

Sheltered Housing Scheme



Haven Close



One of the courtyard communal gardens

- ◆ Haven Close is a complex of bungalows, ground and first floor flats and includes properties of a similar range in Barnards Close. The sites share a Coordinator and Common Room and can be found off of London Road, Vange
- ◆ The Local Area (Pitsea) Housing Office is located at 13 Northlands Pavement, Pitsea (01268) 465010
- ◆ The Sheltered Scheme Co-ordinator can be contacted on (01268) 553599
- ◆ The nearest shops are 200 yards from the complex in Marsh View Court where there is a convenience store and a pharmacy is in Southview Park. The nearest Post Office is 700 yards away in Clay Hill Road
- ◆ The nearest Doctors Surgery is in London Road 100yds away, whilst the nearest Dental practice is approximately $\frac{3}{4}$ mile from the complex in Southview Road
- ◆ First National buses serve the scheme from stops in London Road. The services visit the Tesco Extra store at Pitsea and Basildon Town Centre including the Bus and railway stations

Useful telephone numbers

Applications/Allocations - 01268 294099 Benefit Agency - 01268 363000
Supported Housing Officers - 01268 465026

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The Common Room

- ♦ Haven Close has a Common Room for use by the tenants and offers a wide range of activities including: - Bingo on Tues, Thurs and Fri pm, and a visiting Hairdresser on Thurs pm and Mon evening

- ♦ Individual flats at the Haven Close complex have their own front door but are linked to the Scheme Coordinator and/ or Careline by an Alarm System ensuring privacy, security and peace of mind



Interior of one of the flats

- ♦ **Supported People Charge** is a separate amount payable in addition to your rent to cover the costs of the Sheltered Housing Scheme Coordinators and your Support Plan. It will be approximately £11 a week. If you are receiving Housing Benefit or if you were a council tenant before April 2003 this charge will be paid for you
- ♦ **Service Charges** cover the cost of heating, lighting, cleaning and maintaining the communal areas and are also payable in addition to your rent. The cost will be approximately £6 a week and if you are receiving Housing Benefit some of these charges may be paid for you