



	The Willows Ca	are Centre			
	Heathercroft, Great Linford, Milton Keynes, Buckinghamshire, MK14 5EG				
	Website:				
	Website.				
				EAC ID: 157617	
Owner:	Excelcare				
Person in charge:	Nichola Bonner				
Job title:	Manager				
Telephone:	01908 679 505				
e-mail:					
c-man.					
YOUR DESCRIPTION	ON				
ACCOMMODATION					
Private rooms	Residents may bring	Rooms have	Details of any asso	ociated housing	
Single 11	=	☐ Phone point			
Double 0 Total ensuite 11		☐ TV point			
Total reg. beds 11	Building type	Lifts			
Communal rooms	✓ Purpose built	✓ Full lift			
Communal rooms	☐ Conversion	☐ Stair lift		_	
Number of lounges	Storeys	■ No lift	WEEKLY COST		
or seating areas 0	Wheelchair access	Outdoors	Personal care	Nursing care	
☐ Hobby room	☐ To all floors	☐ Garden	From:	From:	
	☐ Ground floor only	Seating areas	Accept local auth	nority rates	
	☐ No access	N/K	Accept Continuir	ng Care funding	

LIFESTYLE		REGISTRATION and SPECIALISMS	
Pets	Meals	☐ Care only Beds: 0	
☐ Pets accepted	☐ Meal times are flexible	✓ Nursing Beds: 116	
☐ Home has a pet	\square Meals can be taken in own room	Year registered: 2005	
Decision making	✓ There is a choice of menu	Year built:	
☐ Residents' committee	\square Residents assist in planning meals	i san sann	
Relatives' committee	✓ Meals are prepared in the home	Registration categories	
	\square Snacks are available at any time	Older people generally	
Smoking	☐ Vegetarians are catered for	Dementia	
☐ Smokers not accepted	☐ Special diets are accommodated		
Daily routines are	Family and friends		
Fully flexible	Overnight facilities available		
☐ Flexible to a degree ✓ Not known	☐ Can usually accommodate visitors		
		Care specialisms	
CULTURE and RELIGION			
If the home is particularly s			
please describe:			
		Care for people who need:	
		☐ Minimal help☐ Moderate help	
Specific requirements addre	essed?	☐ A high level of help	
☐ Religious ☐ Dietary	☐ Language		
Languages spoken:		Can usually accept people with:	
		☐ Visual impairment☐ Deafness	
		☐ Urinary incontinence	
ACTIVITIES		☐ Faecal incontinence	
☐ Entertainment in the home	•	☐ Moderate memory problems	
☐ Outings		☐ Severe memory problems	
Regular activities program	me	☐ Disruptive behaviour	
☐ Facilities for hobbies		☐ Challenging behaviour	
☐ Involvement in gardening		and/or people who:	
Own minibus		☐ Walk with a frame	
How often are activities orgar	nised?	Use a wheelchair	
N/K		☐ Are bedfast	
		☐ Wander indoors☐ Wander outside	
LOCATION		Duration of care:	
Location type: Not known	☐ Shops walkable	☐ Short / respite☐ Day care☑ Home care	
Distances yards miles	s Distances yards miles	☐ Trial visits can be arranged	
Local shop:	Bus:	☐ Dedicated beds for respite care	
GP:	Town centre	☐ Dedicated beds for convalescence	