



## Northbourne

Durham Road, Low Fell, Gateshead, NE9 5AR

Website: <http://www.anchor.org.uk/retirement-homes-and-care-homes/care-homes/d>

EAC ID: 123548

Owner:	Anchor
Person in charge:	Ms A Fryer
Job title:	Manager
Telephone:	0845 140 2020
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### YOUR DESCRIPTION

Northbourne in Low Fell is a trusted provider of residential care for elderly people, and we offer specialised services for elderly people who have dementia, physical disability etc. Our care home's well trained and helpful staff provide 24-hour care and support to help you maintain your chosen lifestyle, adapting as your needs change. At Northbourne, activities play an important role and we aim to enhance our residents' quality of life by providing a varied range of social activities. We pride ourselves on the quality of our catering, with our chef preparing meals daily from fresh, seasonal ingredients. Set in a quiet village location in its own beautiful grounds, Northbourne care home is close to local services and amenities, such as shops and a park. Come and visit us at any time. We're here to help and look forward to giving you a warm welcome.

### ACCOMMODATION

<b>Private rooms</b> Single <input type="text" value="38"/> Double <input type="text" value="0"/> Total ensuite <input type="text" value="38"/> Total reg. beds <input type="text" value="33"/> <b>Communal rooms</b> Number of lounges or seating areas <input type="text" value="1"/> <input checked="" type="checkbox"/> Hobby room	<b>Residents may bring</b> <input checked="" type="checkbox"/> Own furniture <input type="checkbox"/> Own decoration <b>Building type</b> <input checked="" type="checkbox"/> Purpose built <input type="checkbox"/> Conversion Storeys: <input type="text"/> <b>Wheelchair access</b> <input checked="" type="checkbox"/> To all floors <input type="checkbox"/> Ground floor only <input type="checkbox"/> No access	<b>Rooms have</b> <input checked="" type="checkbox"/> Phone point <input checked="" type="checkbox"/> TV point <b>Lifts</b> <input checked="" type="checkbox"/> Full lift <input type="checkbox"/> Stair lift <input type="checkbox"/> No lift <b>Outdoors</b> <input checked="" type="checkbox"/> Garden Seating areas <input type="text"/>	<b>Details of any associated housing</b> <div style="border: 1px solid black; height: 70px; width: 100%;"></div> <div style="border: 1px solid black; padding: 5px;"> <b>WEEKLY COST</b>  <table> <tr> <td><b>Personal care</b></td> <td><b>Nursing care</b></td> </tr> <tr> <td>From: <input type="text"/></td> <td>From: <input type="text"/></td> </tr> <tr> <td><input type="checkbox"/> Accept local authority rates</td> <td><input type="checkbox"/> Accept Continuing Care funding</td> </tr> </table> </div>	<b>Personal care</b>	<b>Nursing care</b>	From: <input type="text"/>	From: <input type="text"/>	<input type="checkbox"/> Accept local authority rates	<input type="checkbox"/> Accept Continuing Care funding
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## LIFESTYLE

### Pets

- Pets accepted  
 Home has a pet

### Decision making

- Residents' committee  
 Relatives' committee

### Smoking

- Smokers not accepted

### Daily routines are

- Fully flexible  
 Flexible to a degree  
 Not known

### Meals

- Meal times are flexible  
 Meals can be taken in own room  
 There is a choice of menu  
 Residents assist in planning meals  
 Meals are prepared in the home  
 Snacks are available at any time  
 Vegetarians are catered for  
 Special diets are accommodated

### Family and friends

- Overnight facilities available  
 Can usually accommodate visitors

## REGISTRATION and SPECIALISMS

- Care only    Beds:   
 Nursing    Beds:   
Year registered:   
Year built:

### Registration categories

Older people generally  
Sensory impairments  
Mental disability  
Dementia

### Care specialisms

### Care for people who need:

- Minimal help  
 Moderate help  
 A high level of help

### Can usually accept people with:

- Visual impairment  
 Deafness  
 Urinary incontinence  
 Faecal incontinence  
 Moderate memory problems  
 Severe memory problems  
 Disruptive behaviour  
 Challenging behaviour

### and/or people who:

- Walk with a frame  
 Use a wheelchair  
 Are bedfast  
 Wander indoors  
 Wander outside

### Duration of care:

- Short / respite     Day care  
 Longer stay     Home care  
 Trial visits can be arranged  
 Dedicated beds for respite care  
 Dedicated beds for convalescence

## CULTURE and RELIGION

If the home is particularly suited to particular groups of people, please describe:

### Specific requirements addressed?

- Religious     Dietary     Language

Languages spoken:

## ACTIVITIES

- Entertainment in the home  
 Outings  
 Regular activities programme  
 Facilities for hobbies  
 Involvement in gardening  
 Own minibus

How often are activities organised?

## LOCATION

Location type:      Shops walkable

**Distances**    **yards**    **miles**    **Distances**    **yards**    **miles**

Local shop:         Bus:       

GP:         Town centre:    

For a free profile on EAC's websites [www.housingcare.org](http://www.housingcare.org) and [www.firststopadvice.org.uk](http://www.firststopadvice.org.uk), and inclusion in FirstStop's printed reports for care seekers, simply post or fax this form to:

**EAC, 3rd floor, 89 Albert Embankment, London SE1 7TP Fax 020 7820 3970**