

Basera - Asian Elders Supported Housing

**Basera House, 1-21 Bobbersmill Road
Nottingham, NG7 5GY**




Tel: 0115 933 8112

Email: baserausers@betterlives.co.uk

General Enquiries Tel: 0845 650 1202

SMaRT 24 Hour Helpline: 0845 650 5599

Quick List

-  **Furnished**
-  **Communal Areas**
-  **Long Term**
-  **Keyworker**
-  **SMaRT 24hr Support**
-  **Service User Involvement**
-  **Person Centred Planning**

Basera provides supported accommodation for Asian people aged 50+ in a culturally appropriate environment.

Basera was established in 1989 and is owned by Nottingham Community Housing Association. We provide Comprehensive Care and Support to meet international standards ISO 9001.



Accommodation

- 10 sheltered flats suitable for single people and couples with bedroom, living room, kitchen and bathroom
- Communal lounges and kitchens where social activities can take place with other Service Users
- Visitors bedroom with en-suite
- Staff available during the day - Asian language spoken by staff
- Emergency call system provided 24 hours per day
- Easy access to local facilities in Radford and Nottingham City Centre
- Excellent property service

Service User Involvement

- To gain more independent living
- To gain advice in claiming welfare benefits

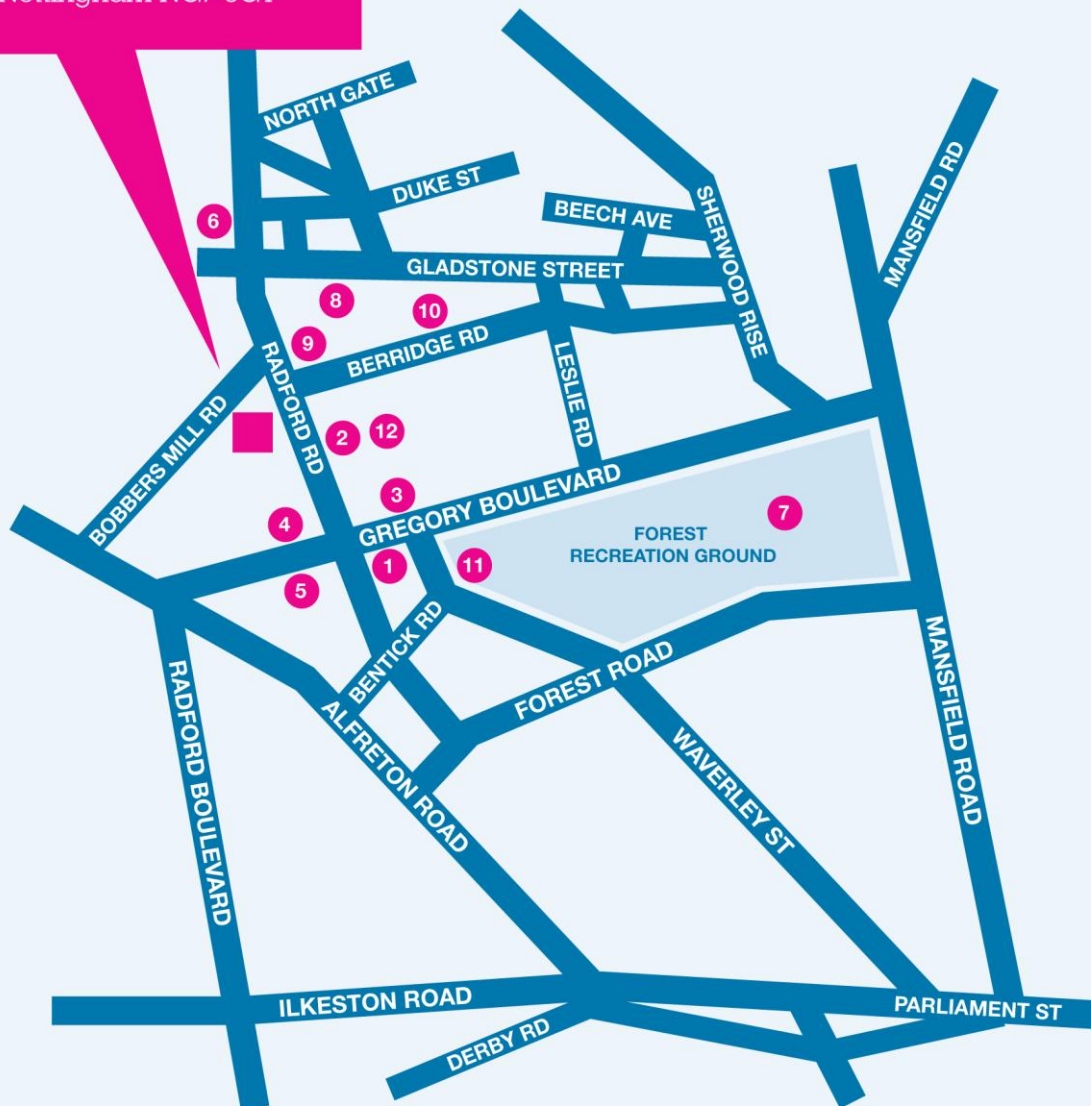
Support and Advice

- Support Planning and Risk Assessments tailored to meet individual needs
- Translation and interpretation of mail, bills and meetings as appropriate
- Named Keyworker for each individual
- Out of hours support provided by the NCHA SMaRT service (Support Management and Response Team)

Support offered

- Support sessions and regular Service User meetings
- Respect for choices, privacy, confidentiality and promotion of equalities and diversity
- Comprehensive complaints procedure

Basera House
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Nottingham NG7 5GY



- 1 Indian Grocery Shop
- 2 Market - Weds & Sat
- 3 Lloyds Bank
- 4 Nat West Bank
- 5 Post Office
- 6 Police Station

- 7 Recreation Ground
- 8 Sikh Temple
- 9 Local Asian Shops
- 10 Local Asian Clothes Shops
- 11 Tram Station
- 12 ASDA

Nottingham Community Housing Association
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Clumber Avenue
Sherwood Rise
Nottingham NG5 1AJ
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Email: hwcs.info@ncha.org.uk
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SMaRT 24 HOUR CALL CENTRE:
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INVESTOR IN PEOPLE

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