

The Homestead, Carterton

Nursing & Dementia Care



Person-centred care and support

The Homestead



We understand that choosing the right care environment is an important decision, and at MHA we care about your new home as much as you do. Working with older people for 65 years, we have used our experience to develop a special service at The Homestead offering:

- nursing and dementia care within a friendly home environment
- a personal care package tailored to meet your individual needs
- an on-site dedicated staff team to provide you with 24-hour care.

MHA – Where People Care

Making the decision to move into care can be a challenging time, and we aim to reassure you that it can be a move towards a more fulfilling later life. MHA's care homes offer a comfortable environment that provide peace of mind, security, support and stimulation. We see every resident as a unique individual and provide care that is based on respect and loving support.

The Homestead

The Homestead is situated within its own grounds on Shilton Park Estate in Carterton. Here we provide both nursing and dementia care in a modern, purpose-built environment, designed for your ease of access and comfort.

Your Accommodation

As a resident, you'll enjoy staying in your own private single room, designed to make your time at The Homestead a relaxing and comfortable one. Bright and airy, your room comes complete with high quality furnishings and is yours to personalise to your own taste and make your own.

All rooms have modern en suite facilities TV and telephone points, enabling you to relax and enjoy calls within the privacy of your own room.

Your Care

We aim to give each individual, person-centred care within a calm and relaxed environment. We encourage you to share in the development of your own personal care plan and we will organise daily activities to suit your personal interests and abilities, to maintain life skills.

Your keyworker will spend time with you to develop your individual care plan and inform other staff about how you wish to spend your time. This way we can ensure that we address all your personal needs.



Dementia Care – MHA recognises each person as a unique individual. By getting to know the person and their life history, we aim to understand the meaning behind behaviour and plan our care to reduce any frustration and improve well-being.

Nursing Care – Our 24-hour nursing care is provided by professional qualified nurses and trained care staff. We seek to meet increased physical needs and mental frailty with our on-going personalised plan of care.

Most importantly we ensure each resident is treated with the respect and dignity that we all deserve.

The Care Team

Our Home Manager is a fully qualified professional who leads a team including a deputy manager, team leaders, care assistants and support staff. All our staff are fully trained in MHA's high quality care and play a vital part in the creation of a natural, homely atmosphere within The Homestead.

Health Care

As a resident of The Homestead, you will have access to the full spectrum of local health and medical services such as your own GP, hospital appointments and community nursing services. A chiropodist, an optician, an occupational therapist and a dentist all visit residents regularly. All you need to do is inform a member of our care team if you would like to make an appointment with one of these health professionals.

Cleaning and Laundry

Our domestic assistants are responsible for the cleanliness and maintenance of the home and will provide you with a thorough room cleaning service on a regular basis.

Our laundry facilities are fitted out to commercial standards and your personal washing will be carefully cleaned and returned to you within 48 hours.

Meals and Refreshments

Our food is freshly prepared on site by highly trained and experienced staff. Daily menus are prepared in consultation with residents, and this enables us to provide you with a tasty and interesting diet. All of the catering staff are further trained in meeting any specialist dietary requirements as well as your own individual preferences.

We serve meals three times per day in our dining rooms, plus morning coffee with biscuits and afternoon tea.

Security and Peace of Mind

Help is always at hand with our emergency call system. A call bell point is provided in every room so that in an emergency the care staff can come to your aid immediately – 24 hours a day, 365 days a year. Our external doors are all controlled by an alarm, making the home secure and our fire alarm is tested every week. We regularly update staff on fire precautions and procedures.

Social Facilities

The Homestead offers a large number of communal areas including a lounge-dining room and quiet room in each house. Other facilities include a meeting place within the foyer with tea and coffee facilities and a day area adjacent to the foyer offering access to an enclosed therapeutic garden area.

A complete range of activities are also arranged on a daily basis for you to take part in if you wish.

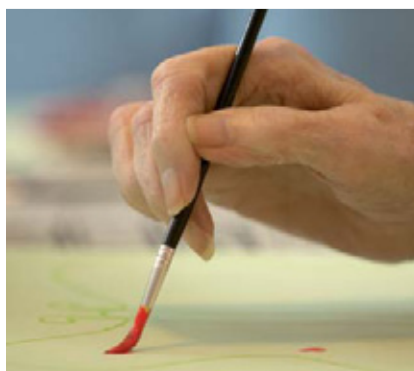
Community Facilities

Local facilities within easy reach of The Homestead include the library, park, post office, shops and a leisure centre.

Our staff will be happy to advise you on all the local places of interest that we may be able to arrange for you to visit, whilst being sympathetic to your care needs.

Quality Standards

We operate our own Quality Standards Programme that is constantly audited and monitored to ensure the highest standards in all areas. MHA has been highly praised for excellent service by the Government's Audit Commission, the Centre for Policy on Ageing and the Social Care Association. If you would like further validation of our standards and quality of services, please do not hesitate to ask.



Spiritual Well-Being

At MHA, we support each older person to live life in the way that they wish, providing opportunities for fulfilment.

We believe that spiritual well-being is achieved by nurturing the human spirit: through relationships and positive experiences – be they with God, family and friends, animals, nature, music, art or other creative activities.

In addition to our care staff and many volunteers, we have our own Chaplain who is available for pastoral support. Our Chaplain also organises worship services for those who wish to attend and can arrange for contact with other religious ministers if you prefer.

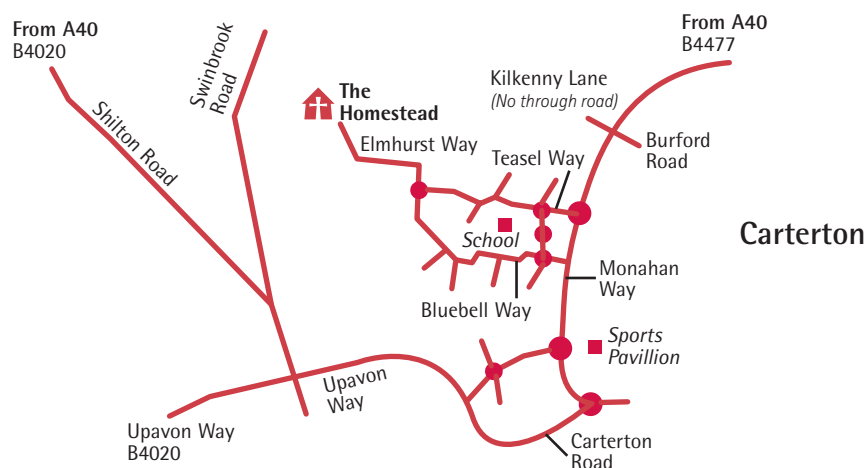
Visitors

Friends and family can visit you whenever they wish and are welcome to join you for a meal, for which we charge a small fee.

Where Are We?

From the A40, west. Take the B4020 (Shilton Road) heading toward Carterton town centre. Turn left onto Upavon Way and follow this road round until you come to the third exit on your left. Take this exit and you will approach a mini-roundabout, continue straight over and then on approaching a further mini-roundabout take the first exit onto Monahan Way. Follow this road taking the first left into Bluebell Way. Continue straight over the mini-roundabout into Elmhurst Way, The Homestead is on this road.

From the A40, east. Follow signs to Carterton, Brize Norton on the B4477. At the first roundabout take the second exit continuing on the B4477. At the second roundabout take the first exit onto Monahan Way, entering Carterton. Turn right onto Bluebell Way and follow this road, continuing straight over the mini-roundabout into Elmhurst Way, The Homestead is on this road.



Map not to scale – shown as a guide only



Interested in finding out more?

Please give us a call on
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We will be delighted to talk to you.

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