

**Contact us for  
more information**

The Orchard  
Rockhall Lane  
Combe Down  
Bath BA2 5JF

Tel: 01225 830148

**Alternative format request**

If you need this information in  
another format, just call your  
local office.



**Head Office**

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## Sheltered and extra care housing in Bath

**The Orchard**  
Support to maintain  
independent living



Accommodation with support to help people, aged 60 or over, live independently.

The Orchard is a sheltered scheme of 21 flats in Combe Down, Bath. There is a communal laundry, lounge and pleasant gardens, with limited parking for residents and visitors



### KEY FACTS

- Support worker on site Monday to Friday, 9am to 5pm
- Care team on site 24 hours
- 24 hour alarm system with pull cords in flats and pendants for residents
- Lift to all floors
- Social activities in the scheme.

### What support can I have?

We will:

- Agree with you the kind of support you need
- Regularly review your support with you
- Provide regular welfare checks.

We can help you to:

- Deal with housing related issues
- Manage your money

- Manage your letters, bills and personal admin
- Apply for benefits
- Arrange suitable care and domestic assistance
- Monitor your health
- Access community activities and resources
- Apply for aids and adaptations to your home.

We're friendly professionals, not professional friends. If you need specialist care or counselling we can help you find support.

### How much will it cost me?

We aim to keep our rents and service charges affordable. Please contact us for details.

Housing benefit may cover these costs. We can help with your housing benefit application.

### Can I apply?

All applications come through the Social Services waiting list, and are allocated by assessed care and support needs.

You can apply if you're:

- Aged 60 or over
- Have an identified support need
- Registered on Bath and North East Somerset community and health access register.

### How do I apply?

Contact Bath and North East Somerset Community and Health Access Team. Their details are: Bath and North East Somerset Council  
Social and Housing Services  
PO Box 3343  
Bath BA1 2ZH  
Tel: 01225 396000

Please contact us for further information (details on the back of this leaflet).

We treat every application fairly and confidentially. Futures at Knightstone are committed to ensuring fair treatment to everyone.