



Norwood House

12 Westbourne Grove, Scarborough, North Yorkshire, YO11 2DJ

Website: <http://www.comfycareshomes.webeden.co.uk/>

EAC ID: 124433

Owner: Comfy Care Homes Ltd
Person in charge: Miss Michelle Louise Gallagher
Job title: Manager
Telephone: 01723 360360
e-mail: gillgallagher@btinternet.com

YOUR DESCRIPTION

Norwood House is family run, and has a warm and Caring environment. We understand that each person needs to be accepted and respected. Given opportunities to chose the way the care they need is delivered. Our Home belonged to a retired Sea Captain and remains spacious and comfortable with 4 lounges, allowing people to choose where and with whom they would wish to sit and eat. We are a short walk from shops, gardens, and the sea with local entertainment at the Spa

ACCOMMODATION

Private rooms

Single
 Double
 Total ensuite
 Total reg. beds

Communal rooms

Number of lounges or seating areas

☐ Hobby room

Residents may bring

☒ Own furniture
☒ Own decoration

Building type

☐ Purpose built
☒ Conversion

Storeys:

Wheelchair access

☒ To all floors
☐ Ground floor only
☐ No access

Rooms have

☒ Phone point
☒ TV point

Lifts

☒ Full lift
☐ Stair lift
☐ No lift

Outdoors

☒ Garden
 Seating areas

Details of any associated housing

WEEKLY COST

Personal care

From:

Nursing care

From:

☒ Accept local authority rates
☐ Accept Continuing Care funding

LIFESTYLE

Pets

- ☒ Pets accepted
☐ Home has a pet

Decision making

- ☐ Residents' committee
☐ Relatives' committee

Smoking

- ☐ Smokers not accepted

Daily routines are

- ☒ Fully flexible
☐ Flexible to a degree
☐ Not known

Meals

- ☒ Meal times are flexible
☒ Meals can be taken in own room
☒ There is a choice of menu
☐ Residents assist in planning meals
☒ Meals are prepared in the home
☒ Snacks are available at any time
☒ Vegetarians are catered for
☒ Special diets are accommodated

Family and friends

- ☐ Overnight facilities available
☐ Can usually accommodate visitors

REGISTRATION and SPECIALISMS

- ☒ Care only Beds: **21**
☐ Nursing Beds: **0**
Year registered: **2005**
Year built:

Registration categories

Dementia

Care specialisms

Care for people who need:

- ☐ Minimal help
☒ Moderate help
☐ A high level of help

Can usually accept people with:

- ☒ Visual impairment
☒ Deafness
☒ Urinary incontinence
☒ Faecal incontinence
☒ Moderate memory problems
☒ Severe memory problems
☒ Disruptive behaviour
☐ Challenging behaviour

and/or people who:

- ☒ Walk with a frame
☒ Use a wheelchair
☐ Are bedfast
☒ Wander indoors
☒ Wander outside

Duration of care:

- ☒ Short / respite ☒ Day care
☒ Longer stay ☐ Home care
☒ Trial visits can be arranged
☒ Dedicated beds for respite care
☐ Dedicated beds for convalescence

CULTURE and RELIGION

If the home is particularly suited to particular groups of people, please describe:

Specific requirements addressed?

- ☐ Religious ☐ Dietary ☐ Language

Languages spoken:

ACTIVITIES

- ☒ Entertainment in the home
☒ Outings
☒ Regular activities programme
☐ Facilities for hobbies
☒ Involvement in gardening
☐ Own minibus

How often are activities organised?

Weekly

LOCATION

Location type: ☒ Shops walkable

Distances	yards	miles	Distances	yards	miles
Local shop:	<input type="text" value="250"/>	<input type="text"/>	Bus:	<input type="text" value="250"/>	<input type="text"/>
GP:	<input type="text" value="250"/>	<input type="text"/>	Town centre:	<input type="text"/>	<input type="text" value="0.5"/>

For a free profile on EAC's websites www.housingcare.org and www.firststopadvice.org.uk, and inclusion in FirstStop's printed reports for care seekers, simply post or fax this form to:

EAC, 3rd floor, 89 Albert Embankment, London SE1 7TP Fax 020 7820 3970