

aterside House, Wednesfield

Residential and Dementia Care



Person-centred care and support

Waterside House

We understand that choosing the right care environment is an important decision, and at MHA we care about your new home as much as you do. Working with older people for over 65 years, we have used our experience to develop a special service at Waterside House offering:

- residential and dementia care within a friendly home environment
- a personal care package tailored to meet your individual needs
- an on-site dedicated staff team to provide you with 24-hour care.

MHA – Where People Care

Making the decision to move into care can be a challenging time, and we aim to reassure you that it can be a move towards a more fulfilling later life. MHA's care homes offer a comfortable environment that provides peace of mind, security, support and stimulation. We see every resident as a unique individual and provide care that is based on respect and loving support.



Waterside House

Waterside House is situated within Wednesfield Care Centre, in its own landscaped grounds at the end of a quiet road within half a mile of Wednesfield shopping centre. The location is a leafy suburban setting alongside the canal.

Here we provide dementia care in a modern, purpose-built environment, designed for your ease of access and comfort, with an on-site dedicated staff team to provide you with 24-hour care and support.

Your Accommodation

As a resident, you'll enjoy staying in your own private single room, designed to make your life at Waterside House a relaxing and comfortable one. Bright and airy, your room comes complete with high-quality furnishings and is yours to personalise to your own taste and make your own.

All rooms have modern en-suite facilities and TV and telephone points, enabling you to relax and enjoy calls within the privacy of your own room.

The Care Team

Our Home Manager is a fully qualified professional who leads a team including a deputy manager, team leaders, care assistants and support staff. All our staff are fully trained in MHA's high-quality care and play a vital part in the creation of a natural, homely atmosphere within Waterside House.

Your Care

We aim to give each individual person-centred care within a calm and relaxed environment. We encourage you to share in the development of your own personal care plan and we will organise daily activities to suit your personal interests and abilities, to maintain life skills.

Your keyworker will spend time with you to develop your individual care plan and inform other staff about how you wish to spend your time. This way we can ensure that we address all your personal needs.

Dementia Care – MHA recognises each person as a unique individual. By getting to know the person and his/her life history, we aim to understand the meaning behind behaviour and plan our care to reduce any frustrations and improve well-being.

Most importantly we ensure each resident is treated with the respect and dignity that we all deserve.

Health Care

As a resident of Waterside House, you will have access to the full spectrum of local health and medical services such as your own GP, hospital appointments and community nursing services. A chiropodist, an optician, an occupational therapist and a dentist all visit residents regularly. All you need to do is inform a member of our care team if you would like to make an appointment with one of these health professionals.

Cleaning and Laundry

Our domestic assistants are responsible for the cleanliness and maintenance of the home and will provide you with a thorough room cleaning service on a regular basis.

Our laundry facilities are fitted out to commercial standards and your personal washing will be carefully cleaned and returned to you within 48 hours.

Meals and Refreshments

Our food is freshly prepared on site by highly trained and experienced staff. Daily menus are prepared in consultation with residents, and this enables us to provide you with a tasty and interesting diet. All of the catering staff are further trained in meeting any specialist dietary requirements as well as your own individual preferences.

We serve meals three times per day in our dining rooms, plus morning coffee with biscuits and afternoon tea.

Security and Peace of Mind

Help is always at hand with our emergency call system. A call bell point is provided in every room so that in an emergency the care staff can come to your aid promptly – 24 hours a day, 365 days a year. Our external doors are all controlled by an alarm, making the home secure and our fire alarm is tested every week. We regularly update staff on fire precautions and procedures.

Social Facilities

At Waterside House we have a large number of different communal areas including spacious lounges, activity areas and dining rooms. You'll find these areas sociable and popular meeting places for residents.

Daily activities at the home include painting, singing, poetry and arts and crafts. We also organise trips to local places of interest and social events, and enjoy visits from musicians and theatrical entertainers.

We also have a hairdresser who visits to use our own well-equipped salon or provide you with hairdressing services in your room.



Community Facilities

We have links with various local organisations who offer opportunities for us to join with other groups, day centres and provide transport to events. Also, our care team will be happy to advise you on local places of interest that we may be able to arrange for you to visit, whilst being sympathetic to your care needs.

Quality Standards

We operate our own Quality Standards Programme that is constantly audited and monitored to ensure the highest standards in all areas. MHA has been highly praised for excellent service by the Care Quality Commission, the Centre for Policy on Ageing and the Government's Audit Commission.

If you would like further validation of our standards and quality of services, please do not hesitate to ask.

Spiritual Well-being

At MHA, we support each older person to live life in the way that they wish, providing opportunities for fulfilment.

We believe that spiritual well-being is achieved by nurturing the human spirit: through relationships and positive experiences – be they with God, family and friends, animals, nature, music, art or other creative activities.

In addition to our care staff and many volunteers, we have our own Chaplain who is available for pastoral support. Our Chaplain also organises worship services for those who wish to attend and can arrange for contact with other religious ministers if you prefer.

Visitors

Friends and family can visit you whenever they wish and are welcome to join you for a meal, for which we charge a small fee.

Where Are We?

From Wolverhampton Centre.

Follow signs for Wednesfield, and join the A4124, signed Wednesfield and H for hospital, pass through Heath Town, continue on the A4124. Pass New Cross Hospital and continue along this road. As you enter Wednesfield centre there is a small roundabout take the second exit keeping Somerfield on your left. Pass the

police station on your right, then turn left at the lights and right over the bridge at the next set of lights.

Pass the shops on your left and at the island go straight over onto the B4484, Wood End Road. Continue along here until you reach The Castle Pub on your left, Moathouse Lane West is opposite, right.

From M54.

Leave the M54 at J1 signed Wolverhampton. Take the third exit at island onto the A460 signed Featherstone/ Wolverhampton and carry on until you come to the Mill House Pub on the left. Take left down the side of the pub and go straight over the next two islands to the end of the road. At the lights turn left. Moathouse Lane West is the second turning on the right opposite The Castle Pub.

M6 Northbound.

Leave motorway at J10a joining the M54 signed Telford and Wolverhampton (same direction as from M54).

M6 Southbound.

Leave motorway at J11, at island take third exit A460, signed W-ton, follow the road on until you get to Mill House Pub on right and follow route as per M54.

Bus routes.

From Wolverhampton take the 525 bus. Get off the bus at Ridge Lane. Turn left at the end of the road into Moathouse Lane West. The entrance to Waterside House is a short distance down this road on your left hand side.



Interested in finding out more?

Please give us a call on
01902 727766.

We will be delighted to talk to you.

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