:** 0333 321 4072.

**Email:** [enquiries@retirementhomesearch.co.uk](mailto:enquiries@retirementhomesearch.co.uk)



**Type(s):** Enhanced sheltered housing.

**Accommodation:** 65 flats. Built in 2003. Sizes 1 bedroom, 2 bedroom.

**Tenure:** Leasehold.

**Facilities:** Lift, lounge, dining room, laundry, guest facilities, garden, hobby room

**Services:** Assisted Living scheme with non-resident management staff (24 hours, 7 days) and community alarm service

**Accessibility:** Whole site accessible by wheelchair. Distances: town centre 600 yards.

**Lifestyle:** Scheme for, or of particular interest to: retired people. Regular social activities include Residents Association arrange a wide range of activities. Some meals available (waitress service mid-day meal). New residents accepted from 60 years of age. Both cats & dogs generally accepted (subject to terms of lease and landlord permission).

**Web link:** <http://www.housingcare.org/hc/link-info-86430.aspx>

#### Properties Available

- Re-sale(s): One or more properties available from £95000. Please contact Retirement Homesearch on 0333 321 4060 or email [enquiries@retirementhomesearch.co.uk](mailto:enquiries@retirementhomesearch.co.uk) (Notified 21/08/2014)

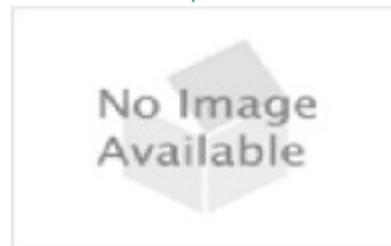
## Bobbin Mill Court

[View on a map](#) 4.57 mile(s)

Bobbin Mill, Steeton, West Yorks, BD20 6PU.

**Manager:** Harewood Housing Society Ltd, Royd House, Low Mills, Guiseley, Leeds, West Yorkshire LS20 9LU.

**Tel:** 0113 202 1260.



**Type(s):** Age exclusive housing.

**Accommodation:** 22 flats, bungalows. Built in 1989. Sizes 2 bedroom. Includes mobility and wheelchair standard properties.

**Tenure:** Leasehold.

**Services:** Community alarm service

**Accessibility:** Access to site fairly easy, but less so for less mobile people. Distances: bus stop 100 yards; shop 200 yards; post office 200 yards; town centre 2 mile(s); GP 200 yards; social centre 200 yards.

**Lifestyle:** New residents accepted from 55 years of age. Cats only generally accepted.

**Web link:** <http://www.housingcare.org/hc/link-info-18486.aspx>

### Properties Available

Check with Manager above - none notified to EAC.

## Carnegie Court

[View on a map](#) 2.75 mile(s)

17 Springs Lane, Ilkley, West Yorkshire, LS29 8SN.

**Manager:** Peverel Retirement, 12 Centre Court, Vine Lane, Halesowen, West Midlands B63 3EB.

**Contact:** Caroline Hobson, House Manager.

**Tel:** 0333 321 4072.

**Email:** [enquiries@retirementhomesearch.co.uk](mailto:enquiries@retirementhomesearch.co.uk)



**Type(s):** Retirement/sheltered housing.

**Accommodation:** 50 flats. Built in 1999. Sizes 1 bedroom, 2 bedroom.

**Tenure:** Leasehold.

**Facilities:** Lift, lounge, laundry, guest facilities, garden

**Services:** Resident management staff and community alarm service



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**Accessibility:** Access to site easy. Distances: bus stop 50 yards; shop 150 yards; post office 100 yards; town centre 150 yards; GP 50 yards; social centre 300 yards.

**Lifestyle:** Regular social activities include coffee morning, bingo evening, and days out by coach. New residents accepted from 55 years of age. Both cats & dogs generally accepted (subject to terms of lease and landlord permission).

**Web link:** <http://www.housingcare.org/hc/link-info-81922.aspx>

### Properties Available

- Re-sale(s): One or more properties available from £165000. Please contact Retirement Homesearch on 0333 321 4060 or email [enquiries@retirementhomesearch.co.uk](mailto:enquiries@retirementhomesearch.co.uk) (Notified 21/08/2014)

## Chevin Court

Boroughgate, Otley, West Yorkshire, LS21 1RL.

**Manager:** Goldsborough Estates Ltd, Bridge House, Outwood Lane, Horsforth, Leeds LS18 4UP.

**Contact:** Paula Hanson, House Manager.

**Tel:** Freephone 0800 731 6287.

**Email:** [goldsboroughestates@bupa.com](mailto:goldsboroughestates@bupa.com)

[View on a map](#) 7.91 mile(s)



**Type(s):** Retirement/sheltered housing.

**Accommodation:** 32 flats. Built in 1991. Sizes 1 bedroom, 2 bedroom.

**Tenure:** Leasehold.

**Facilities:** Lift, lounge, laundry, guest facilities, garden

**Services:** Resident management staff and community alarm service

**Accessibility:** Whole site accessible by wheelchair. Access to site easy. Distances: bus stop 110 yards; shop 55 yards; post office 220 yards; town centre 55 yards; GP 440 yards; social centre 200 yards.

**Lifestyle:** Regular social activities include coffee mornings, afternoon teas, demonstrations from local companies/organisations, craft club, keep fit, annual Christmas Tree lighting ceremony, and visits to other retirement developments in the area, organised by House Manager and residents. New residents accepted from 60 years of age. Both cats & dogs generally accepted, but not to be replaced.



**Manager's Description:**

Chevin Court is unique in layout, consisting of three separate blocks, one of which is a converted listed-chapel building. Being a town centre development, there are several small plots of garden and innumerable tubs and hanging baskets in the courtyard which are in mass of colour in the spring and summer and annually commended by the Otley in Bloom committee.

With an excellent location in the centre of the ancient market town of Otley and in the beautiful River Wharfe Valley, Chevin Court is ideal for all local facilities. Otley is an ideal base from which to explore beautiful Yorkshire, and has excellent bus services.

**Web link:** <http://www.housingcare.org/hc/link-info-15790.aspx>

**Properties Available**

Check with Manager above - none notified to EAC.

**Clevedon Retirement Village**

[View on a map](#) 4.09 mile(s)

Ben Rhydding Drive, Ben Rhydding, Ilkley, West Yorkshire, LS29 8AQ.



**Manager:** Audley Retirement, Swan Court, Waterman's Business Park, Kingsbury Crescent, Staines, Middlesex TW18 3BA.

**Contact:** Zoe Drysdale, General Manager.

**Tel:** 01784 457 615.

**Email:** [info@audleyretirement.co.uk](mailto:info@audleyretirement.co.uk)

**Type(s):** Enhanced sheltered housing.

**Accommodation:** 98 flats. Built in 2009. Sizes 1 bedroom, 2 bedroom, 3 bedroom.

**Tenure:** Leasehold.

**Facilities:** lift, lounge, dining room, restaurant, guest facilities, garden, hobby room, activities room, cafe, hairdressing salon, swimming pool, bar/pub, library

**Services:** Extra Care scheme with on-site care staff (24 hours / 7 days), non-resident management staff (24 hours, 7 days) and community alarm service

**Accessibility:** Access to site fairly easy, but less so for less mobile people. Distances: bus stop 1 mile(s); shop 1 mile(s); post office 1 mile(s); town centre 3 mile(s); GP 2 mile(s); social centre 3 mile(s).

**Lifestyle:** Regular social activities include Monthly calendar of events that changes every month, organised by Club Services Manager. Some meals available. New residents accepted from 60 years of age. Both cats & dogs generally accepted (Pets must be well-behaved).



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**Manager's Description:**

On the edge of the Yorkshire Dales, just two miles from the spa town of Ilkley, sits the village of Ben Rhydding. It's the home of Clevedon House, a Victorian building that's been rebuilt stone by stone to become the feature building of our retirement village.

Set in a 23-acre estate that boasts a variety of rare wildlife, including owls and deer, Clevedon retirement village in Ilkley offers 98 superbly appointed new homes - each with stunning views of the countryside.

**Web link:**

<http://www.housingcare.org/hc/link-info-116071.aspx>

**Properties Available**

Check with Manager above - none notified to EAC.

**Currergate Mews**

[View on a map](#) 4.79 mile(s)

Skipton Road, Steeton, Keighley, West Yorkshire, BD20 6PE.

**Manager:**

Czajka Care Group, Victoria House, 66-70 Bingley Road, Saltaire, Shipley, West Yorkshire BD18 4JD.

**Tel:**

01274 595 592.

**Email:**

[enq@czajka.co.uk](mailto:enq@czajka.co.uk)



**Type(s):**

Retirement/sheltered housing / Close care housing.

**Accommodation:**

14 cottages. Built in 2007. Sizes 2 bedroom.

**Tenure:**

Leasehold.

**Facilities:**

Garden

**Services:**

24 hours / 7 days), non-resident management staff and community alarm service

**Lifestyle:**

Some meals available (meals & care on request only).

**Manager's Description:**

Situated in over four acres of attractively landscaped gardens and with easy access to the wider open countryside of the beautiful Aire Valley, Currergate Mews offers the ideal choice of a secure and luxurious concept for retirement living. This exclusive new development, particularly suited to the retired, consists of fourteen houses, each being finished in traditional Yorkshire stone and specified to the highest quality standard.

Currergate Mews lies within the grounds of Currergate Nursing Home, which is a Jacobean style grade II listed building providing an oasis of peace and tranquility. The Mews properties are ideally situated and within easy reach of the rail and road networks, close to Skipton and Ilkley and the more commercial centres and cities of Leeds and Bradford.

**Web link:**

<http://www.housingcare.org/hc/link-info-157988.aspx>



## Properties Available

Check with Manager above - none notified to EAC.

### Emmandjay Court

[View on a map](#) 3.26 mile(s)

Valley Drive, Ben Rhydding, Ilkley, West Yorkshire, LS29 8PF.

**Manager:** MHA, Epworth House, Stuart Street, Derby DE1 2EQ.

**Contact:** Amanda Foley, Housing with Care Manager.

**Tel:** 01332 296 200.

**Email:** [enquiries@mha.org.uk](mailto:enquiries@mha.org.uk)



**Type(s):** Extra care housing.

**Accommodation:** 56 flats. Built in 2012. Sizes 1 bedroom, 2 bedroom.

**Tenure:** Leasehold and Shared Ownership and Rent (social landlord).

**Facilities:** lift, lounge, laundry, guest facilities, garden, activities room, cafe, hairdressing salon, library, assisted bathing facility

**Services:** Extra Care scheme with on-site care staff (24 hours / 7 days), non-resident management staff and community alarm service

**Accessibility:** Whole site accessible by wheelchair.

**Web link:** <http://www.housingcare.org/hc/link-info-158825.aspx>

## Properties Available

Check with Manager above - none notified to EAC.

### Guardian Court

[View on a map](#) 2.50 mile(s)

Wells Promenade, Ilkley, West Yorks, LS29 9JT.

**Manager:** Anchor, Milestone Place, 100 Bolton Road, Bradford BD1 4DH.

**Website:** <http://www.anchor.org.uk/retirement-homes-and-care-homes/residential-properties-for-sale/default>

**Tel:** 0800 020 9516.

**Email:** [contact@anchor.org.uk](mailto:contact@anchor.org.uk)



**Type(s):** Retirement/sheltered housing.



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**Accommodation:** 18 flats. Built in 1974. Sizes 1 bedroom, 2 bedroom. Includes wheelchair standard properties.

**Tenure:** Leasehold and Shared Ownership.

**Facilities:** Lift, lounge, laundry, guest facilities, garden

**Services:** Resident management staff (part time) and community alarm service

**Lifestyle:** Social activities are actively encouraged. New residents accepted from 55 years of age. Both cats & dogs generally accepted (subject to conditions).

**Manager's Description:** Guardian Court in Ilkley is a purpose-built development managed on the residents' behalf by Anchor. At Guardian Court you can live your life to the full, secure in the knowledge that there is an estate manager who will provide essential support around the maintenance of your property. They will be on hand to make sure the estate you live in is safe and welcoming. And for additional peace of mind, you'll be linked to a 24-hour emergency alarm call service should you need it. Should you decide to sell your property in the future we can help by providing information required by solicitors and dealing with any complex enquiries. If you'd like more information about Guardian Court, please get in touch. We'd be delighted to hear from you.

**Web link:** <http://www.housingcare.org/hc/link-info-17020.aspx>

### Properties Available

Check with Manager above - none notified to EAC.

## High House Mews

[View on a map](#) 0.22 mile(s)

Addingham, Nr Ilkley, West Yorks, LS29 0SJ.

**Manager:** Adair Paxton LLP, Sanderson house, 1st Floor, 22 Station Road, Hosforth, Leeds LS18 5NT.

**Tel:** 0113 2395770.

**Email:** [enquiries@adairpaxton.co.uk](mailto:enquiries@adairpaxton.co.uk)



**Type(s):** Age exclusive housing.

**Accommodation:** 26 flats, bungalows.

**Tenure:** Leasehold.

**Services:** Community alarm service

**Web link:** <http://www.housingcare.org/hc/link-info-19041.aspx>



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## Properties Available

Check with Manager above - none notified to EAC.

### River Walk

[View on a map](#) 6.55 mile(s)

Ireland Bridge, Bingley, West Yorks, BD16 2JW.

**Manager:** Accent Property Solutions, Charlestown House,  
Acorn Park Industrial Estate, Otley Road, Shipley,  
West Yorkshire BD17 7SW.

**Tel:** 01274 717 500.



**Type(s):** Age exclusive housing.

**Accommodation:** 16 flats. Sizes 2 bedroom.

**Tenure:** Leasehold.

**Facilities:** Lift, garden

**Accessibility:** Distances: town centre 0.5 mile(s).

**Lifestyle:** New residents accepted from 55 years of age. Both cats & dogs generally accepted, but not to be replaced.

**Web link:** <http://www.housingcare.org/hc/link-info-19108.aspx>

## Properties Available

Check with Manager above - none notified to EAC.

### St Mary's Close

[View on a map](#) 2.80 mile(s)

Little Lane, Ilkley, West Yorkshire, LS29 8NZ.

**Manager:** Hanover, Nelson House, Alington Road, Eynesbury,  
St Neots, Cambridgeshire PE19 6RE.

**Tel:** 0800 280 2575.

**Email:** [General.Enquiries@hanover.org.uk](mailto:General.Enquiries@hanover.org.uk)



**Type(s):** Age exclusive housing.

**Accommodation:** 20 bungalows. Built in 1990. Sizes 2 bedroom. Includes mobility and wheelchair standard properties.

**Tenure:** Leasehold.



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<b>Facilities:</b>	Garden
<b>Services:</b>	visiting management staff (Retirement Housing Manager visits when required), non-resident management staff and community alarm service
<b>Accessibility:</b>	Access to site easy. Distances: bus stop 50 yards; shop 50 yards; post office 1 mile(s); town centre 1 mile(s); GP 1 mile(s); social centre 1 mile(s).
<b>Lifestyle:</b>	New residents accepted from 60 years of age. Both cats & dogs generally accepted.
<b>Web link:</b>	<a href="http://www.housingcare.org/hc/link-info-18758.aspx">http://www.housingcare.org/hc/link-info-18758.aspx</a>

### Properties Available

Check with Manager above - none notified to EAC.

## Sutton Court

[View on a map](#) 5.52 mile(s)

Cornmill Walk, Sutton-in-Craven, Keighley, West Yorkshire, BD20 7EF.

**Manager:** Orchard Care Homes, 2150 Century Way, Thorpe Park, Leeds LS15 8ZB.

**Tel:** 0845 602 7469.

**Email:** [enquiries@orchardcarehomes.com](mailto:enquiries@orchardcarehomes.com)



**Type(s):** Age exclusive housing / Close care housing.

**Accommodation:** 39 flats. Built in 2006. Sizes 1 bedroom, 2 bedroom.

**Tenure:** Leasehold.

**Facilities:** Lift, lounge, laundry, guest facilities, garden

**Accessibility:** Distances: bus stop 100 yards; shop 100 yards; post office 100 yards; town centre 100 yards; GP 100 yards.

**Lifestyle:** New residents accepted from 55 years of age.

**Web link:** <http://www.housingcare.org/hc/link-info-116080.aspx>

### Properties Available

Check with Manager above - none notified to EAC.



## Sutton Court

[View on a map](#) 6.96 mile(s)

Beech Street, Bingley, West Yorkshire, BD16 1HF.

**Manager:** Peverel Retirement, 12 Centre Court, Vine Lane, Halesowen, West Midlands B63 3EB.

**Tel:** 0333 321 4072.

**Email:** [enquiries@retirementhomesearch.co.uk](mailto:enquiries@retirementhomesearch.co.uk)



**Type(s):** Retirement/sheltered housing.

**Accommodation:** 40 flats. Built in 2002. Sizes 1 bedroom.

**Tenure:** Leasehold.

**Facilities:** Lift, lounge, laundry, guest facilities, garden

**Services:** Resident management staff and community alarm service

**Lifestyle:** Both cats & dogs generally accepted (subject to terms of lease and landlord permission).

**Web link:** <http://www.housingcare.org/hc/link-info-85514.aspx>

### Properties Available

- Re-sale(s): One or more properties available from £85000. Please contact Retirement Homesearch on 0333 321 4060 or email [enquiries@retirementhomesearch.co.uk](mailto:enquiries@retirementhomesearch.co.uk) (Notified 21/08/2014)

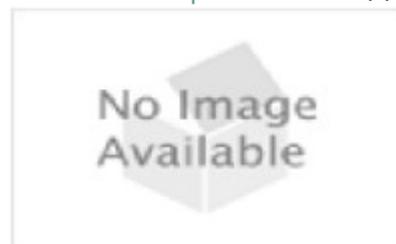
## The Lawns

[View on a map](#) 1.91 mile(s)

Skipton Road, Ilkley, West Yorks, LS29 9BH.

**Manager:** Harewood Housing Society Ltd, Royd House, Low Mills, Guiseley, Leeds, West Yorkshire LS20 9LU.

**Tel:** 0113 202 1260.



**Type(s):** Age exclusive housing.

**Accommodation:** 26 flats. Sizes 1 bedroom, 2 bedroom. Includes mobility and wheelchair standard properties.

**Tenure:** Leasehold.

**Facilities:** Lift, lounge, garden

**Services:** Community alarm service



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**Accessibility:** Access to site easy. Distances: bus stop 200 yards; shop 200 yards; post office 200 yards; town centre 200 yards; GP 200 yards; social centre 200 yards.

**Lifestyle:** New residents accepted from 50 years of age. Cats only generally accepted, but not to be replaced.

**Web link:** <http://www.housingcare.org/hc/link-info-19042.aspx>

### Properties Available

Check with Manager above - none notified to EAC.

## Town End Mews

Boundary Avenue, Cross Hills, Keighley, West Yorks, BD20 8SS.

**Manager:** Anchor, Milestone Place, 100 Bolton Road, Bradford BD1 4DH.

**Website:** <http://www.anchor.org.uk/retirement-homes-and-care-homes/residential-properties-for-sale/default>

**Tel:** 0800 020 9516.

**Email:** [contact@anchor.org.uk](mailto:contact@anchor.org.uk)

[View on a map](#) 5.73 mile(s)



**Type(s):** Retirement/sheltered housing / Close care housing.

**Accommodation:** 12 flats, bungalows. Built in 1993. Sizes 2 bedroom.

**Tenure:** Leasehold and Shared Ownership.

**Facilities:** Garden

**Services:** Non-resident management staff and community alarm service

**Lifestyle:** Social activities are actively encouraged. New residents accepted from 55 years of age. Both cats & dogs generally accepted (subject to conditions).

**Manager's Description:** Town End Mews in Keighley is a purpose-built development managed on the residents' behalf by Anchor. At Town End Mews you can live your life to the full, secure in the knowledge that there is an estate manager who will provide essential support around the maintenance of your property. They will be on hand to make sure the estate you live in is safe and welcoming. And for additional peace of mind, you'll be linked to a 24-hour emergency alarm call service should you need it. Should you decide to sell your property in the future we can help by providing information required by solicitors and dealing with any complex enquiries. If you'd like more information about Town End Mews, please get in touch. We'd be delighted to hear from you.

**Web link:** <http://www.housingcare.org/hc/link-info-15831.aspx>



## Properties Available

Check with Manager above - none notified to EAC.

## Society of Later Life Advisers



Now more than ever, what is needed is not simply a well qualified financial adviser but somebody who you feel you can rely upon to understand the plans you need to make for your retirement years. The complexities of the many decisions you or your family may need to face when looking at issues such as care funding matters or whether equity release is the right thing for you, will need careful and considered advice. SOLLA links you with an adviser who can help you explore the solutions that work for you and where they are involved, your family too.

The Society of Later Life Advisers was founded in 2008 as a not for profit organisation, to meet the need of consumers, advisers and those who provide financial products and services to the later life market.

Our aim is to ensure that consumers are better informed about the financial issues SOLLA ensure that all the advisers on this site have fully satisfied all criteria to become an accredited adviser. This means peace of mind and assurance that the advice you are given is from financial advisers who have proved they have specialist knowledge of the sector. SOLLA ensure that all the advisers on this site have fully satisfied all criteria to become an accredited adviser. This means peace of mind and assurance that the advice you are given is from financial advisers who have proved they have specialist knowledge of the sector.

**Category(ies):** Financial advice (products), Independent Financial Advisers (IFAs), Legal & financial.

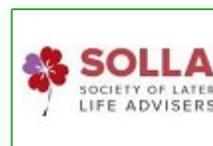
**Who it is for:** **People looking for financial advice in later life.**

**Where available:** National service covering: England, Northern Ireland, Scotland, Wales

**Info. updated:** Feb 7 2014 1:34PM

### About the service provider:

**Contact info:** **Society of Later Life Advisers.**  
PO Box 590, Sittingbourne, Kent.  
**Telephone:** 0845 303 2909.



 [admin@societyoflaterlifeadvisers.co.uk](mailto:admin@societyoflaterlifeadvisers.co.uk)

 <http://societyoflaterlifeadvisers.co.uk/>

 [Find them on a map](#)

**Parent organisation:** [Society of Later Life Advisers](#)

Web link: <http://www.housingcare.org/s/link-info-9647.aspx>

Provider's directory: <http://www.housingcare.org/service/provider-26208-society-of-later-life-advisers.aspx>

Contact provider: <http://www.housingcare.org/s/link-info-9647.aspx?srw=contact>

## Solicitors for the Elderly

The website allows you to find legal advice in your area. You can search by name, location and area of specialism.



The main areas of law members cover are:

- Estate and tax planning using wills, trusts and lifetime giving
- Giving Powers of attorney and Court of Protection work
- Probate and the administration of estates
- Trusts administration
- Living Wills
- Information on home care
- Preserving assets in the event of long term residential or nursing care
- Care home contracts
- Advice on financial responsibility and funding criteria for long term care
- State benefits
- Home equity release plans
- Mental Health legislation
- Elder abuse

**Category(ies):** Financial advice (tax), Information, Information & options appraisal, Legal & financial, Legal advice, Signposting /gateway service.

**Who it is for:** Older and vulnerable people, their families and carers.

**Where available:** National service covering: England, Northern Ireland, Scotland, Wales

**What it costs:** This search service is free of charge

**How to access or apply for it:** Access the search page on line.

**Info. updated:** Mar 28 2013 1:00PM

### About the service provider:

**Contact info:** **Solicitors for the Elderly.**  
Suite 17, Conbar House Mead Lane, Hertford, Hertfordshire,  
SG13 7AP.

**Telephone:** 0844 567 6173.



 [admin@solicitorsfortheelderly.com](mailto:admin@solicitorsfortheelderly.com)

 <http://www.solicitorsfortheelderly.com/>

 [Find them on a map](#)

**Parent organisation:** [Solicitors for the Elderly](#)

Web link: <http://www.housingcare.org/s/link-info-3668.aspx>

Provider's directory: <http://www.housingcare.org/service/provider-15140-solicitors-for-the-elderly.aspx>

Contact provider: <http://www.housingcare.org/s/link-info-3668.aspx?srw=contact>

Provider's website: <http://www.solicitorsfortheelderly.com>

## The Yorkshire Move Manager



Moving home in later life can be overwhelming - just the thought of arranging all the necessary tasks, finding a new home, sorting, packing and unpacking can be enough to prevent you taking the next step. We are here to help you and lighten the burden. We can manage every aspect of your move. We work with you to make the process as positive and stress free as possible.

As a trained and experienced Senior Move Manager we can help you to:

- Find a new home
- Engage specialist support to help you sell or let your current home
- Find and engage a removal company
- Organise, sort and downsize possessions
- Decide what to take to your new home
- Arrange for the disposal of unwanted items - through auction, donation, sale etc.
- Arrange shipments and storage
- Pack
- Unpack and set up your new home
- Engage related services including cleaning, repairs, waste removal, shopping etc.
- And lots more....

Please visit our website [www.yorkshiremovemanager.co.uk](http://www.yorkshiremovemanager.co.uk) for more information on how we could help you.

**Category(ies):** Housing options, Housing options appraisal, Information & options appraisal, Moving home, Moving to a care home.

**Who it is for:** At the Yorkshire Move Manager we offer a specialist one stop service for older people requiring support to move home.

We provide help for the whole moving process whether that be to independent housing or a care setting.

We can arrange and deliver as much or as little help as the client requires - as a specialist, trained and accredited Senior Move Manager our aim is to provide trusted and top quality support at a stressful time.

Our service takes the stress and hard work away, delivers peace of mind and helps ensure the moving process goes smoothly. 100% of our clients would recommend our service to others.

We can also help clients to stay independent in their current home - for example, supporting clients to work through possessions to create a safer living environment.

The service is aimed at older adults (age 55+) in Yorkshire. We can also support relocations to and from Yorkshire through our network of Senior Move Managers.

**Where available:** Local service covering: East Riding of Yorkshire, North Yorkshire, South Yorkshire, West Yorkshire

**What it costs:** We offer a free consultation. We will provide you with a clear estimate for the services you could benefit from - you choose and only pay for what you need. We do as little or as much as you need.

**How to access or apply for it:** If you think we could help you please call Michelle on 01274 870 179 or email [info@yorkshiremovemanager.co.uk](mailto:info@yorkshiremovemanager.co.uk)

**Additional information:** We work in partnership with FirstStop to deliver their Moving Home Service in West, North, East Yorkshire and York.

We are the first UK member of the American based trade organisation - the National Association of Senior Move Managers.

Michelle has completed her Certification in Senior Move Management and is a housing professional with over 20 years' experience in helping people with their housing problems including time working within housing policy, welfare benefits and supported housing.

#### **What our clients say....**

100% would recommend our Senior Move Manager service to others. 100% rate our service 5 out of 5

"You are prompt and quick, very energetic and a trustworthy person, thank you once again!"

"We can't thank you enough for what you did for us. Without you we wouldn't have known where to turn to - you made life easy"

"Very friendly and helpful to anyone having difficulty in moving home"

"Michelle...lifted a very heavy burden of packing up and downsizing our family home of 36 years, and we heartily recommend her to anyone in the same position"

"Michelle was very understanding of the customer and family's needs and has done an excellent job of sorting, disposing, cleaning and sorting out the new flat...I would highly recommend the company as all I had to do was make a couple of phone calls throughout the process. First class..."

**Info. updated:** Oct 12 2012 5:59PM

### **About the service provider:**

**Contact info:** **The Yorkshire Move Manager.**  
61 Whitcliffe Road, Cleckheaton, West Yorkshire, BD19 3BX.



 [michelle@yorkshiremovemanager.co.uk](mailto:michelle@yorkshiremovemanager.co.uk)

 <http://www.yorkshiremovemanager.co.uk>

 [Find them on a map](#)

**Parent organisation:** [Yorkshire Move Manager Ltd](#)

Web link: <http://www.housingcare.org/s/link-info-7172.aspx>

Provider's directory: <http://www.housingcare.org/service/provider-25314-yorkshire-move-manager-ltd.aspx>

Contact provider: <http://www.housingcare.org/s/link-info-7172.aspx?srw=contact>

Provider's website: <http://yorkshiremovemanager.co.uk>