



Comfort House

Middlegate, West Denton, Newcastle upon Tyne, NE5 5AY

Website:

			EAC ID: 120159		
Owner:	The Bondcare Group				
Person in charge:	Jayne Appleby				
Job title:	Manager				
Telephone:	0191 264 4455				
e-mail:					
• • • • • • • • • • • • • • • • • • • •					
YOUR DESCRIPTION	av.				
Comfort House provides residential care for elderly people with physical frailty and physical disabilities, as well as those in short or long term convalescence. Comfort House is a purpose built two-storey care centre situated in West Denton, close to its local amenities. The nearest railway station is Newcastle Central Station. Regular bus services stop near to the care centre. ACCOMMODATION					
Private rooms	Residents may bring	Rooms have	Details of any associated housing		
Single 4	✓ Own furniture	☐ Phone point			
Double 0		✓ TV point			
Total ensuite 4	Building type	Lifts			
Total reg. beds 4	Purpose built	✓ Full lift			
Communal rooms	☐ Conversion	☐ Stair lift			
Number of lounges	Storeys	No lift	WEEKLY COST		
or seating areas 4	Wheelchair access	Outdoors	Personal care Nursing care		
☐ Hobby room	✓ To all floors	✓ Garden	From: From:		
	☐ Ground floor only	Seating areas	Accept local authority rates		
	☐ No access	3	Accept Continuing Care funding		

LIFESTYLE		REGISTRATION and SPECIALISMS		
Pets	Meals	✓ Care only Beds: 41		
☐ Pets accepted	☐ Meal times are flexible	☐ Nursing Beds: 0		
☐ Home has a pet	\square Meals can be taken in own room	Year registered: 2007		
Decision making	\square There is a choice of menu	Year built:		
Residents' committee	☐ Residents assist in planning meals			
☐ Relatives' committee	☐ Meals are prepared in the home	Registration categories		
One obline	\square Snacks are available at any time	Older people generally		
Smoking	☐ Vegetarians are catered for			
☐ Smokers not accepted	☐ Special diets are accommodated			
Daily routines are	Family and friends			
Fully flexible	Overnight facilities available			
☐ Flexible to a degree ✓ Not known	☐ Can usually accommodate visitors			
		Care specialisms		
CULTURE and RELIGION				
If the home is particularly suited to particular groups of people,				
please describe:				
		Care for people who need:		
		☐ Minimal help		
Specific requirements addre	essed?	Moderate help		
Religious Dietary		A high level of help		
Languages spoken:		Can usually accept people with:		
Languages spoken.		☐ Visual impairment		
		☐ Deafness		
ACTIVITIES		☐ Urinary incontinence		
☐ Entertainment in the home		☐ Faecal incontinence		
	;	☐ Moderate memory problems☐ Severe memory problems		
Outings		☐ Disruptive behaviour		
✓ Regular activities program	me	Challenging behaviour		
☐ Facilities for hobbies		and/or people who:		
☐ Involvement in gardening☐ Own minibus		☐ Walk with a frame		
		Use a wheelchair		
How often are activities organ	nised?	☐ Are bedfast		
		☐ Wander indoors		
		☐ Wander outside		
LOCATION		Duration of care:		
Location type: Urban	☐ Shops walkable	☐ Short / respite ☐ Day care		
Location type. Olban	Onops walkable	✓ Longer stay ☐ Home care		
Distances yards miles	s Distances yards miles	☐ Trial visits can be arranged		
Local shop: 1.5	Bus: 0.5	☐ Dedicated beds for respite care		
GP:	Town centre	☐ Dedicated beds for convalescence		