

Translation & Tape Service

If you would like an audio, large print or a braille version of this newsletter please call our reception on 01628 543100.

Hindi

यह दस्तावेज़ यदि आपको किसी अन्य भाषा या अन्य रूप में चाहिये, या आपको आनुवाद-सेवाओं की आवश्यकता हो तो हमसे संपर्क करें

☎ 01628 543076

Urdu

یہ دستاویز اگر آپ کو کسی دیگر زبان یا دیگر شکل میں درکار ہو، یا اگر آپ کو ترجمان کی خدمات چاہئیں تو برائے مہربانی ہم سے رابطہ کیجئے۔

☎ 01628 543076

Gujarati

જો તમને આ દસ્તાવેજ બીજી ભાષા અથવા રચનામાં જોઈતો હોય, અથવા જો તમને ઇન્ટરપ્રિટરની સેવાઓ જોઈતી હોય તો, કૃપા કરી અમારો સંપર્ક સાધો.

☎ 01628 543076

Punjabi

ਜੇ ਇਹ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਜਾਂ ਜੇ ਤੁਹਾਨੂੰ ਗੱਲਬਾਤ ਸਮਝਾਉਣ ਲਈ ਕਿਸੇ ਇੰਟਰਪ੍ਰੀਟਰ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਤੁਸੀਂ ਸਾਨੂੰ ਦੱਸੋ।

☎ 01628 543076

The Royal Borough



Windsor &
Maidenhead



maidenhead
and district
housing association

Maidenhead & District Housing Association
Crown House, Crown Square, Waldeck Road, Maidenhead SL6 8BY
01628 543100
email contact@mdha.co.uk
www.mdha.co.uk

Christian Smith House

Sheltered Housing with extra care services
for the frail elderly



Maidenhead & District Housing Association
working in partnership with
the Royal Borough of Windsor and Maidenhead

The Royal Borough



Windsor &
Maidenhead



maidenhead
and district
housing association

Christian Smith House

Christian Smith House is a sheltered housing scheme on the outskirts of Maidenhead. It was recently refurbished to provide 32 apartments for people aged over sixty. Fifteen apartments are available for people who have been assessed by Social Services as needing high levels of care and support because of frailty or disability. The 15 extra care tenancies will offer people the opportunity of keeping their own front door, more control over how they live and is an alternative to entering long-term residential care. The other 17 tenancies are available for people who wish to live in sheltered accommodation; these are available through application to Maidenhead & District Housing Association or the Royal Borough of Windsor and Maidenhead Housing Policy Unit.

What is available at Christian Smith House?

Both housing with support and 24 hour cover for Social Services care are available at Christian Smith House depending on what is needed.

Housing and Support Services

- Individual assured tenancies – rent, service and community charges and utility bills apply
- A Sheltered Housing Manager employed by Maidenhead & District Housing Association contacts each tenant daily
- A Manager is on site daily
- 24 hour cover by intercom alarm system when manager is off duty or off site
- Mobile relief manager on call to cover manager's days off and holidays
- Manager liaison with carers, relatives and other agencies
- 24 hour repair service
- Help and advice about housing benefit and money problems
- Communal facilities – hairdressers room, lounge and gardens all maintained to high standards
- Laundry facilities
- TV licence is covered by service charge

What is Sheltered Housing with Extra Care?

People who can no longer manage in their own homes and who need more intensive or high levels of personal care can be offered the benefits of sheltered housing plus the personal care and support that they need. The care is arranged by a Social Services care manager following an assessment of needs, which will identify those aspects of daily living, which people can continue to provide for themselves and those which they need assistance with in order that they remain as independent as possible. This care is available 7 days a week.

Personal Care needs can include help required with:

- Washing
- Bathing
- Laundry
- Shopping
- Assistance to and from bed
- Dressing/undressing
- Catheter and Stoma care
- Medication
- Meal preparation

There will be a separate charge for care services which Social Services calculates according to how much income a tenant has. Christian Smith House is not a nursing or residential home. People do not occupy rooms; they have an assured tenancy of a self-contained apartment or studio. If tenants are in need of medical services the doctor and district nurses will visit to provide them.

Intermediary Care

In partnership with Social Services, we are offering short term intermediary care at Christian Smith House. This care in the community is designed to help people who are ready to be discharged from hospital, but are not quite ready to return home and live independently. A guest room is available for relatives. The room has to be booked through the Sheltered Housing Manager. There is a charge for this facility.

For more information contact:

Maidenhead & District Housing Association Elderly Services Team on: 01628 543100

Social Services, The Adult and Disability Team on: 01628 683744