



Westbourne

9 Bedford Road, Hitchin, Hertfordshire, SG5 2TP

Website: <http://www.westbournehome.co.uk>

EAC ID: 120860

Owner:
Person in charge:
Job title:
Telephone:
e-mail:

YOUR DESCRIPTION

Westbourne has given special attention to the little things which mean such a lot under the direction of the staff. The staff are specially trained to ensure that the Home is run on a basis of kindness understanding, caring and tolerance. It is axiomatic that all residents maintain their dignity, and enjoy security and self respect and, whilst Westbourne is their home, enjoy the best quality of time.

ACCOMMODATION

Private rooms

Single
 Double
 Total ensuite
 Total reg. beds

Communal rooms

Number of lounges or seating areas

☐ Hobby room

Residents may bring

☒ Own furniture
☒ Own decoration

Building type

☐ Purpose built
☒ Conversion

Storeys

Wheelchair access

☒ To all floors
☐ Ground floor only
☐ No access

Rooms have

☒ Phone point
☒ TV point

Lifts

☒ Full lift
☐ Stair lift
☐ No lift

Outdoors

☒ Garden
 Seating areas

Details of any associated housing

WEEKLY COST

Personal care

From:

Nursing care

From:

☒ Accept local authority rates

☐ Accept Continuing Care funding

LIFESTYLE

Pets

- ☐ Pets accepted
☐ Home has a pet

Decision making

- ☒ Residents' committee
☐ Relatives' committee

Smoking

- ☐ Smokers not accepted

Daily routines are

- ☐ Fully flexible
☒ Flexible to a degree
☐ Not known

Meals

- ☒ Meal times are flexible
☒ Meals can be taken in own room
☒ There is a choice of menu
☒ Residents assist in planning meals
☒ Meals are prepared in the home
☒ Snacks are available at any time
☒ Vegetarians are catered for
☒ Special diets are accommodated

Family and friends

- ☐ Overnight facilities available
☒ Can usually accommodate visitors

REGISTRATION and SPECIALISMS

- ☒ Care only Beds:
☐ Nursing Beds:
Year registered:
Year built:

Registration categories

Older people generally

Care specialisms

Care for people who need:

- ☒ Minimal help
☒ Moderate help
☒ A high level of help

Can usually accept people with:

- ☒ Visual impairment
☒ Deafness
☒ Urinary incontinence
☒ Faecal incontinence
☒ Moderate memory problems
☒ Severe memory problems
☐ Disruptive behaviour
☐ Challenging behaviour

and/or people who:

- ☒ Walk with a frame
☒ Use a wheelchair
☒ Are bedfast
☒ Wander indoors
☐ Wander outside

Duration of care:

- ☒ Short / respite ☐ Day care
☒ Longer stay ☐ Home care
☒ Trial visits can be arranged
☐ Dedicated beds for respite care
☐ Dedicated beds for convalescence

CULTURE and RELIGION

If the home is particularly suited to particular groups of people, please describe:

Specific requirements addressed?

- ☐ Religious ☐ Dietary ☐ Language

Languages spoken:

ACTIVITIES

- ☒ Entertainment in the home
☒ Outings
☒ Regular activities programme
☒ Facilities for hobbies
☒ Involvement in gardening
☐ Own minibus

How often are activities organised?

Daily

LOCATION

Location type: ☒ Shops walkable

Distances	yards	miles	Distances	yards	miles
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Local shop:	250		Bus:	250	
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GP:	250		Town centre	250	
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For a free profile on EAC's websites www.housingcare.org and www.firststopadvice.org.uk, and inclusion in FirstStop's printed reports for care seekers, simply post or fax this form to:

EAC, 3rd floor, 89 Albert Embankment, London SE1 7TP Fax 020 7820 3970