

The Oaks Service Statement

Aims

To enable older people to remain in their own homes

- Maximising independence by assisting tenants with the means to live independently.
- Empowering tenants to make their own choices and get involved in the services they receive.

The Service

The Oaks is a category 2 Sheltered Housing Scheme, for people over 60 years of age, or aged 55 if registered disabled.

The service offered is designed to enable tenants to maintain their tenancy with support.

The scheme offers 33 self contained flats plus a laundry, a communal lounge and resource office.

Bromford Scheme Manager is on duty Monday to Friday 8.30-4.30.

The Scheme Manager will assist the tenant with paying bills, benefit advice, help with identifying and reporting repairs, arranging household services, general counselling and advice, assistance with accessing support from a range of sources and enabling tenants to maintain their home.

Bromford also provides a cleaner for the communal areas, and a gardener to maintain the grounds.

Accessing the Service

Applications are accepted from individuals who:

- Are aged 60 plus, or 55 plus, if registered disabled.
- have a housing need & are eligible to be housed in Wolverhampton.
- are able to carry out basic independent living tasks with only limited support and are willing to work with Bromford Housing Staff to gain the skills necessary to manage their own tenancy



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We cannot normally accept applications from individuals who are unable to live independently, with support.

Making an application

Interested parties may contact the Scheme Manager for an application form and to arrange a visit.

Partnership Arrangements

Social Services, Wolverhampton C.C.

Type of Service

Fixed support for older people with support needs. There is no time limit on the period for which people can stay - it is intended to enable tenants to stay in their own home, for as long as possible, rather than go into registered care.

Operational Area

Wolverhampton

Local Authority

Wolverhampton City Council

Key contact

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