



## Westlake

Pondtail Road, Horsham, West Sussex, RH12 5EZ

Website: <http://www.barchester.com>

EAC ID: 145871

<b>Owner:</b>	<input type="text" value="Barchester Healthcare Ltd"/>
<b>Person in charge:</b>	<input type="text" value="Mrs Christine Diane van Klaveren"/>
<b>Job title:</b>	<input type="text" value="Manager"/>
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### YOUR DESCRIPTION

Quiet location standing in beautiful grounds. Warm, happy home where residents and families feel fully involved. A wide variety of activities and entertainment programme; satellite tv in both main lounges. Hospitality assured. Positive complimentary feedback from customer satisfaction surveys/ album of appreciation letters. Low staff turnover. Full training and development programme ongoing for trained and care assistants including NVQ. All bedrooms have own tv. Also ensembles.

From mid September 2007 our extension will be completed, and then we will be a 61 bed home. 7 will be premier rooms, offering larger rooms with showers in ensuite facilities.

### ACCOMMODATION

<b>Private rooms</b> Single <input type="text" value="52"/> Double <input type="text" value="2"/> Total ensuite <input type="text" value="54"/> Total reg. beds <input type="text" value="61"/>  <b>Communal rooms</b>  Number of lounges or seating areas <input type="text" value="6"/>  <input checked="" type="checkbox"/> Hobby room	<b>Residents may bring</b> <input checked="" type="checkbox"/> Own furniture <input type="checkbox"/> Own decoration  <b>Building type</b> <input checked="" type="checkbox"/> Purpose built <input type="checkbox"/> Conversion Storeys <input type="text"/>  <b>Wheelchair access</b> <input checked="" type="checkbox"/> To all floors <input type="checkbox"/> Ground floor only <input type="checkbox"/> No access	<b>Rooms have</b> <input checked="" type="checkbox"/> Phone point <input checked="" type="checkbox"/> TV point  <b>Lifts</b> <input checked="" type="checkbox"/> Full lift <input type="checkbox"/> Stair lift <input type="checkbox"/> No lift  <b>Outdoors</b> <input checked="" type="checkbox"/> Garden Seating areas <input type="text" value="One +"/>	<b>Details of any associated housing</b>  <div style="border: 1px solid black; padding: 5px;"> <b>WEEKLY COST</b>  <table> <tr> <td><b>Personal care</b></td> <td><b>Nursing care</b></td> </tr> <tr> <td>From: <input type="text"/></td> <td>From: <input type="text"/></td> </tr> <tr> <td colspan="2"> <input type="checkbox"/> Accept local authority rates  <input checked="" type="checkbox"/> Accept Continuing Care funding           </td> </tr> </table> </div>	<b>Personal care</b>	<b>Nursing care</b>	From: <input type="text"/>	From: <input type="text"/>	<input type="checkbox"/> Accept local authority rates <input checked="" type="checkbox"/> Accept Continuing Care funding	
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## LIFESTYLE

### Pets

- Pets accepted
- Home has a pet

### Decision making

- Residents' committee
- Relatives' committee

### Smoking

- Smokers not accepted

### Daily routines are

- Fully flexible
- Flexible to a degree
- Not known

### Meals

- Meal times are flexible
- Meals can be taken in own room
- There is a choice of menu
- Residents assist in planning meals
- Meals are prepared in the home
- Snacks are available at any time
- Vegetarians are catered for
- Special diets are accommodated

### Family and friends

- Overnight facilities available
- Can usually accommodate visitors

## REGISTRATION and SPECIALISMS

- Care only
  - Nursing
- Beds:   
Beds:
- Year registered:   
Year built:

### Registration categories

Older people generally

### Care specialisms

### Care for people who need:

- Minimal help
- Moderate help
- A high level of help

### Can usually accept people with:

- Visual impairment
- Deafness
- Urinary incontinence
- Faecal incontinence
- Moderate memory problems
- Severe memory problems
- Disruptive behaviour
- Challenging behaviour

### and/or people who:

- Walk with a frame
- Use a wheelchair
- Are bedfast
- Wander indoors
- Wander outside

### Duration of care:

- Short / respite
- Longer stay
- Trial visits can be arranged
- Dedicated beds for respite care
- Dedicated beds for convalescence
- Day care
- Home care

## CULTURE and RELIGION

If the home is particularly suited to particular groups of people, please describe:

### Specific requirements addressed?

- Religious
- Dietary
- Language

Languages spoken:

## ACTIVITIES

- Entertainment in the home
- Outings
- Regular activities programme
- Facilities for hobbies
- Involvement in gardening
- Own minibus

How often are activities organised?

Daily

## LOCATION

Location type:   Shops walkable

Distances    yards    miles    Distances    yards    miles

Local shop:            Bus:       

GP:            Town centre       

For a free profile on EAC's websites [www.housingcare.org](http://www.housingcare.org) and [www.firststopadvice.org.uk](http://www.firststopadvice.org.uk), and inclusion in FirstStop's printed reports for care seekers, simply post or fax this form to:

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