

# Sheltered Housing Scheme

## Holgate



- ♦ Holgate is a complex of 2 bed-roomed bungalows. The scheme can be found off Mayfair Avenue from Lanhams in the Felmores area
- ♦ The Local Area (Felmores) Housing Office is located at 13 Felmores End, Pitsea (01268) 465200
- ♦ The Sheltered Scheme Co-ordinator can be contacted on (01268) 726634
- ♦ The shops are located about 300 yards from the scheme in the Felmores Local Centre and include a convenience store, newsagents, chemist and Post Office
- ♦ The nearest Doctors Surgery is 100yds from the scheme in Rectory Road or in the Felmores local centre, as is a Dental practice
- ♦ First National buses serve the complex from bus stops in Rectory Road; the No. 5 bus operates a circular route that takes in Basildon Town Centre, Tesco and bus and rail stations, other routes go to the Hospital and Southend

### Useful telephone numbers

Applications/Allocations - 01268 294099    Benefit Agency - 01268 363000  
Supported Housing Officers - 01268 465026

# Holgate

# FLATS



*The Common Room*

- ♦ Holgate has a Common Room for use by the tenants

- ♦ Individual properties at the Holgate complex have their own front door but are linked to the Scheme Coordinator and/ or Careline by an Alarm System ensuring privacy, security and peace of mind



*Interior of one of the flats*

- ♦ **Supported People Charge** is a separate amount payable in addition to your rent to cover the costs of the Sheltered Housing Scheme Coordinators and your Support Plan. It will be approximately £13 a week. If you are receiving Housing Benefit or if you were a council tenant before April 2003 this charge will be paid for you
- ♦ **Service Charges** cover the cost of heating, lighting, cleaning and maintaining the communal areas and are also payable in addition to your rent. The cost will be approximately £5 a week and if you are receiving Housing Benefit some of these charges may be paid for you