

## Charles Court

The Ploughman, Hereford, Herefordshire, HR2 6GG

Website: <http://www.priorygroup.com>

EAC ID: 159247

**Owner:** Priory Group

**Person in charge:** Susan Marshall

**Job title:** Home manager

**Telephone:** 01432 374 330

**e-mail:** charlescourt@priorygroup.com

### YOUR DESCRIPTION

Charles Court is a purpose built care home providing a friendly and supportive environment for older people requiring general or dementia nursing care. The home is conveniently located to the south of the city in the residential area of The Ploughman, Hereford and is easily accessible from the A49 and national rail services.

Designed specifically to meet the needs of older people requiring general and dementia nursing care, Charles Court provides a modern and supportive environment with 76 single en-suite bedrooms with shower facilities arranged over two floors.

### ACCOMMODATION

#### Private rooms

Single

Double

Total ensuite

Total reg. beds

#### Communal rooms

Number of lounges or seating areas

Hobby room

#### Residents may bring

Own furniture

Own decoration

#### Building type

Purpose built

Conversion

Storeys

#### Wheelchair access

To all floors

Ground floor only

No access

#### Rooms have

Phone point

TV point

#### Lifts

Full lift

Stair lift

No lift

#### Outdoors

Garden

Seating areas

#### Details of any associated housing

#### WEEKLY COST

**Personal care** From:

**Nursing care** From:

Accept local authority rates

Accept Continuing Care funding

## LIFESTYLE

### Pets

- Pets accepted  
 Home has a pet

### Decision making

- Residents' committee  
 Relatives' committee

### Smoking

- Smokers not accepted

### Daily routines are

- Fully flexible  
 Flexible to a degree  
 Not known

### Meals

- Meal times are flexible  
 Meals can be taken in own room  
 There is a choice of menu  
 Residents assist in planning meals  
 Meals are prepared in the home  
 Snacks are available at any time  
 Vegetarians are catered for  
 Special diets are accommodated

### Family and friends

- Overnight facilities available  
 Can usually accommodate visitors

## REGISTRATION and SPECIALISMS

- Care only    Beds:   
 Nursing    Beds:   
Year registered:   
Year built:

### Registration categories

Older people generally  
Dementia

### Care specialisms

### Care for people who need:

- Minimal help  
 Moderate help  
 A high level of help

### Can usually accept people with:

- Visual impairment  
 Deafness  
 Urinary incontinence  
 Faecal incontinence  
 Moderate memory problems  
 Severe memory problems  
 Disruptive behaviour  
 Challenging behaviour

### and/or people who:

- Walk with a frame  
 Use a wheelchair  
 Are bedfast  
 Wander indoors  
 Wander outside

### Duration of care:

- Short / respite     Day care  
 Longer stay     Home care  
 Trial visits can be arranged  
 Dedicated beds for respite care  
 Dedicated beds for convalescence

## CULTURE and RELIGION

If the home is particularly suited to particular groups of people, please describe:

### Specific requirements addressed?

- Religious     Dietary     Language

Languages spoken:

## ACTIVITIES

- Entertainment in the home  
 Outings  
 Regular activities programme  
 Facilities for hobbies  
 Involvement in gardening  
 Own minibus

How often are activities organised?

## LOCATION

Location type:      Shops walkable

Distances	yards	miles	Distances	yards	miles
Local shop:	<input type="text"/>	<input type="text"/>	Bus:	<input type="text"/>	<input type="text"/>
GP:	<input type="text"/>	<input type="text"/>	Town centre	<input type="text"/>	<input type="text"/>

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