



Willow Court

Aldwickbury Crescent, Harpenden, Hertfordshire, AL5 5SD

Website: http://www.quantumcare.co.uk

EAC ID: 156909

Owner:	Quantum Care Ltd	
Person in charge:	Mrs Katherine Coles	
Job title:	Manager	
Telephone:	01582 466244	
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YOUR DESCRIPTION

Willow Court prides itself on being at the centre of the community. We have strong links with local professionals, including GPs, District Nurses and Social Workers, all of whom give us support and guidance in caring for our residents. We also have support from various religious denominations and voluntary services. We have a very dedicated staff team who receive regular training in all aspects of care provision. They are also involved in the provision of many different activities and social events.

ACCOMMODATION

Private rooms	Residents may bring	Rooms have	Details of any associated housing
Single 61	Own furniture	✓ Phone point	
Double	Own decoration	✓ TV point	
Total ensuite 61	Building type	Lifts	
Total reg. beds 61	✓ Purpose built	✓ Full lift	
Communal rooms	☐ Conversion	☐ Stair lift	
Number of lounges	Storeys	■ No lift	WEEKLY COST
or seating areas 6	Wheelchair access	Outdoors	Personal care Nursing care From: £645 From:
✓ Hobby room	✓ To all floors	✓ Garden	FIOIII.
	☐ Ground floor only	Seating areas	☐ Accept local authority rates
	☐ No access	One +	Accept Continuing Care funding

LIFESTYLE		REGISTRATION and SPECIALISMS
Pets Pets Pets Pets accepted Home has a pet Decision making Residents' committee Relatives' committee Smoking Smokers not accepted Daily routines are Fully flexible Flexible to a degree Not known	Meals ✓ Meal times are flexible ✓ Meals can be taken in own room ✓ There is a choice of menu ✓ Residents assist in planning meals ✓ Meals are prepared in the home ✓ Snacks are available at any time ✓ Vegetarians are catered for ✓ Special diets are accommodated Family and friends □ Overnight facilities available ✓ Can usually accommodate visitors	REGISTRATION and SPECIALISMS Care only Beds: 61 Nursing Beds: 0 Year registered: 2001 Year built: Registration categories Older people generally Physical disabilities Dementia Care specialisms
CULTURE and RELIGION If the home is particularly suited to particular groups of people, please describe: Specific requirements addressed?		Care for people who need: ☐ Minimal help ☑ Moderate help ☑ A high level of help
✓ Religious ✓ Dietary Languages spoken: ACTIVITIES ✓ Entertainment in the home ✓ Outings ✓ Regular activities program ✓ Facilities for hobbies	3	Can usually accept people with: ✓ Visual impairment ✓ Deafness ✓ Urinary incontinence ✓ Faecal incontinence ✓ Moderate memory problems ✓ Severe memory problems ☐ Disruptive behaviour ☐ Challenging behaviour
✓ Involvement in gardening ✓ Own minibus How often are activities organ N/K LOCATION Location type: Not known	nised?	and/or people who: ✓ Walk with a frame ✓ Use a wheelchair
Distances yards miles Local shop: 1 GP: 1	Bus: 250 Town centre 1	 ✓ Trial visits can be arranged ✓ Dedicated beds for respite care □ Dedicated beds for convalescence