



## Highland Park Residential Home

St Ola, Kirkwall, Orkney, KW15 1SU

Website: <http://www.highlandparkhome.co.uk>

EAC ID: 138936

**Owner:** Miss Chloe Croft-Jackson  
**Person in charge:** Mrs Lorraine Berg  
**Job title:** Manager  
**Telephone:** 01856 875 380  
**e-mail:** [enquiries@highlandparkhome.co.uk](mailto:enquiries@highlandparkhome.co.uk)

### YOUR DESCRIPTION

Highland Park House is a spacious Edwardian country house situated on the outskirts of Kirkwall, enjoying a rural situation, but only 10 minutes by car to the centre of town and its amenities. The Balfour Hospital and Health Centre are just a few minutes away.

Established in 1985 by Miss Croft-Jackson, the home has enjoyed an enviable reputation for exceptional standards of quality and service.

The comfortable facilities can accommodate 16 residents in their own private rooms with communal areas offering a touch of grandeur not usually found in residential care. Our dining facilities reflect a quality normally associated with high-class tea rooms and our resident Chef is a master of culinary excellence.

### ACCOMMODATION

#### Private rooms

Single   
 Double   
 Total ensuite   
 Total reg. beds

#### Communal rooms

Number of lounges or seating areas

☐ Hobby room

#### Residents may bring

☒ Own furniture  
☐ Own decoration

#### Building type

☐ Purpose built  
☒ Conversion

Storeys

#### Wheelchair access

☒ To all floors  
☐ Ground floor only  
☐ No access

#### Rooms have

☒ Phone point  
☒ TV point

#### Lifts

☒ Full lift  
☐ Stair lift  
☐ No lift

#### Outdoors

☒ Garden  
 Seating areas

#### Details of any associated housing

#### WEEKLY COST

##### Personal care

From:

##### Nursing care

From:

☐ Accept local authority rates

☐ Accept Continuing Care funding

For a free profile on EAC's websites [www.housingcare.org](http://www.housingcare.org) and [www.firststopadvice.org.uk](http://www.firststopadvice.org.uk), and inclusion in FirstStop's printed reports for care seekers, simply post or fax this form to:

**EAC, 3rd floor, 89 Albert Embankment, London SE1 7TP Fax 020 7820 3970**

## LIFESTYLE

### Pets

- ☐ Pets accepted  
☐ Home has a pet

### Decision making

- ☐ Residents' committee  
☐ Relatives' committee

### Smoking

- ☐ Smokers not accepted

### Daily routines are

- ☐ Fully flexible  
☐ Flexible to a degree  
☒ Not known

### Meals

- ☐ Meal times are flexible  
☐ Meals can be taken in own room  
☐ There is a choice of menu  
☐ Residents assist in planning meals  
☐ Meals are prepared in the home  
☐ Snacks are available at any time  
☐ Vegetarians are catered for  
☐ Special diets are accommodated

### Family and friends

- ☐ Overnight facilities available  
☐ Can usually accommodate visitors

## REGISTRATION and SPECIALISMS

- ☒ Care only    Beds: **16**  
☐ Nursing    Beds: **0**

Year registered:

Year built:

### Registration categories

Older people generally

### Care specialisms

### Care for people who need:

- ☐ Minimal help  
☐ Moderate help  
☐ A high level of help

### Can usually accept people with:

- ☐ Visual impairment  
☐ Deafness  
☐ Urinary incontinence  
☐ Faecal incontinence  
☐ Moderate memory problems  
☐ Severe memory problems  
☐ Disruptive behaviour  
☐ Challenging behaviour

### and/or people who:

- ☐ Walk with a frame  
☐ Use a wheelchair  
☐ Are bedfast  
☐ Wander indoors  
☐ Wander outside

### Duration of care:

- ☒ Short / respite    ☐ Day care  
☒ Longer stay    ☐ Home care  
☐ Trial visits can be arranged  
☐ Dedicated beds for respite care  
☐ Dedicated beds for convalescence

## CULTURE and RELIGION

If the home is particularly suited to particular groups of people, please describe:

### Specific requirements addressed?

- ☐ Religious    ☐ Dietary    ☐ Language

Languages spoken:

## ACTIVITIES

- ☐ Entertainment in the home  
☐ Outings  
☒ Regular activities programme  
☐ Facilities for hobbies  
☐ Involvement in gardening  
☒ Own minibus

How often are activities organised?

## LOCATION

Location type:  ☐ Shops walkable

**Distances**    **yards**    **miles**    **Distances**    **yards**    **miles**

Local shop:         Bus:    

GP:         Town centre:    

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