

Our dedicated Activities Co-ordinator ensures there is always something going on, including regular outings, and will accommodate special interests wherever possible.

REGULATION AND INSPECTION

Winterbourne is registered and inspected by the Care Quality Commission, and operates under the guidelines of the National Minimum Care Standards. Inspection reports are available to residents and their families. In addition, there are annual visits by the Environmental Health Officer, Fire Officer and other associated regulators.

As a clear demonstration of our commitment to provide care and services, the Caring Homes Group is ISO9001 accredited a quality standard for consistency in the delivery of quality services to our customers. The group also holds the coveted Institute of Hospitality award, an international standard pertaining to hospitality services and a strong customer focus, more commonly associated with hotels.

VISITORS

We operate an 'open visiting' policy, and residents are welcome to invite whoever they choose into their personal living space. We encourage visits from family members and friends to ensure that they are completely happy with the environment and care we provide to our residents. Visitors are welcome at any time during the day or evening, subject to the care and rest needs of individual residents. We also welcome residents to invite friends and family to join them for meals.

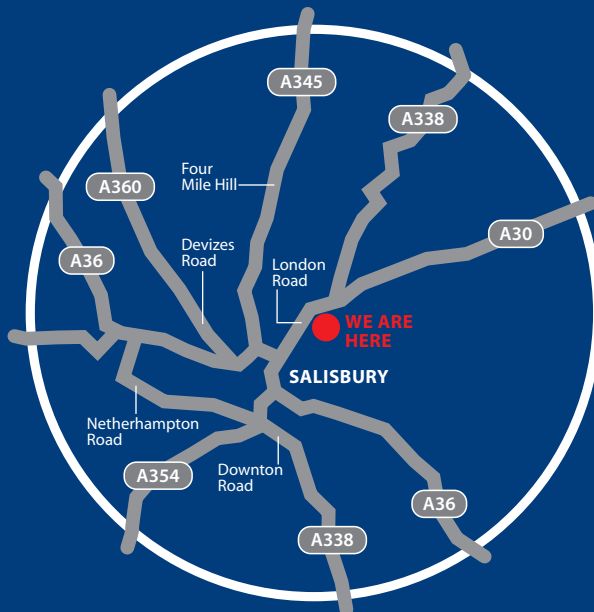
SHORT STAYS

Subject to availability, we also welcome short-stay residents who simply wish to enjoy a break with us, require a period of convalescence, or wish to sample the lifestyle with a view to becoming a permanent resident in the future.

NEXT STEPS

We are happy to arrange visits from prospective residents and their families, and extend a warm welcome to all visitors. To arrange a visit to Winterbourne Care Centre please contact our Home manager on 0808 166 9045 for further details.

HOW TO FIND US



Freephone 0808 166 9045

London Road, Salisbury
Wiltshire SP1 3YU

www.caringhomes.org • email: marketing@caringhomes.org



Winterbourne

CARE CENTRE

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Winterbourne Care Centre is a prestigious purpose-built property, superbly situated in southern England's heartland, Salisbury. Characterised by rolling chalk downlands and tree-lined river valleys, south Wiltshire's scenery is a beautiful surrounding area for such an impressive care home, epitomising England at its very best. There are numerous 'must see' attractions nearby such as the world heritage site of Stonehenge, Salisbury Cathedral and Stourhead gardens.

The home is ideally located close to the centre of Salisbury, and conveniently placed for easy access to local amenities, shops and public transport, enhanced by good road and rail links.

Winterbourne provides nursing, residential and specialist dementia care to elderly people. The home has been purposely designed to assist dementia sufferers, with first class care facilities to ensure a stimulating and individualised approach to care.

ACCOMMODATION

Winterbourne has a warm and friendly 'home from home' atmosphere, with hotel-style services. The accommodation and environment are exceptional, having been specifically designed by a team of architects who have a comprehensive understanding of the needs of older people.

The home provides comfortable, bright and spacious accommodation, which is laid out over three floors, all fully accessible via lift. There are two sitting rooms and two elegant dining rooms on each floor, along with delightful contained balconies on the first and second floor. There is a separate day room and drawing room for activities and quiet personal time and outside we have a contained courtyard-style garden, giving residents a place to sit and relax or socialise in a safe environment.

The home has 80 large en-suite bedrooms that provide a choice of accommodation to suit individual needs. All rooms are furnished and decorated to a high standard and residents are encouraged to bring some of their cherished belongings with them, to help them feel at home.

PROFESSIONAL NURSING & HEALTHCARE

At Winterbourne we pride ourselves on being able to provide comprehensive short and long-term packages, carefully designed to meet the needs of each individual.

On duty 24 hours a day, our dedicated multi-disciplined team provides high quality care

appropriate to individual needs. Our key focus is in providing a safe, homely and supported environment with a positive person centred approach.

The Winterbourne team carry out "life story" work using our 'Golden Years' methodology, so that appropriate care plans can be tailored. Building a life story fosters a positive relationship and develops a genuine understanding of an individual's life, needs and interests before they developed dementia. Care plans are also developed with the help and input of relatives, in order to support each individual resident according to their precise needs. The plans are regularly reviewed, to ensure that appropriate care is delivered at all times.

We maintain a culture of total quality; all staff are highly qualified and we believe that continual training and support plays a major role in guaranteeing our high standards are maintained. Our in-house training team ensures that staff continually develop and update their skills and practices.

LIFESTYLE

Dining is an important part of life at Winterbourne. We place great emphasis on traditional cooking and offer a wide variety of choice. A fully qualified chef prepares all meals, which are carefully planned to ensure they are high in nutritional value. We are happy to cater for special diets and individual preferences. In addition to breakfast, lunch and supper, hot and cold drinks and a range of snacks are available throughout the day.

