

Sheltered housing **Joe Jones Court**

For more information about the services that the sheltered housing team provide please call

01384 812042

You can also find us at www.dudley.gov.uk



Joe Jones Court is a sheltered housing scheme



Hearing

Hearing Centre
Cottage Street
Brierley Hill
01384 480011

Chemists

Lloyds the Chemist
The Bull Ring
Sedgley
01902 670984

Lloyds the Chemist
Dudley Street
Sedgley
01902 674600

Opticians

Knights
8 Dudley Street
Sedgley
01902 883260

Specs Direct
3 The Bull Ring
Sedgley
01902 676410

Mobile Chiropody

Priority Health
Payton House
Ridge Hill
every 3 months
01384 244517

Hairdressing

Mobile hairdresser - Sue 01902 342063

Post Office

Post Office
47 Dudley Street
Sedgley
01902 883351

The Dudley Interfaith Network

Will give details of all worship centres in the area.
Contact Elizabeth Harris
01384 233332

Library

Free mobile library service every month

Dudley community alarms is always there to help - day or night. Tenants should not feel worried about contacting staff there. No problems are too large or too small for staff at Dudley community alarms to handle. Tenants are encouraged to call, even if unsure or if all they need is to hear a reassuring voice.

Dudley community alarms staff will always respond quickly and efficiently to all calls. The staff through a combination of training and experience will ensure that callers get the correct assistance. Staff there have details of all scheme's tenants, so that in an emergency they know who the caller is and have details of their doctor, next of kin and all up to date emergency contact information. Dudley community alarms staff will summon whatever help is needed, including ambulance, fire service, police, doctor or family.

The care service

Any care required by a tenant can be provided by home care assistants employed by the council as required.

Local services

Joe Jones Court is situated in the centre of Sedgley village, very close to the Bull Ring. There is easy access to the bus stops, Sedgley library and health centre and local shops.

The Merry Hill Centre, Dudley and Wolverhampton are conveniently located and easy to reach by bus or car.

Joe Jones Court has its own car park for tenants and visitors to use.

Tenants post is delivered to their door daily and newspapers and milk can also be delivered if tenants so wish.

Doctors

The Surgery
Sedgley Hall Avenue
01902 670080

Doctor Shather
Bilston Street
01902 884343

Doctor Foster
The Ridgeway, Sedgley
01902 884343

Dentists

Marsh & Reham
Bloomfield House
39 Dudley Street
Sedgley
01902 675801

Rees
The Surgery
Sedgley Hall Avenue
01902 670080



Joe Jones Court

Joe Jones Court is a sheltered housing scheme, managed by Dudley Council's directorate of adult, community and housing services. Our aim is to provide quality housing combined with personal support packages tailored to the needs of each individual tenant. The objective being to maximise tenant independence. Tenants can receive support from scheme staff at any time of day, to suit their own particular needs.

The scheme is a two-storey building which comprises of 19 bedsit flats, each of which has its own kitchen and bathroom facilities. They are all fully double glazed and centrally heated.

The main entrance door to the building at Joe Jones Court is permanently locked, providing a secure environment and all tenants have keys, ensuring their own independence. The scheme also has the benefit of CCTV.

Opposite Joe Jones Court in Tower Street there are eight one bedroom bungalows, and in Beacon Passage there are 25 one bedroom bungalows. All tenants within these communities are encouraged to be as independent as possible, whilst having the facilities and support of the scheme nearby.

The scheme manager

Role of the scheme manager

The scheme manager is on duty from 9am - 5pm, Monday to Thursday and 9am - 4.30pm on Fridays. Their role is to provide general support, provide security, assist with emergencies and to generally ensure that the scheme is a happy, well managed one.

The scheme manager acts as an enabler, a guide and a support to all tenants within the scheme.

Duties of the scheme manager

The scheme manager is required to contact each tenant according to an agreed schedule, to check that all is well.

They must keep records for each tenant detailing addresses and contact numbers of their close relatives and doctor, so they can easily be contacted in case of an emergency or illness. Additional medical details which may be important also need to be recorded. All information given by tenants to the scheme manager is always given in confidence. It is important to appreciate that the scheme manager must have as much information as possible about tenants' needs in order to respond to emergencies quickly and efficiently.

Tenants are responsible for their own cooking, cleaning, shopping, medication and financial matters. If any of these become a problem for the tenant, the scheme manager can assist in obtaining the appropriate support from relatives, doctors, nurses or home care services. They can also report any repairs to the appropriate persons.

Tenants are encouraged to attend social functions within the scheme and to organise any social get togethers of their own. The scheme manager will support tenants with this. In addition they are always there to lend an ear, should tenants wish to discuss any worries or concerns, in complete confidence.

Your flat/bedsit

Each tenants' flat or bedsit is completely private, with its own front door. These are usually repainted throughout before a new tenant moves in and are ready for occupation in a clean and fresh condition. Tenants are free to redecorate their homes as they wish.

Tenants must provide their own carpets, curtains and furniture.

Communal facilities in Joe Jones Court



Lounge

Joe Jones Court has a comfortable lounge where there are easy chairs to relax in and space to chat with family, friends and other tenants. There is television and video for all to use. Air conditioning has also been installed for the comfort of all tenants.

Kitchen

There is a communal use kitchen located near to the lounge which is well equipped, where tenants can make a drink or snack. This can also be used if tenants are organising their own social function. If tenants do plan to hold a special event, dining tables are available which can be arranged for this, with the support of the scheme manager.

Guest room

Joe Jones Court has a guest bedroom which can be used by family or friends of tenants for short periods when a tenant is ill or needs some extra support. This should be booked in advance where possible but priority is always given whenever a tenant is ill. There is no charge for the room; however a donation to the scheme social fund is always welcome.

Laundry

There is a laundry room on the ground floor at Joe Jones Court.

Gardens

Extensive gardens are located at the rear of the building for tenants to enjoy. Garden furniture is provided. Tenants are actively encouraged to get involved with the gardening club and many of the flower beds have been raised to make getting involved easier.

Life at the scheme

There is a varied programme of social activities at Joe Jones Court. These include bingo, exercise classes, craft classes and lunch clubs.

A hairdresser calls in weekly, a mobile library every month and a chiropodist every three months.

There is also a three-monthly tenants forum, which tenants are encouraged to participate in to help contribute ideas and encourage team spirit.

Intercom alarm system

Each flat has an emergency contact alarm system. A wall mounted speech unit and emergency pull cords are fitted in each room. Emergency pull cords provide a direct link to the scheme manager. When they are not on duty, the system is linked to Dudley community alarms, the council's own central alarm control centre.

The scheme manager will demonstrate in detail exactly how the intercom alarm system works, until tenants are comfortable and confident enough to use it.

The alarm system is intended for tenants safety and peace of mind and can be used for many reasons, such as if a tenant is feeling unwell and needs some help, medical emergencies or reporting repairs. It can be used at any time, day or night. It can also be used by the scheme manager to contact a tenant, to check on their wellbeing.

Tenants can rest assured that the alarm system does not encroach on anyone's privacy. The scheme manager cannot hear a tenant until the cord is pulled or until the manger calls them. The system will bleep loudly if the manger is calling; ensuring that the system is private and that no-one can listen without the tenant's knowledge.

If the emergency pull cords are pulled accidentally it is important that the scheme manager is informed when the call is answered, so they are aware that it is not an emergency.

Dudley community alarms



Dudley community alarms is the council's community alarm service. It is based at Brierley Hill and is staffed 24 hours a day, every day of the year.

The alarm system in each home, which includes emergency pull cords, a smoke detector and speech unit is linked to the scheme manager and to Dudley community alarms (as are the scheme's fire alarms).

