Norfolk House
Etnam Street, Leominster, Herefordshire, HR6 8AQ. View on a map

Manager: Stonewater
Telephone: 01384 471 096 or 01202 319 119
Email: lettings@stonewater.org.

Type(s): Age exclusive housing.


Services: (part time)Careline alarm service.

Facilities: Lift, Lounge, Dining room, Laundry, Guest facilities, Garden, Community centre, Hobby room, Library, Assisted bathing facility.

Accessibility: Whole site accessible by wheelchair. Access to site easy. Distances: bus stop 0.5 mile(s); shop 0.5 mile(s); post office 0.5 mile(s); town centre 0.5 mile(s); GP 0.5 mile(s); social centre 0.5 mile(s).

Lifestyle: Regular Social Activities include: A range of activities, fellowship and coffee mornings are set up regularly to engage you in the scheme where you live, organised by Tenants and community groups. New residents accepted from 55 years of age.

Tenure: Tenure(s): Rent (social landlord).

Manager’s notes: Norfolk House is a Retirement Living scheme consisting of 30 spacious one bedroom flats situated on ground, first or second floor. Flats benefit from their own entrance accessed off an internal corridor for added security.

The scheme is ideally situated in the heart of the historic market town of Leominster. Close to local amenities with level walking access to shops and community services- including a “Friday Market”. A modern Leisure Centre is close to the scheme and includes a meeting centre for support groups. Good transport links within walking distance (train and bus stations) plus local taxi services. A modern Leisure centre is nearby with a meeting centre for support groups.

The community room and other rooms at Norfolk House are available for hire by external agencies. Please contact us for more information on: 01202 319119

At Norfolk House Stonewater provide a home visit on a weekly basis to assist with tenancy support. When you’re a resident in one of our
Retirement Living schemes you’re provided with a level of support that enables you to remain living independently however, living in a Stonewater property is different to residing in a general needs property. All Retirement Living residents receive the following as part of their tenancy with us:

- A community alarm service for out of hours support (managed 24/7) available for you to purchase if required.
- Housing-related support which assists residents to remain independent at home. Our Service Delivery Officers are available to signpost residents to other agencies as needed to help sustain independence.
- Effective housing management and tenancy sustainment services – our Service Delivery Officers can act as mediator between Stonewater, assisting with housing services Eg rent or problems with neighbours
- Low level support services that provide improved health and wellbeing.
- Health and Safety building checks.

In addition to this Norfolk House benefits from a Wellbeing Tenancy Support officer available Monday to Friday 8.30-5.00. Their role is designed to meet resident’s needs and facilitate emotional support, health requirements and encourage social interaction. Visits take place according to each individual tenant and their needs.

Applicants for a flat in this scheme will need to undertake an eligibility assessment.

For more information about this scheme please call us on 01202 319119.

**Info updated:** 27/10/2017.

**Properties available**
Check with Manager above - none notified to EAC.

**Additional resources**
**Photos:**
Map
Web link: http://www.housingcare.org/hc/link-info-3913.aspx
Map link: http://www.housingcare.org/hc/link-map-3913.aspx