



Richmond Villages Willaston

RICHMOND
VILLAGES

Part of Bupa



Welcome to Richmond Villages

For over 25 years, our beautiful retirement villages and care homes have been helping older people to feel happy and safe. Since opening our first Richmond Village in Nantwich in 1996, we've continued to offer the most prestigious communities for people to call home.

Providing an exceptional standard of care, our care homes offer a range of nursing, residential, dementia and respite care, varying by village.

Our care services

We own and run our villages ourselves, so you'll have the reassurance of the Bupa name behind everything we do.

Bupa is a global healthcare provider without shareholders. This means we can reinvest all of our profits towards improving the health and wellbeing of our residents.

Our care services are registered and inspected by the Care Quality Commission (CQC), the independent regulator of health and social care in England.

*Our goal is for residents
to live longer, healthier,
happier lives*





Richmond Villages Willaston

Dementia care, redesigned

Richmond Villages Willaston is a purpose-built care village in South Cheshire, very carefully designed to support those living with dementia.

Inspired by a transformational approach to dementia care from the Netherlands, our philosophy is to support people to live as independently as possible for as long as possible.

Our model is quite different from traditional dementia care settings. For example,

we create small households of six like-minded people who have shared interests. This can really help to maintain proactive and positive lifestyles.

Within Richmond Villages Willaston is also a 35-bed care home. This means that those living with more advanced stages of dementia can progress to a higher level of care without having to leave the grounds.

Lifestyle and community

SENSE OF COMMUNITY

A safe, relaxed, family-style setting with a genuine sense of community with a warm welcome for guests and visitors, including a children's play area.

BEAUTIFUL SECURE GROUNDS

Beautiful grounds with landscaped gardens and woodland walks. Secure patios and sun terraces overlooking the countryside.

INTIMATE HOUSEHOLDS

Six intimate households at ground level, each housing up to six residents. Household assistants offer tailored personalised care and support to aid in maintaining as much independence as possible.

CARE HOME

The 35-bed care home provides support for those living with more advanced dementia. Private en-suite rooms are bright and extremely spacious.

THE GROVE CAFÉ BAR

The hub of the village and the perfect place for catching up with friends over a coffee or at the weekly lunch club. The space can also be booked for those celebrations and larger family gatherings.

WELLNESS SPA

Residents can enjoy a little indulgence and pamper in our wellness spa. Our hairstylist and podiatrist visit weekly and facials or body massages can be arranged. We also have a Namaste room for relaxation.





Care Home

*Where comfort meets
complete security*

Nestled in the heart of Richmond Villages Willaston, our care home offers an exceptional standard of dementia and nursing care. Professionally designed interiors exude warmth and comfort. Our high specification private bedrooms are all complete with their own en-suite and invite a sense of home.

DEMENTIA CARE

Our specialised dementia care home provides a safe and secure environment with easy-to-navigate spaces and fulfilling activities, enabling those with dementia to live well. As part of Bupa, we work closely with leading dementia specialists, ensuring that we remain at the forefront of the very best in dementia care.

NURSING CARE

Our nursing care home offers a highly personalised approach with round-the-clock care.

Our friendly and familiar nurses are able to provide highly specialised care in the comfort of your own private bedroom, promoting a sense of calm and security for our residents.

RESPITE CARE

Rest and recovery when you need it most, perhaps after an operation or following an illness, our safe and skilled environment is the ideal place to rehabilitate before returning to your own home.

Holistic approach to dementia care

Our households feel like home. Living is independent here but supported, all in a cosy and sociable setting. Having fewer people around means less chance of feeling overwhelmed. Residents can choose how much to get involved in day-to-day living. There's time and space for both peace and quiet and for socialising and activities. They're free to come and go, whether to stroll in the secure grounds or potter in the greenhouse.

SMALL HOUSEHOLDS

Each beautifully appointed household has a large lounge and dining area. The kitchen and utility room are where residents are encouraged to help prepare meals and do their laundry. The six spacious and comfy bedrooms all have their own front door and an en-suite bathroom. They also have French doors opening onto a private patios.

HOUSEHOLDS ASSISTANTS

At Richmond Villages, we consider the whole person. Their interests, stories and concerns really matter to us. And thanks to our small households, we all get to know one another very well.

We have household assistants who support each little community, helping and encouraging residents to play an active part in their own lives. It all helps to preserve freedom, independence and dignity within a safe setting.

There's also lots for residents to enjoy and get involved with. Days are busy and engaging, while peaceful evenings should lead into a better night's sleep. For relaxation there's watching a favourite TV show, going for a stroll, reading quietly, or listening to the radio. We also plan lots of activities, events and supported days out for residents to enjoy.



Household living area

TYPICAL LOUNGE /
DINING ROOM



Household bedroom

TYPICAL BEDROOM



Household outside space

SECURE PATIOS AND
TERRACES



A smooth transition to care

A better night's sleep

When a person living with dementia moves from their own home into professional care, it can be stressful for them as well as for their loved ones.

That's why we do everything we can to make the transition as smooth, simple and welcoming as possible. Richmond Villages are very attractive places to live, and our household communities feel like home – with the added assurance of 24/7 care and support in a secure setting.

For example, we use acoustic monitoring to help us look after residents differently at night. In most care homes, residents' sleep can really be disrupted because they need regular visual checks throughout the night. However, our acoustic monitoring automatically listens out for anything unusual and then alerts a household assistant. This means that our residents can enjoy a better night's sleep. Those who tend to wake at unusual hours will get rapid but gentle support in getting settled again.

Beautiful surroundings

Residents have a choice of pleasant outside spaces to enjoy freely and unassisted, if they wish. Bedrooms have French doors onto their own patio areas. Secure gardens offer pretty flowerbeds, easily accessible lawns, shady trees and sunny terraces. There's even a greenhouse for keen gardeners. Visitors can enjoy woodland walks and our children's play area.



The households

KITCHENS

Our spacious kitchens are ergonomically designed with high-quality units, surfaces and appliances, including an integrated oven, microwave and induction hob, fridge, freezer and dishwasher.

LOUNGE / DINING ROOM

The social hub of the household, the lounge area has a dining table to seat eight as well as plenty of comfy chairs and a sofa. With a cosy flame-effect electric fireplace and a widescreen television, this is the perfect place for relaxing and socialising. There's also Wi-Fi access to keep in touch with relatives and friends.

BEDROOMS

All bedrooms are beautifully appointed with modern profiling beds and oak furniture, including a wardrobe, chest of drawers, bedside table and desk, as well as a widescreen television and

Wi-Fi. Most rooms also have French doors which lead to a personal patio and the well-maintained shared gardens. Night-time acoustic monitoring technology gives peace of mind that support is readily on hand, helping residents to enjoy a peaceful night's rest.

EN-SUITE SHOWER ROOM

All en-suite come with beautiful walk-in showers with full-height wall tiles and stone-effect porcelain floor tiles. There is a grab rail for safety and a high-quality vanity cupboard along with heated towel rails.

SECURITY

The households and care home have 24-hour outdoor CCTV as well as outside lights with passive infrared sensors in all communal areas for safety. There's also a 24-hour emergency call system direct to the on-site care team if you should need it.

Typical household floorplan



Relax at Richmond

HEALTH AND WELLBEING

Our residents can enjoy a little indulgence whenever they like thanks to our own professional nail bar, hair salon, treatment rooms and relaxation areas.

BEAUTY THERAPY

A facial or a body massage in the comfort of our state of the art treatment rooms can be soothing and therapeutic – and good for residents' wellbeing.

HAIR SALON

Our talented hair stylists offer men's and ladies' cuts, blow-dries, colours and perms, as well as styling for special occasions.

NAIL BAR

Experienced nail technicians offer quality nail care, manicures and pedicures, using top of the range products to help with residents' wellbeing and confidence.

PODIATRY ROOM

For more specialist foot and leg care, residents can take advantage of our dedicated podiatry room, where we welcome visiting professionals.

NAMASTE ROOM

Our Namaste room offers the perfect place to take a little time out for relaxation in this tranquil and soothing space.



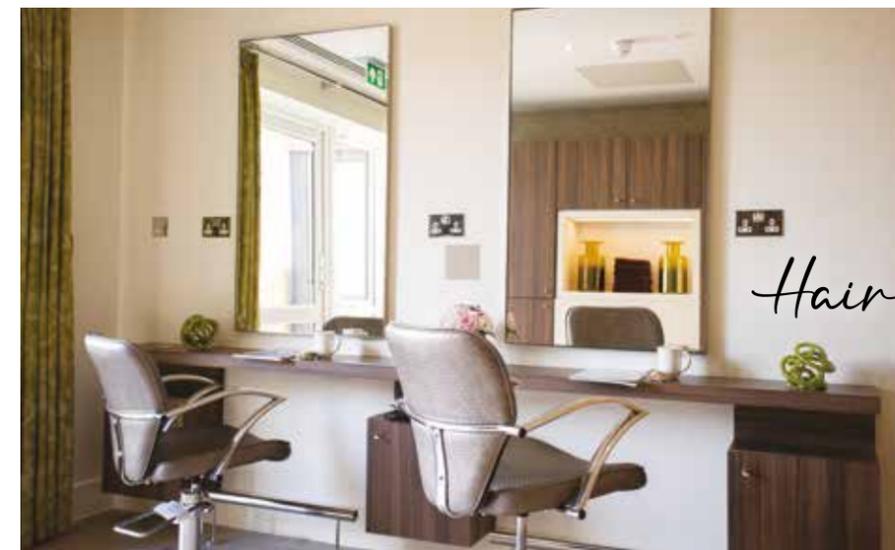
Nail Bar

AT THE WELLNESS SPA



Beauty Therapy

AT THE WELLNESS SPA



Hair Salon

AT THE WELLNESS SPA

Take the next step

CONTACT THE SALES ADVISERS

Our friendly and experienced advisers would love to tell you more about Richmond Villages Willaston. If you or a loved one are considering a move here, our advisers can answer your questions and set your mind at rest should you have any concerns.

FOLLOW US

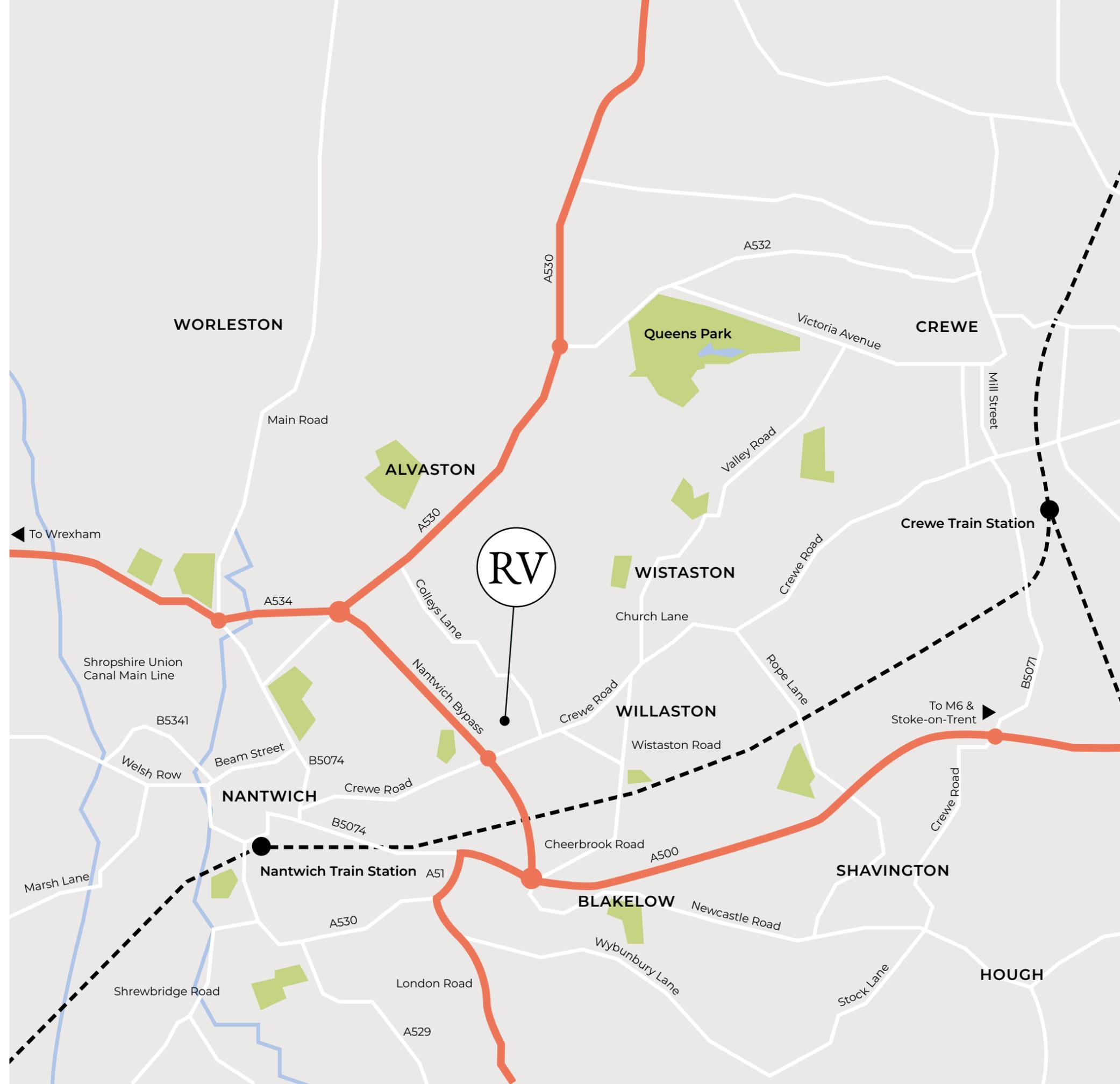
Follow us on Facebook to find out more about Richmond Villages Willaston and see how our residents have been enjoying themselves recently.

 @RICHMONDWILLASTON

Tel: 01270 899 544

Email: willaston@richmond-villages.com

Richmond Villages Willaston, 261 Crewe Road,
Willaston, Cheshire CW5 6GX



Frequently asked questions

WHAT TYPE OF CARE DO YOU OFFER AT RICHMOND VILLAGES WILLASTON CARE HOME?

Our care home provides support for those living with dementia. If your loved one has dementia, we can offer 24-hour residential care and assistance in a safe and comfortable household. Or, if additional support is needed, we also provide dementia nursing care.

CAN MY LOVED ONE STAY FOR A SHORT PERIOD OF TIME?

Sometimes care needs are only temporary, so they'd be welcome to stay with us for a couple of weeks up to a period of eight weeks.

WHAT FACILITIES DOES RICHMOND VILLAGES WILLASTON HAVE?

We have 71 bright and extremely spacious private en-suite rooms. All residents have access to beautifully presented lounges, dining room, activity rooms. We also have a relaxing dry spa and hairdressers, first floor sun terraces and an enchanting woodland walk, ensuring residents can maximise their enjoyment of spending time outside as well as in.

CAN THEY BRING SOME OF THEIR THINGS WHEN THEY MOVE IN?

Feeling at home is important, so we recommend bringing some personal items such as ornaments, pictures or soft furnishings to decorate their room.

HOW MUCH WILL IT COST?

Unfortunately, it's impossible to put an exact figure on this as it will depend on the type and level of care needed. If you would like to get an idea of costs, we'd be happy to discuss and arrange an assessment. Call us on 01270 899 544.

WHO DO I SPEAK TO IF I NEED SOME HELP?

If you're struggling to find the information you need or you're unsure on what the next steps are, a member of our team can assess your situation and talk to you about paying for care, and how funding works. Call us on 01270 899 544.

WHAT ARE THE BENEFITS OF BEING PART OF BUPA?

Richmond Villages has been owned by Bupa since 2013. Bupa is a respected and trusted global private healthcare organisation founded in 1947. Not for profit and without shareholders, it means their customers are the absolute focus. It also means we can provide a stable environment which benefits not only our employees but our residents who choose to make a Richmond Village care home their home.

WHO IS YOUR REGULATORY BODY?

Our care home is approved by the Care Quality Commission (CQC), who regulate the quality of care homes and nursing homes across the UK.



"Sometimes I find it
hard to believe that I
call such a wonderful
place home"

Audrey, Resident at Richmond Villages

RICHMOND
VILLAGES

Part of Bupa

www.richmond-villages.com/willaston | 

Richmond Villages Operations Limited, Company No: 4779288.
Registered Office: 1 Angel Court, London, EC2R 7HJ, United Kingdom. Registered in England and Wales.

January 2023